

Monthly Report

February Activity

911 Calls— **1746**

Administrative Calls— **3696**

Text to 911— **10**

911 Hang up Calls— **125**

Calls for Service Initiated — **3312**

Total Mental Health Calls — **32**

Suicidal Calls — **10**

988 Calls Received — **2**

988 Calls Transferred — **0**

CPR Performed — **5**

Stroke Related Calls — **6**

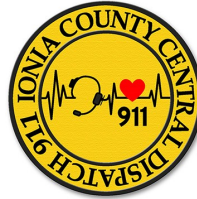
Child birth calls — **0**

Unit Responses / Activities

Law Enforcement— **2167**

Fire— **451**

EMS— **694**



Special Programs Available

Smart 911— Share
Medical Information
with your 911 call.

Smart911.com



What 3 Words— App
that provides location
information to a 10
meter square.

What3words.com



Statistics—Calls for Service.

February CFS TYPES 2025			
CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	125	Lost Property / Found	6
988 Calls	2	MDOP	9
Abandoned Vehicle	24	MED 1	294
Active Violence Incident	0	MED 2	74
Alarm	29	MED 3	132
Ambulance Transport	96	Medical Call / Amb Dispatch	11
Assault	16	Mental Health	32
Assist Jail	0	Missing Person	5
Assist Medical	0	Motor Vehicle Theft / UDAA	5
Assist Other Agency	0	Non Criminal	68
Assist Outside Agency	23	OWI / OUID	6
Bomb Threat	0	PDA Traffic	179
Burglary	11	Phone / Internet Harassment	29
Burn Permit	22	PIA Traffic	23
Civil Dispute	57	PPO Violation	1
Conservation / Wildlife	47	Property Check	15
CSC - Criminal Sexual Conduct	20	Repossession	18
Disorderly Conduct	43	Request - Wrecker	2
Domestic Assault	26	Road Closure	1
DPW Request	12	Robbery / Hold up	0
Drugs	10	Spam to Center	0
Duplicate Call	1	Structure Fire	1
Family Abuse / Neglect	23	Suspicious Situations	156
Fire All Other	38	Test Call / System Test	77
Fireworks	0	Thunder Storm/Tornado Warning	0
Follow Up	193	Traffic / Officer Stop	164
Fraud	21	Traffic Offense All Other	572
General Assist	190	Tree Down	8
Grass / Wildland Fire	0	Trespassing	11
Health & Safety / Animal	66	Vehicle Fire	6
Hit and Run	19	Verbal Domestic	11
Homicide	0	Vin Inspections / All Inspections	4
Juvenile Problems & Runaways	21	Warrant Arrest / Fugitive	79
Kidnapping	2	Weapons Offenses All	6
Larceny	33	Wires Down / Arching	5
Liquor / MIP	1	Unclassified	258
Tornado Siren Tests	4	Fire Pager Tests	4
Emergency Alert Tests	2	Total This Month	3449

Ionia County Central Dispatch

Mission: To enhance the quality of life in Ionia County for all people, providing professional, efficient, courteous, and responsive public safety communications.

Vision: To be the example for other Public Safety Dispatch Centers providing exceptional service.

Our Values: D.I.S.P.A.T.C.H.E.R.

D. Detail-oriented: Able to pay close attention, notice the minor details.

I. Innovative: Share new ideas that can improve ICCD for the better, embrace change.

S. Strong Work Ethic: Consistently performing our job to the best of our ability.

P. Professionalism: Communicating respectfully, effectively, and appropriately leading by example.

A. Adaptability: Flexibility, responding effectively to changes or various situations.

T. Teamwork: Work together toward a collective goal with good communication, patience, and dedication.

C. Caring: Feeling or showing concern for or kindness to others.

H. Honesty: Uprightness, fairness, truthfulness, sincerity, or frankness in communications and deeds.

E. Empathy: Connecting with someone, sensing people's emotions or feelings.

R. Respectful: Being appreciative, considerate, polite and gracious to all those we serve and serve with.

Ionia County Central Dispatch

545 Apple Tree Drive, Ionia MI 48846

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP, CMCP
(616) 527-5611 llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck
(616) 522-0911 cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth (Day Shift)
(616) 527-5613 kbooth@ioniacounty.org

Supervisor: Natalie Hearld, CMCP (Day Shift)
(616) 527-5612 nhearl@ioniacounty.org

Supervisor: Jeremiah Wittenbach (Night Shift)
(616) 527-5617 jwittenbach@ioniacounty.org

Supervisor: Roy McCarver (Night Shift)
(616) 527-5616 rmccarver@ioniacounty.org

FOIA Requests - 911 Records Only-No Police Repts.
Form available at: <http://ioniacounty.org/foia>
Send or Email to: CentralDispatch@ioniacounty.org

Agency Individual Responses / Activity

Belding Fire—88

Berlin-Orange Fire— 47

Clarksville Fire— 22

Hubbardston Fire— 11

Ionia Department Public Safety Fire— 99

Lake Odessa Fire— 42

Lyons-Muir Fire— 86

Orleans Fire—27

Pewamo Fire— 13

Portland Fire— 12

Ronald Fire— 14

Saranac Fire— 49

Sunfield Fire— 11

Life EMS— 571

Portland EMS— 123

Animal Control— 33

Belding Police— 276

Department of Natural Resources Law— 3

Ionia County Sheriff's Office— 913

Ionia Department Public Safety Law— 303

Lake Odessa Police— 86

Michigan State Police— 435

Portland Police— 151

Central Dispatch Activity

