

# Monthly Report

## March Activity

911 Calls— **1977**

Administrative Calls— **4264**

Text to 911— **22**

911 Hang up Calls— **164**

Calls for Service Initiated — **3595**

Total Mental Health Calls — **45**

Suicidal Calls — **5**

988 Calls Received — **0**

988 Calls Transferred — **0**

CPR Performed — **5**

Stroke Related Calls — **13**

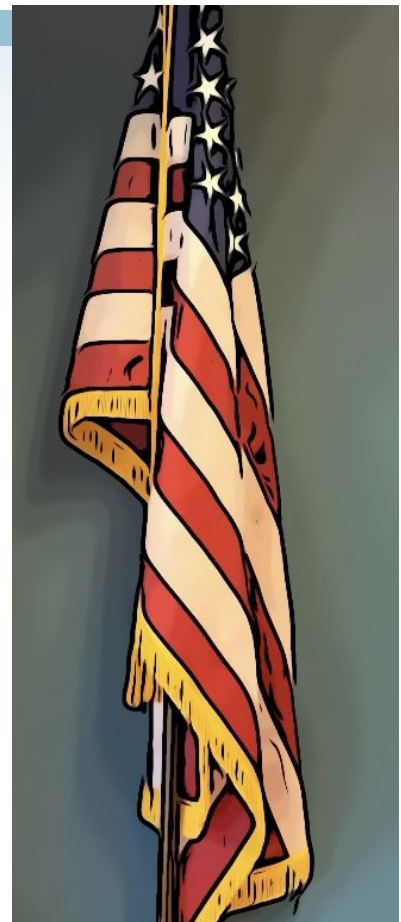
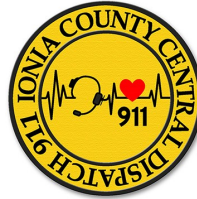
Child birth calls — **0**

## Unit Responses / Activities

Law Enforcement— 2408

Fire— 522

EMS— 665



### Special Programs Available

Share Medical Information with your  
911 call.



[www.emergencyprofile.org](http://www.emergencyprofile.org)

What 3 Words— App that provides  
location information  
to a 10 meter square.

[What3words.com](http://What3words.com)



what3words



## Statistics—Calls for Service.

| March CFS TYPES 2025          |       |                                   |       |
|-------------------------------|-------|-----------------------------------|-------|
| CALL FOR SERVICE TYPE         | TOTAL | CALL FOR SERVICE TYPE             | TOTAL |
| 911 Hang up Call              | 164   | Lost Property / Found             | 17    |
| 988 Calls                     | 0     | MDOP                              | 19    |
| Abandoned Vehicle             | 13    | MED 1                             | 278   |
| Active Violence Incident      | 0     | MED 2                             | 83    |
| Alarm                         | 62    | MED 3                             | 112   |
| Ambulance Transport           | 107   | Medical Call / Amb Dispatch       | 11    |
| Assault                       | 25    | Mental Health                     | 45    |
| Assist Jail                   | 0     | Missing Person                    | 8     |
| Assist Medical                | 0     | Motor Vehicle Theft / UDAA        | 2     |
| Assist Other Agency           | 0     | Non Criminal                      | 85    |
| Assist Outside Agency         | 20    | OWI / OUID                        | 15    |
| Bomb Threat                   | 0     | PDA Traffic                       | 92    |
| Burglary                      | 10    | Phone / Internet Harassment       | 23    |
| Burn Permit                   | 41    | PIA Traffic                       | 20    |
| Civil Dispute                 | 75    | PPO Violation                     | 5     |
| Conservation / Wildlife       | 36    | Property Check                    | 14    |
| CSC - Criminal Sexual Conduct | 16    | Repossession                      | 13    |
| Disorderly Conduct            | 44    | Request - Wrecker                 | 2     |
| Domestic Assault              | 43    | Road Closure                      | 2     |
| DPW Request                   | 12    | Robbery / Hold up                 | 0     |
| Drugs                         | 17    | Spam to Center                    | 3     |
| Duplicate Call                | 2     | Structure Fire                    | 15    |
| Family Abuse / Neglect        | 28    | Suspicious Situations             | 164   |
| Fire All Other                | 57    | Test Call / System Test           | 53    |
| Fireworks                     | 0     | Thunder Storm/Tornado Warning     | 4     |
| Follow Up                     | 208   | Traffic / Officer Stop            | 210   |
| Fraud                         | 29    | Traffic Offense All Other         | 717   |
| General Assist                | 196   | Tree Down                         | 67    |
| Grass / Wildland Fire         | 36    | Trespassing                       | 13    |
| Health & Safety / Animal      | 88    | Vehicle Fire                      | 2     |
| Hit and Run                   | 18    | Verbal Domestic                   | 13    |
| Homicide                      | 0     | Vin Inspections / All Inspections | 16    |
| Juvenile Problems & Runaways  | 48    | Warrant Arrest / Fugitive         | 70    |
| Kidnapping                    | 1     | Weapons Offenses All              | 11    |
| Larceny                       | 37    | Wires Down / Arching              | 68    |
| Liquor / MIP                  | 2     | Unclassified                      | 345   |
| Tornado Siren Tests           | 5     | Fire Pager Tests                  | 5     |
| Emergency Alert Tests         | 1     | Total This Month                  | 4063  |

