September 2026
Volume 5, Issue 9

Ionia Central Dispatch

MONTHLY ACTIVITY REPORT
IONIA COUNTY CENTRAL DISPATCH
& OUR FIRST RESPONDERS

this issue

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September 2026 - Activity

Phones

911 Calls - 2102

Administrative Calls - 4837

Text to 911 - 11

911 Hang up Calls - 222

Service Types

Calls for Service Initiated - 3775

Total Mental Health Calls – 51

Suicidal Calls - 22

988 Calls Received - 1

Calls Transferred - 0

CPR Performed - 9

Stroke Related Calls – 13

Childbirth calls - 0

Unit Responses / Activities

Law Enforcement - 2606

Fire - 467

EMS - 702



Mission

To enhance the quality of life for all people in Ionia County by delivering trusted, professional, and responsive public safety communications with courtesy and care.

Vision

To build a future where every person in Ionia County feels safe, supported, and connected through trusted public safety communication.

One thing to remember:

Information provided by callers is often incomplete or inaccurate, which can lead to 911 Dispatchers inadvertently relaying incorrect location details or other critical information to First Responders.

Central Dispatch Staff Activities

- **Sept 1** – EMS Meeting on SPRN Attended
- **Sept 2** – Attended NENA Accessibility Committee Meeting
- **Sept 3** – First Meeting for Dispatch Contract Negotiations
- **Sept 4** – Demo with ThisGen vendor
- **Sept 8**– Attended webinar on MFA tokens
- **Sept 16** – 2026 911 Field Day
- **Sept 24** – Chair Meetings NENA VRS IP Relay Work Group
- **Sept 28** – Vendor updated/replaced network switches at center

Central Dispatch Highlights- 911 Field Day

Thanks to all our partners for a great day! Transportation issues greatly reduced our attendance, but looking at some of the faces, they enjoyed themselves and hopefully learned about possible careers and services here in the county.



SEPTEMBER- 4203			
CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	222	Lost Property / Found	14
988 Calls	1	MDOP	23
Abandoned Vehicle	27	MED 1	261
Active Violence Incident	0	MED 2	92
Alarm	50	MED 3	121
Ambulance Transport	117	Medical Call / Amb Dispatch	2
Assault	32	Mental Health	51
Assist Jail	0	Missing Person	7
Assist Medical	0	Motor Vehicle Theft / UDAA	4
Assist Other Agency	0	Non Criminal	65
Assist Outside Agency	29	OWI / OUID	13
Bomb Threat	0	PDA Traffic	109
Burglary	10	Phone / Internet Harassment	39
Burn Permit	34	PIA Traffic	35
Civil Dispute	109	PPO Violation	3
Conservation / Wildlife	37	Property Check	13
CSC - Criminal Sexual Conduct	23	Repossession	12
Disorderly Conduct	90	Request - Wrecker	82
Domestic Assault	39	Road Closure	9
DPW Request	12	Robbery / Hold up	0
Drugs	11	Spam to Center	0
Duplicate Call	1	Structure Fire	9
Family Abuse / Neglect	29	Suspicious Situations	212
Fire All Other	59	Test Call / System Test	26
Fireworks	1	Thunder Storm/Tornado Warning	0
Follow Up	281	Traffic / Officer Stop	237
Fraud	26	Traffic Offense All Other	513
General Assist	293	Tree Down	19
Grass / Wildland Fire	1	Trespassing	29
Health & Safety / Animal	110	Vehicle Fire	3
Hit and Run	22	Verbal Domestic	32
Homicide	0	Vin Inspections / All Inspections	11
Juvenile Problems & Runaways	57	Warrant Arrest / Fugitive	77
Kidnapping	0	Weapons Offenses All	10
Larceny	48	Wires Down / Arching	20
Liquor / MIP	5	Unclassified	260
Tornado siren weekly test	4	Weekly Fire Pager Test	4
School Alert Test	6	Total	4203

Core Values

D.I.S.P.A.T.C.H.E.R

Dedication: We are committed to serving our community with unwavering focus and purpose.

Integrity:
We act with honesty, transparency, and fairness in every interaction.

Service:
We provide exceptional support to ensure public safety and peace of mind.

Professionalism: We maintain the highest standards in conduct, performance, and communication.

Accountability: We take responsibility for our actions and decisions to build trust.

Teamwork: We collaborate effectively to achieve the best outcomes for those we serve.

Compassion: We respond with empathy, care, and understanding in every situation.

Honor:
We uphold trust and respect as the foundation of our service.

Excellence: We strive for continuous improvement and superior performance.

Reliability:
Being dependable when it We are dependable and ready when it matters most.

Individual Agency Response Activity

- **Belding Fire – 81 –** (773)
- **Berlin-Orange Fire – 47 –** (480)
- **Clarksville Fire - 12 –** (157)
- **Hubbardston Fire - 9 –** (80)
- **Ionia Department Public Safety Fire - 119 –** (992)
- **Odessa Twp Fire – 34 –** (363)
- **Lyons-Muir Fire - 20 –** (156)
- **Orleans Fire – 21 –** (185)
- **Pewamo Fire - 9 –** (132)
- **Portland Fire - 19 –** (179)
- **Ronald Fire - 18 –** (153)
- **Roxand Fire - 1 –** (16)
- **Saranac Fire - 66 –** (559)
- **Sunfield Fire – 11 –** (114)
- **Life EMS - 592 –** (4981)
- **Portland EMS - 110 –** (1066)
- **Animal Control - 79 –** (616)
- **Belding Police - 246 –** (2608)
- **Department of Natural Resources Law – 4 –** (19)
- **Ionia County Sheriff's Office - 1079 –** (9879)
- **Ionia Department Public Safety Law - 455 –** (3994)
- **Lake Odessa Police - 66 –** (723)
- **Michigan State Police - 593 –** (6307)
- **Portland Police – 163 –** (1562) (YTD)

Ionia County Central Dispatch

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FOIA Requests

911 Records Only
No Police Reports

Form available at:
http://ioniacounty.org/foia
Send or Email to:
CentralDispatch@ioniacounty.org