

Monthly Report

November Activity

911 Calls— **1741**

Administrative Calls— **4341**

Text to 911— **11**

911 Hang up Calls— **137**

Calls for Service Initiated — **3944**

Total Mental Health Calls — **52**

Suicidal Calls — **34**

988 Calls Received — **0**

988 Calls Transferred — **0**

CPR Performed — **3**

Stroke Related Calls — **8**

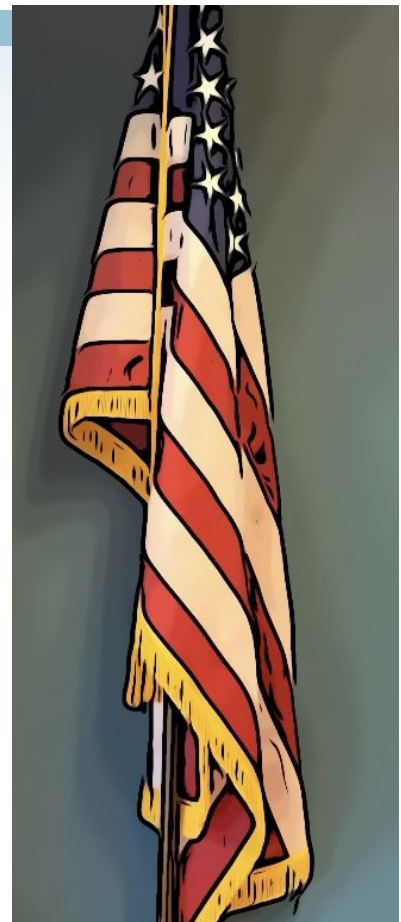
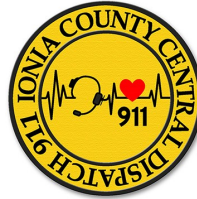
Child birth calls — **0**

Unit Responses / Activities

Law Enforcement— **2624**

Fire— **439**

EMS— **601**



Special Programs Available

Share Medical Information with your 911 call.



www.emergencyprofile.org



What 3 Words– App that provides location information to a 10 meter square.

What3words.com



Available at:



Statistics—Calls for Service.

NOVEMBER CFS TYPES 2025			
CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	137	Lost Property / Found	18
988 Calls	0	MDOP	14
Abandoned Vehicle	16	MED 1	234
Active Violence Incident	0	MED 2	78
Alarm	37	MED 3	104
Ambulance Transport	84	Medical Call / Amb Dispatch	10
Assault	21	Mental Health	52
Assist Jail	0	Missing Person	3
Assist Medical	0	Motor Vehicle Theft / UDAA	2
Assist Other Agency	0	Non Criminal	93
Assist Outside Agency	32	OWI / OUID	13
Bomb Threat	0	PDA Traffic	234
Burglary	4	Phone / Internet Harassment	23
Burn Permit	37	PIA Traffic	29
Civil Dispute	76	PPO Violation	3
Conservation / Wildlife	54	Property Check	12
CSC - Criminal Sexual Conduct	21	Repossession	7
Disorderly Conduct	42	Request - Wrecker	57
Domestic Assault	29	Road Closure	2
DPW Request	18	Robbery / Hold up	0
Drugs	9	Spam to Center	6
Duplicate Call	3	Structure Fire	10
Family Abuse / Neglect	27	Suspicious Situations	155
Fire All Other	46	Test Call / System Test	49
Fireworks	1	Thunder Storm/Tornado Warning	0
Follow Up	217	Traffic / Officer Stop	211
Fraud	32	Traffic Offense All Other	817
General Assist	219	Tree Down	6
Grass / Wildland Fire	8	Trespassing	20
Health & Safety / Animal	77	Vehicle Fire	2
Hit and Run	15	Verbal Domestic	14
Homicide	0	Vin Inspections / All Inspections	2
Juvenile Problems & Runaways	40	Warrant Arrest / Fugitive	71
Kidnapping	1	Weapons Offenses All	11
Larceny	38	Wires Down / Arching	17
Liquor / MIP	0	Unclassified	212
Tornado Siren Tests	5	Fire Pager Tests	5
Emergency Alert Tests	2	Total This Month	3944

Ionian County Central Dispatch

Mission: To enhance the quality of life in Ionian County for all people, providing professional, efficient, courteous, and responsive public safety communications.

Vision: To be the example for other Public Safety Dispatch Centers providing exceptional service.

Our Values: D.I.S.P.A.T.C.H.E.R.

D. Detail-oriented: Able to pay close attention, notice the minor details.

I. Innovative: Share new ideas that can improve ICCD for the better, embrace change.

S. Strong Work Ethic: Consistently performing our job to the best of our ability.

P. Professionalism: Communicating respectfully, effectively, and appropriately leading by example.

A. Adaptability: Flexibility, responding effectively to changes or various situations.

T. Teamwork: Work together toward a collective goal with good communication, patience, and dedication.

C. Caring: Feeling or showing concern for or kindness to others.

H. Honesty: Uprightness, fairness, truthfulness, sincerity, or frankness in communications and deeds.

E. Empathy: Connecting with someone, sensing people's emotions or feelings.

R. Respectful: Being appreciative, considerate, polite and gracious to all those we serve and serve with.

Ionian County Central Dispatch

545 Apple Tree Drive, Ionian MI 48846

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400 (Press 4)

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP, CMCP
(616) 527-5611 llangdon@ioniancounty.org

Office Manager: Cathi Brodbeck
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Supervisor: Kevin Booth (Day Shift)
(616) 527-5613 kbooth@ioniancounty.org

Supervisor: Natalie Hearld, CMCP (Day Shift)
(616) 527-5612 nhearld@ioniancounty.org

Supervisor: Jeremiah Wittenbach (Night Shift)
(616) 527-5617 jwittenbach@ioniancounty.org

Supervisor: Roy McCarver (Night Shift)
(616) 527-5616 rmccarver@ioniancounty.org

FOIA Requests - 911 Records Only-No Police Repts.
Form available at: <http://ioniancounty.org/foia>
Send or Email to: CentralDispatch@ioniancounty.org

Agency Individual Responses / Activity

Belding Fire—73

Berlin-Orange Fire— 52

Clarksville Fire— 25

Hubbardston Fire— 9

Ionian Department Public Safety Fire— 92

Lake Odessa Fire— 43

Lyons-Muir Fire— 21

Orleans Fire—18

Pewamo Fire— 11

Portland Fire— 15

Ronald Fire— 15

Roxand Fire— 0

Saranac Fire— 70

Sunfield Fire— 14

Life EMS— 490

Portland EMS— 111

Animal Control— 49

Belding Police— 302

Department of Natural Resources Law— 9

Ionian County Sheriff's Office— 1114

Ionian Department Public Safety Law— 385

Lake Odessa Police— 55

Michigan State Police— 569

Portland Police— 175

Central Dispatch Activity