## Ionia County Central Dispatch

**Mission:** To enhance the quality of life in Ionia County for all people, providing professional, efficient, courteous, and responsive public safety communications.

**Vision:** To be the example for other Public Safety Dispatch Centers providing exceptional service.

**Our Values: D.I.S.P.A.T.C.H.E.R.**

**D. Detail-oriented:** Able to pay close attention, notice the minor details.

**I. Innovative:** Share new ideas that can improve ICCD for the better, embrace change.

**S. Strong Work Ethic:** Consistently performing our job to the best of our ability.

**P. Professionalism:** Communicating respectfully, effectively, and appropriately leading by example.

**A. Adaptability:** Flexibility, responding effectively to changes or various situations.

**T. Teamwork:** Work together toward a collective goal with good communication, patience, and dedication.

**C. Caring:** Feeling or showing concern for or kindness to others.

**H. Honesty:** Uprightness, fairness, truthfulness, sincerity, or frankness in communications and deeds.

**E. Empathy:** Connecting with someone, sensing people's emotions or feelings.

**R. Respectful:** Being appreciative, considerate, polite and gracious to all those we serve and serve with.

## Ionia County Central Dispatch

545 Apple Tree Drive, Ionia MI 48846

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP, CMCP  
(616) 527-5611 [llangdon@ioniacounty.org](mailto:llangdon@ioniacounty.org)

Office Manager: Cathi Brodbeck  
(616) 522-0911 [cbrodbeck@ioniacounty.org](mailto:cbrodbeck@ioniacounty.org)

Supervisor: Kevin Booth (Day Shift)  
(616) 527-5613 [kbooth@ioniacounty.org](mailto:kbooth@ioniacounty.org)

Supervisor: Natalie Hearld, CMCP (Day Shift)  
(616) 527-5612 [nhearl@ioniacounty.org](mailto:nhearl@ioniacounty.org)

Supervisor: Jeremiah Wittenbach (Night Shift)  
(616) 527-5617 [jwittenbach@ioniacounty.org](mailto:jwittenbach@ioniacounty.org)

Supervisor: Roy McCarver (Night Shift)  
(616) 527-5616 [rmccarver@ioniacounty.org](mailto:rmccarver@ioniacounty.org)

FOIA Requests - 911 Records Only-No Police Repts.  
Form available at: <http://ioniacounty.org/foia>  
Send or Email to: [CentralDispatch@ioniacounty.org](mailto:CentralDispatch@ioniacounty.org)

## Agency Individual Responses / Activity

Belding Fire—100

Berlin-Orange Fire— 46

Clarksville Fire— 28

Hubbardston Fire— 18

Ionia Department Public Safety Fire— 119

Lake Odessa Fire— 31

Lyons-Muir Fire— 22

Orleans Fire—28

Pewamo Fire— 18

Portland Fire— 23

Ronald Fire— 25

Saranac Fire— 56

Sunfield Fire— 7

Life EMS— 547

Portland EMS— 118

Animal Control— 34

Belding Police— 302

Department of Natural Resources Law— 2

Ionia County Sheriff's Office— 904

Ionia Department Public Safety Law— 382

Lake Odessa Police— 66

Michigan State Police— 556

Portland Police— 196

## Central Dispatch Activity

