August 2026
Volume 5, Issue 8

Ionia Central Dispatch

MONTHLY ACTIVITY REPORT
IONIA COUNTY CENTRAL DISPATCH
& OUR FIRST RESPONDERS

this issue

Monthly Call Summary P.1
Central Activity Information P.2
Monthly CFS Processed P.3
Agency Response Activity P.4

911 CALL IF YOU CAN TEXT IF YOU CAN'T

what3words

988

Hyper-Reach

Works with Apple Health

Personal Safety

Find us on Facebook

911 DISPATCHER

August 2026 - Activity

Phones

911 Calls - 2312

Administrative Calls - 5392

Text to 911 - 17

911 Hang up Calls - 295

Service Types

Calls for Service Initiated - 4111

Total Mental Health Calls - 50

Suicidal Calls - 23

988 Calls Received - 1

Calls Transferred - 0

CPR Performed - 6

Stroke Related Calls - 8

Childbirth calls - 0

Unit Responses / Activities

Law Enforcement - 3004

Fire - 422

EMS - 685



Mission

To enhance the quality of life for all people in Ionia County by delivering trusted, professional, and responsive public safety communications with courtesy and care.

Vision

To build a future where every person in Ionia County feels safe, supported, and connected through trusted public safety communication.

One thing to remember:

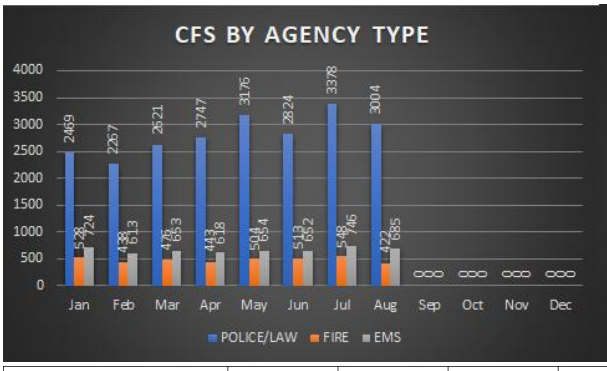
Information provided by callers is often incomplete or inaccurate, which can lead to 911 Dispatchers inadvertently relaying incorrect location details or other critical information to First Responders.

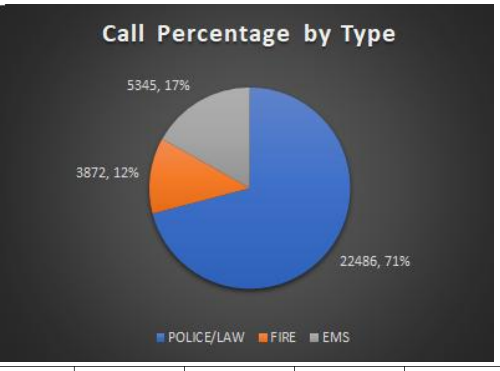
Central Dispatch Staff Activities

- **Aug 5** – ICCD Advisory Board Meeting
- **Aug 5** – ICCD TAC Committee Meeting
- **Aug 11** – Attended LPT & LEPC Meetings
- **Aug 12** – Attended Police Chief's Meeting
- **Aug 13**– Attended Freak Fair Planning Meeting
- **Aug 14** – Department Head Meeting attended
- **Aug 19** – Attended Fire Chiefs Meeting
- **Aug 24** – Attended Meeting on Phone Migration
- **Aug 26** – Attended Meeting on Recording System Update
- **Aug 27** – Test School Alarm System
- **Aug 27** – Chair Meetings NENA VRS IP Relay Work Group
- **Aug 28/29** – Staff Worked Freak Fair Event

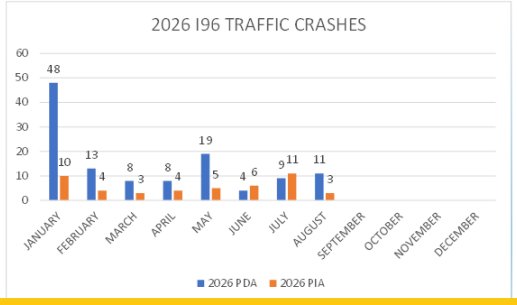
Central Dispatch Highlights

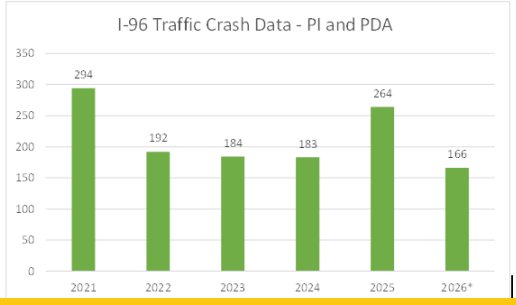
Call for Service information





	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
POLICE/LAW	2469	2267	2621	2747	3176	2824	3378	3004
FIRE	528	438	476	443	504	513	548	422
EMS	724	613	653	618	654	652	746	685
TOTALS	3721	3318	3750	3808	4334	3989	4672	4111





