

# Monthly Report

## June Activity

911 Calls— **1920**

Administrative Calls— **6293**

Text to 911— **15**

911 Hang up Calls— **168**

Calls for Service Initiated — **3484**

Total Mental Health Calls — **57**

Suicidal Calls — **10**

988 Calls Received — **0**

988 Calls Transferred — **0**

CPR Performed — **3**

Stroke Related Calls — **13**

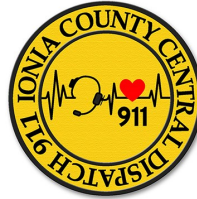
Child birth calls — **0**

## Unit Responses / Activities

Law Enforcement— **2789**

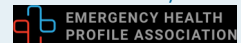
Fire— **379**

EMS— **629**



### Special Programs Available

Share Medical Information with your 911 call.



[www.emergencyprofile.org](http://www.emergencyprofile.org)

What 3 Words— App that provides location information to a 10 meter square.

[What3words.com](http://What3words.com)



## Statistics— All Dispatch Activity/Calls for Service.

| JULY - 4827                   |       |                                   |       |
|-------------------------------|-------|-----------------------------------|-------|
| CALL FOR SERVICE TYPE         | TOTAL | CALL FOR SERVICE TYPE             | TOTAL |
| 911 Hang up Call              | 168   | Lost Property / Found             | 20    |
| 988 Calls                     | 0     | MDOP                              | 25    |
| Abandoned Vehicle             | 20    | MED 1                             | 239   |
| Active Violence Incident      | 0     | MED 2                             | 75    |
| Alarm                         | 48    | MED 3                             | 110   |
| Ambulance Transport           | 114   | Medical Call / Amb Dispatch       | 6     |
| Assault                       | 21    | Mental Health                     | 57    |
| Assist Jail                   | 1     | Missing Person                    | 11    |
| Assist Medical                | 0     | Motor Vehicle Theft / UDAA        | 10    |
| Assist Other Agency           | 11    | Non Criminal                      | 106   |
| Assist Outside Agency         | 17    | OWI / OUID                        | 22    |
| Bomb Threat                   | 0     | PDA Traffic                       | 125   |
| Burglary                      | 8     | Phone / Internet Harassment       | 24    |
| Burn Permit                   | 36    | PIA Traffic                       | 28    |
| Civil Dispute                 | 95    | PPO Violation                     | 5     |
| Conservation / Wildlife       | 24    | Property Check                    | 4     |
| CSC - Criminal Sexual Conduct | 20    | Repossession                      | 10    |
| Disorderly Conduct            | 78    | Request - Wrecker                 | 2     |
| Domestic Assault              | 40    | Road Closure                      | 32    |
| DPW Request                   | 10    | Robbery / Hold up                 | 0     |
| Drugs                         | 14    | Spam to Center                    | 515   |
| Duplicate Call                | 3     | Structure Fire                    | 7     |
| Family Abuse / Neglect        | 20    | Suspicious Situations             | 208   |
| Fire All Other                | 37    | Test Call / System Test           | 80    |
| Fireworks                     | 6     | Thunder Storm/Tornado Warning     | 5     |
| Follow Up                     | 197   | Traffic / Officer Stop            | 237   |
| Fraud                         | 24    | Traffic Offense All Other         | 862   |
| General Assist                | 276   | Tree Down                         | 38    |
| Grass / Wildland Fire         | 8     | Trespassing                       | 19    |
| Health & Safety / Animal      | 123   | Vehicle Fire                      | 9     |
| Hit and Run                   | 19    | Verbal Domestic                   | 20    |
| Homicide                      | 0     | Vin Inspections / All Inspections | 11    |
| Juvenile Problems & Runaways  | 48    | Warrant Arrest / Fugitive         | 86    |
| Kidnapping                    | 0     | Weapons Offenses All              | 11    |
| Larceny                       | 45    | Wires Down / Arching              | 29    |
| Liquor / MIP                  | 0     | Unclassified                      | 248   |

#### Ionia County Central Dispatch

**Mission:** To enhance the quality of life in Ionia County for all people, providing professional, efficient, courteous, and responsive public safety communications.

**Vision:** To be the example for other Public Safety Dispatch Centers providing exceptional service.

**Our Values: D.I.S.P.A.T.C.H.E.R.**

**D.** Detail-oriented: Able to pay close attention, notice the minor details.

**I.** Innovative: Share new ideas that can improve ICCD for the better, embrace change.

**S.** Strong Work Ethic: Consistently performing our job to the best of our ability.

**P.** Professionalism: Communicating respectfully, effectively, and appropriately leading by example.

**A.** Adaptability: Flexibility, responding effectively to changes or various situations.

**T.** Teamwork: Work together toward a collective goal with good communication, patience, and dedication.

**C.** Caring: Feeling or showing concern for or kindness to others.

**H.** Honesty: Uprightness, fairness, truthfulness, sincerity, or frankness in communications and deeds.

**E.** Empathy: Connecting with someone, sensing people's emotions or feelings.

**R.** Respectful: Being appreciative, considerate, polite and gracious to all those we serve and serve with.

#### Ionia County Central Dispatch

545 Apple Tree Drive, Ionia MI 48846

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP, CMCP  
(616) 527-5611 llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck  
(616) 522-0911 cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth (Day Shift)  
(616) 527-5613 kbooth@ioniacounty.org

Supervisor: Natalie Hearld (Day Shift)  
(616) 527-5612 nhearld@ioniacounty.org

Supervisor: Jeremiah Wittenbach (Night Shift)  
(616) 527-5617 jwittenbach@ioniacounty.org

Supervisor: Roy McCarver (Night Shift)  
(616) 527-5616 rmccarver@ioniacounty.org

FOIA Requests - 911 Records Only-No Police Repts.  
Form available at: <http://ioniacounty.org/foia>  
Send or Email to: [CentralDispatch@ioniacounty.org](mailto:CentralDispatch@ioniacounty.org)

## Agency Individual Responses / Activity

|                                         |                |
|-----------------------------------------|----------------|
| Animal Control— 39                      | Total YTD 223  |
| Belding Fire—65                         | Total YTD 468  |
| Belding Police— 299                     | Total YTD 1713 |
| Berlin-Orange Fire— 42                  | Total YTD 211  |
| Clarksville Fire— 13                    | Total YTD 88   |
| Department of Natural Resources Law— 9  | Total YTD 24   |
| Freeport Fire— 0                        | Total YTD 4    |
| Hubbardston Fire— 9                     | Total YTD 48   |
| Ionia County Sheriff's Office— 1157     | Total YTD 5362 |
| Ionia Department Public Safety Law— 433 | Total YTD 2744 |
| Ionia Department Public Safety Fire— 86 | Total YTD 438  |
| Lake Odessa Fire— 23                    | Total YTD 192  |
| Lake Odessa Police— 45                  | Total YTD 292  |
| Life EMS— 521                           | Total YTD 3080 |
| Lyons-Muir Fire— 13                     | Total YTD 96   |
| Michigan State Police— 604              | Total YTD 3861 |
| Orleans Fire—15                         | Total YTD 92   |
| Pewamo Fire— 3                          | Total YTD 53   |
| Portland EMS— 108                       | Total YTD 576  |
| Portland Fire— 18                       | Total YTD 109  |
| Portland Police— 242                    | Total YTD 1389 |
| Ronald Fire— 8                          | Total YTD 78   |
| Roxand Fire— 0                          | Total YTD 11   |
| Saranac Fire— 69                        | Total YTD 312  |
| Sunfield Fire— 11                       | Total YTD 45   |

## Central Dispatch Activity

