

MONTHLY ACTIVITY REPORT
IONIA COUNTY CENTRAL DISPATCH
& OUR FIRST RESPONDERS

this issue

Monthly Call Summary **P.1**

Central Activity Information **P.2**

Monthly CFS Processed **P.3**

Agency Response Activity **P.4**



June 2026 - Activity

Phones

911 Calls - 2314

Administrative Calls - 5358

Text to 911 - 13

911 Hang up Calls - 254

Service Types

Calls for Service Initiated - 4070

Total Mental Health Calls - 59

Suicidal Calls - 13

988 Calls Received - 0

Calls Transferred - 0

CPR Performed - 6

Stroke Related Calls - 14

Childbirth calls - 0

Unit Responses / Activities

Law Enforcement - 2893

Fire - 522

EMS - 655

911
CALL IF YOU CAN
TEXT IF YOU CAN'T



988

Hyper-Reach



Works with
Apple Health



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Mission

To enhance the quality of life for all people in Ionia County by delivering trusted, professional, and responsive public safety communications with courtesy and care.

Vision

To build a future where every person in Ionia County feels safe, supported, and connected through trusted public safety communication.

One thing to remember:

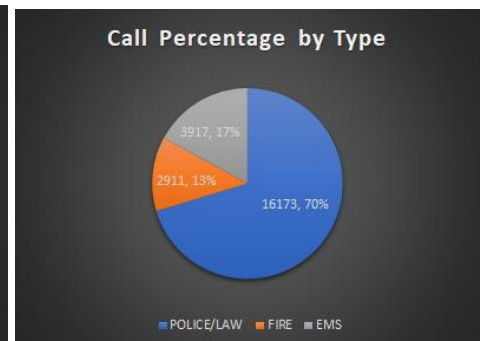
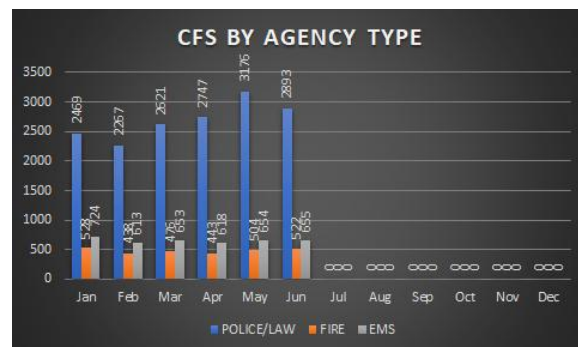
Information provided by callers is often incomplete or inaccurate, which can lead to 911 Dispatchers inadvertently relaying incorrect location details or other critical information to First Responders.

Central Dispatch Staff Activities

- **June 2** – Oral Board Interview Completed for Dispatcher
- **June 3** – Attended NENA Accessibility Committee Meeting
- **June 5** – MCDA Meeting Attended (Directors Association)
- **June 11 & 25** – Chair Meetings NENA VRS IP Relay Work Group
- **June 13** – Attended Police Chief's Meeting
- **June 18** – Child Death Review Committee meeting attended
- **June 22-30** – Employee attended EMD training
- **June 23** - Meeting with Motorola Reps on systems
- **June 25** – Employment Interview/Conditional Offer
- **June 27** – Weekly Tornado Siren Test Canceled with Fair
- **June 28- July 2** – Attended National NENA Conference

Central Dispatch Highlights

Call for Service information



	Jan	Feb	Mar	Apr	May	Jun
POLICE/LAW	2469	2267	2621	2747	3176	2893
FIRE	528	438	476	443	504	522
EMS	724	613	653	618	654	655
TOTALS	3721	3318	3750	3808	4334	4070

