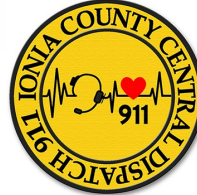


Monthly Report

August Activity

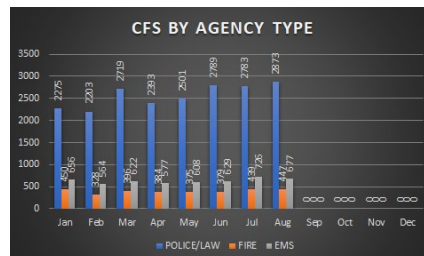


911 Calls- **2129** YTD-14,769
Administrative Calls- **7009** YTD-52,251
Text to 911- **11** YTD-94
911 Hang up Calls- **215** YTD-14769
Calls for Service Initiated- **5,238** YTD-37,310

Total Mental Health Calls- **28** YTD-374
Suicidal Calls- **8** YTD-78
988 Calls Received- **0** YTD-6
988 Calls Transferred - **0** YTD-0
CPR Performed- **0** YTD- 32
Stroke Related Calls- **17** YTD- 87
Child birth calls- **0** YTD- 0

Unit Responses / Activities

Law Enforcement— **2873**
Fire— **447**
EMS— **677**



Special Programs Available

Share Medical Information with your 911 call.



www.emergencyprofile.org

What 3 Words— App that provides location information to a 10 meter square.

What3words.com



Statistics— All Dispatch Activity/Calls for Service.

AUGUST - 5238			
CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	215	Lost Property / Found	12
988 Calls	0	MDOP	34
Abandoned Vehicle	14	MED 1	245
Active Violence Incident	0	MED 2	95
Alarm	42	MED 3	146
Ambulance Transport	100	Medical Call / Amb Dispatch	5
Assault	29	Mental Health	28
Assist Jail	2	Missing Person	18
Assist Medical	0	Motor Vehicle Theft / UDAA	8
Assist Other Agency	15	Non Criminal	100
Assist Outside Agency	14	OWI / OUID	14
Bomb Threat	0	PDA Traffic	118
Burglary	14	Phone / Internet Harassment	35
Burn Permit	26	PIA Traffic	34
Civil Dispute	70	PPO Violation	3
Conservation / Wildlife	14	Property Check	9
CSC - Criminal Sexual Conduct	15	Repossession	10
Disorderly Conduct	71	Request - Wrecker	2
Domestic Assault	27	Road Closure	19
DPW Request	6	Robbery / Hold up	0
Drugs	13	Spam to Center	755
Duplicate Call	8	Structure Fire	13
Family Abuse / Neglect	35	Suspicious Situations	220
Fire All Other	49	Test Call / System Test	37
Fireworks	2	Thunder Storm/Tornado Warning	1
Follow Up	229	Traffic / Officer Stop	225
Fraud	32	Traffic Offense All Other	946
General Assist	233	Tree Down	94
Grass / Wildland Fire	4	Trespassing	14
Health & Safety / Animal	115	Vehicle Fire	6
Hit and Run	18	Verbal Domestic	26
Homicide	0	Vin Inspections / All Inspections	7
Juvenile Problems & Runaways	69	Warrant Arrest / Fugitive	99
Kidnapping	0	Weapons Offenses All	8
Larceny	48	Wires Down / Arching	77
Liquor / MIP	2	Unclassified	244

Ionia County Central Dispatch

Mission: To enhance the quality of life in Ionia County for all people, providing professional, efficient, courteous, and responsive public safety communications.

Vision: To be the example for other Public Safety Dispatch Centers providing exceptional service.

Our Values: D.I.S.P.A.T.C.H.E.R.

D. Detail-oriented: Able to pay close attention, notice the minor details.

I. Innovative: Share new ideas that can improve ICCD for the better, embrace change.

S. Strong Work Ethic: Consistently performing our job to the best of our ability.

P. Professionalism: Communicating respectfully, effectively, and appropriately leading by example.

A. Adaptability: Flexibility, responding effectively to changes or various situations.

T. Teamwork: Work together toward a collective goal with good communication, patience, and dedication.

C. Caring: Feeling or showing concern for or kindness to others.

H. Honesty: Uprightness, fairness, truthfulness, sincerity, or frankness in communications and deeds.

E. Empathy: Connecting with someone, sensing people's emotions or feelings.

R. Respectful: Being appreciative, considerate, polite and gracious to all those we serve and serve with.

Ionia County Central Dispatch

545 Apple Tree Drive, Ionia MI 48846

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP, CMCP
(616) 527-5611 llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck
(616) 522-0911 cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth (Day Shift)
(616) 527-5613 kbooth@ioniacounty.org

Supervisor: Natalie Hearld (Day Shift)
(616) 527-5612 nhearl@ioniacounty.org

Supervisor: Jeremiah Wittenbach (Night Shift)
(616) 527-5617 jwittenbach@ioniacounty.org

Supervisor: Roy McCarver (Night Shift)
(616) 527-5616 rmccarver@ioniacounty.org

FOIA Requests - 911 Records Only-No Police Repts.
Form available at: <http://ioniacounty.org/foia>
Send or Email to: CentralDispatch@ioniacounty.org

Agency Individual Responses / Activity

Animal Control— 40	Total YTD 296
Belding Fire—75	Total YTD 639
Belding Police— 349	Total YTD 2365
Berlin-Orange Fire— 42	Total YTD 296
Clarksville Fire— 26	Total YTD 137
Department of Natural Resources Law— 0	Total YTD 29
Freeport Fire— 1	Total YTD 6
Hubbardston Fire— 13	Total YTD 65
Ionia County Sheriff's Office— 996	Total YTD 7317
Ionia Department Public Safety Law— 465	Total YTD 3177
Ionia Department Public Safety Fire— 105	Total YTD 695
Lake Odessa Fire— 23	Total YTD 246
Lake Odessa Police— 73	Total YTD 427
Life EMS— 556	Total YTD 4244
Lyons-Muir Fire— 17	Total YTD 132
Michigan State Police— 755	Total YTD 5335
Orleans Fire—18	Total YTD 124
Pewamo Fire— 14	Total YTD 81
Portland EMS— 121	Total YTD 815
Portland Fire— 16	Total YTD 139
Portland Police— 235	Total YTD 1886
Ronald Fire— 17	Total YTD 106
Roxand Fire— 3	Total YTD 14
Saranac Fire— 66	Total YTD 455
Sunfield Fire— 11	Total YTD 63

Central Dispatch Activity