AUGUST - 4782			
CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	295	Lost Property / Found	18
988 Calls	1	MDOP	40
Abandoned Vehicle	24	MED 1	250
Active Violence Incident	0	MED 2	87
Alarm	45	MED 3	127
Ambulance Transport	105	Medical Call / Amb Dispatch	8
Assault	31	Mental Health	50
Assist Jail	0	Missing Person	10
Assist Medical	0	Motor Vehicle Theft / UDAA	14
Assist Other Agency	0	Non Criminal	54
Assist Outside Agency	33	OWI / OUID	21
Bomb Threat	0	PDA Traffic	106
Burglary	9	Phone / Internet Harassment	50
Burn Permit	46	PIA Traffic	31
Civil Dispute	99	PPO Violation	7
Conservation / Wildlife	24	Property Check	12
CSC - Criminal Sexual Conduct	12	Repossession	12
Disorderly Conduct	110	Request - Wrecker	3
Domestic Assault	37	Road Closure	11
DPW Request	8	Robbery / Hold up	0
Drugs	11	Spam to Center	0
Duplicate Call	3	Structure Fire	13
Family Abuse / Neglect	30	Suspicious Situations	239
Fire All Other	48	Test Call / System Test	83
Fireworks	3	Thunder Storm/Tornado Warning	1
Follow Up	313	Traffic / Officer Stop	305
Fraud	40	Traffic Offense All Other	683
General Assist	386	Tree Down	31
Grass / Wildland Fire	4	Trespassing	36
Health & Safety / Animal	104	Vehicle Fire	10
Hit and Run	22	Verbal Domestic	38
Homicide	0	Vin Inspections / All Inspections	11
Juvenile Problems & Runaways	59	Warrant Arrest / Fugitive	80
Kidnapping	0	Weapons Offenses All	16
Larceny	64	Wires Down / Arching	11
Liquor / MIP	3	Unclassified	336
Tornado siren weekly test	2	Weekly Fire Pager Test	5
School Alert Test	2	Total	4782

Core Values

D.I.S.P.A.T.C.H.E.R

Dedication: We are committed to serving our community with unwavering focus and purpose.

Integrity:
We act with honesty, transparency, and fairness in every interaction.

Service:
We provide exceptional support to ensure public safety and peace of mind.

Professionalism: We maintain the highest standards in conduct, performance, and communication.

Accountability: We take responsibility for our actions and decisions to build trust.

Teamwork: We collaborate effectively to achieve the best outcomes for those we serve.

Compassion: We respond with empathy, care, and understanding in every situation.

Honor:
We uphold trust and respect as the foundation of our service.

Excellence: We strive for continuous improvement and superior performance.

Reliability:
Being dependable when it We are dependable and ready when it matters most.

Individual Agency Response Activity

- **Belding Fire – 66 –** (692)
- **Berlin-Orange Fire – 50 –** (433)
- **Clarksville Fire - 18 –** (145)
- **Hubbardston Fire - 9 –** (71)
- **Ionia Department Public Safety Fire - 108 –** (873)
- **Odessa Twp Fire – 25 –** (329)
- **Lyons-Muir Fire - 15 –** (136)
- **Orleans Fire – 14 –** (164)
- **Pewamo Fire - 14 –** (123)
- **Portland Fire - 20 –** (160)
- **Ronald Fire - 12 –** (135)
- **Roxand Fire - 3 –** (15)
- **Saranac Fire - 59 –** (493)
- **Sunfield Fire – 9 –** (103)
- **Life EMS - 562 –** (4389)
- **Portland EMS - 123 –** (956)
- **Animal Control - 77 –** (537)
- **Belding Police - 359 –** (2362)
- **Department of Natural Resources Law – 1 –** (15)
- **Ionia County Sheriff's Office - 1110 –** (8800)
- **Ionia Department Public Safety Law - 483 –** (3539)
- **Lake Odessa Police - 78 –** (657)
- **Michigan State Police - 797 –** (5714)
- **Portland Police – 176 –** (1399) (YTD)

Ionia County Central Dispatch

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FOIA Requests

911 Records Only
No Police Reports

Form available at:
http://ioniacounty.org/foia
Send or Email to:
CentralDispatch@ioniacounty.org