JUNE - 4739

CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	254	Lost Property / Found	28
988 Calls	0	MDOP	31
Abandoned Vehicle	28	MED 1	219
Active Violence Incident	0	MED 2	79
Alarm	41	MED 3	136
Ambulance Transport	105	Medical Call / Amb Dispatch	2
Assault	37	Mental Health	59
Assist Jail	0	Missing Person	9
Assist Medical	0	Motor Vehicle Theft / UDAA	7
Assist Other Agency	0	Non Criminal	68
Assist Outside Agency	34	OWI / OUID	21
Bomb Threat	0	PDA Traffic	123
Burglary	11	Phone / Internet Harassment	35
Burn Permit	48	PIA Traffic	49
Civil Dispute	92	PPO Violation	2
Conservation / Wildlife	35	Property Check	9
CSC - Criminal Sexual Conduct	14	Repossession	11
Disorderly Conduct	78	Request - Wrecker	81
Domestic Assault	29	Road Closure	13
DPW Request	10	Robbery / Hold up	0
Drugs	13	Spam to Center	1
Duplicate Call	2	Structure Fire	13
Family Abuse / Neglect	18	Suspicious Situations	201
Fire All Other	69	Test Call / System Test	37
Fireworks	7	Thunder Storm/Tornado Warning	4
Follow Up	282	Traffic / Officer Stop	282
Fraud	32	Traffic Offense All Other	723
General Assist	305	Tree Down	90
Grass / Wildland Fire	6	Trespassing	25
Health & Safety / Animal	136	Vehicle Fire	5
Hit and Run	26	Verbal Domestic	25
Homicide	0	Vin Inspections / All Inspections	12
Juvenile Problems & Runaways	56	Warrant Arrest / Fugitive	86
Kidnapping	1	Weapons Offenses All	19
Larceny	47	Wires Down / Arching	80
Liquor / MIP	2	Unclassified	328
Tornado siren weekly test	4	Weekly Fire Pager Test	4
School Alert Test	0	Total	4739

Core Values

D.I.S.P.A.T.C.H.E.R

Dedication: We are committed to serving our community with unwavering focus and purpose.

Integrity:

We act with honesty, transparency, and fairness in every interaction.

Service:

We provide exceptional support to ensure public safety and peace of mind.

Professionalism: We maintain the highest standards in conduct, performance, and communication.

Accountability: We take responsibility for our actions and decisions to build trust.

Teamwork: We collaborate effectively to achieve the best outcomes for those we serve.

Compassion: We respond with empathy, care, and understanding in every situation.

Honor:

We uphold trust and respect as the foundation of our service.

Excellence: We strive for continuous improvement and superior performance.

Reliability:

Being dependable when it We are dependable and ready when it matters most.

Individual Agency Response Activity

- Belding Fire – 80 – (375)
- Berlin-Orange Fire – 68 – (320)
- Clarksville Fire - 22 – (102)
- Hubbardston Fire - 10 – (58)
- Ionia Department Public Safety Fire - 108 – (645)
- Odessa Twp Fire – 51 – (259)
- Lyons-Muir Fire - 10 – (108)
- Orleans Fire – 17 – (132)
- Pewamo Fire - 18 – (98)
- Portland Fire - 24 – (120)
- Ronald Fire - 19 – (102)
- Roxand Fire - 5 – (11)
- Saranac Fire - 79 – (356)
- Sunfield Fire – 11 – (78)
- Life EMS - 529 – (3217)
- Portland EMS - 126 – (700)
- Animal Control - 78 – (375)
- Belding Police - 354 – (1707)
- Department of Natural Resources Law – 1 – (12)
- Ionia County Sheriff's Office - 1123 – (6430)
- Ionia Department Public Safety Law - 463 – (2525)
- Lake Odessa Police - 87 – (507)
- Michigan State Police - 775 – (3959)
- Portland Police – 190 – (1033) (YTD)

Ionia County Central Dispatch

545 Apple Tree Drive
Ionia MI 48846

EMERGENCY: 911

NON-EMERGENCY:
(616) 527-0400 (Press 4)

ADMINISTRATION:
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FOIA Requests

911 Records Only No Police Reports

Form available at:
<http://ioniacounty.org/foia>
Send or Email to:
CentralDispatch@ioniacounty.org