October 2026
Volume 5, Issue 10

Ionia Central Dispatch

MONTHLY ACTIVITY REPORT
IONIA COUNTY CENTRAL DISPATCH
& OUR FIRST RESPONDERS

this issue

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911 CALL IF YOU CAN TEXT IF YOU CAN'T

what3words

988

Hyper-Reach

Works with Apple Health

Personal Safety

Find us on Facebook

911 DISPATCHER

October 2026 - Activity

Phones

911 Calls - 2082

Administrative Calls - 4682

Text to 911 - 25

911 Hang up Calls - 212

Service Types

Calls for Service Initiated - 3830

Total Mental Health Calls – 48

Suicidal Calls - 11

988 Calls Received - 0

Calls Transferred - 0

CPR Performed - 4

Stroke Related Calls – 17

Childbirth calls - 0

Unit Responses / Activities

Law Enforcement - 2718

Fire - 430

EMS - 682



Mission

To enhance the quality of life for all people in Ionia County by delivering trusted, professional, and responsive public safety communications with courtesy and care.

Vision

To build a future where every person in Ionia County feels safe, supported, and connected through trusted public safety communication.

One thing to remember:

Information provided by callers is often incomplete or inaccurate, which can lead to 911 Dispatchers inadvertently relaying incorrect location details or other critical information to First Responders.

Central Dispatch Staff Activities

- Oct 6 – Attended Training on MiSNAP Training Fund process.
- Oct 7 – Attended NENA Accessibility Committee Meeting
- Oct 8 – Participated with Portland Fire Open House Event
- OCT 13 – Attended LPT and LEPC Meetings
- Oct 14 – Attended PFN User Group Meeting
- Oct 15 – Attended Webinar on GIS/MSAG Reconciliation Workflow
- Oct 21– Attended Fire Chief Meeting
- Oct 22 – Chair Meeting NENA VRS IP Relay Work Group
- Oct 27 – Attended BOC Meeting, Two Requests Submitted.

Central Dispatch Highlights-

Three of Central Dispatch's Care Bears were hard at work, along with Grumpy Bear who took the photographs for Trunk or Treat/Harvest fest.









We played games with the Ghosts, Goblins, Witches, and most any other character you can think of, who filled the downtown street. We talked with many of them about how, when and what they need to know when calling 9-1-1. We also talked with several of the parents/adults that were watching and joining the fun, about career opportunities at Central Dispatch.

OCTOBER- 4312

CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	212	Lost Property / Found	16
988 Calls	0	MDOP	19
Abandoned Vehicle	14	MED 1	240
Active Violence Incident	0	MED 2	98
Alarm	32	MED 3	128
Ambulance Transport	80	Medical Call / Amb Dispatch	10
Assault	25	Mental Health	48
Assist Jail	0	Missing Person	11
Assist Medical	0	Motor Vehicle Theft / UDAA	9
Assist Other Agency	0	Non Criminal	47
Assist Outside Agency	30	OWI / OUID	20
Bomb Threat	0	PDA Traffic	180
Burglary	8	Phone / Internet Harassment	31
Burn Permit	62	PIA Traffic	42
Civil Dispute	86	PPO Violation	7
Conservation / Wildlife	56	Property Check	11
CSC - Criminal Sexual Conduct	25	Repossession	10
Disorderly Conduct	87	Request - Wrecker	101
Domestic Assault	39	Road Closure	20
DPW Request	10	Robbery / Hold up	0
Drugs	10	Spam to Center	0
Duplicate Call	0	Structure Fire	11
Family Abuse / Neglect	38	Suspicious Situations	219
Fire All Other	57	Test Call / System Test	29
Fireworks	0	Thunder Storm/Tornado Warning	0
Follow Up	259	Traffic / Officer Stop	268
Fraud	28	Traffic Offense All Other	592
General Assist	269	Tree Down	12
Grass / Wildland Fire	8	Trespassing	21
Health & Safety / Animal	122	Vehicle Fire	4
Hit and Run	19	Verbal Domestic	33
Homicide	0	Vin Inspections / All Inspections	13
Juvenile Problems & Runaways	62	Warrant Arrest / Fugitive	79
Kidnapping	0	Weapons Offenses All	18
Larceny	56	Wires Down / Arching	8
Liquor / MIP	5	Unclassified	245
Tornado siren weekly test	5	Weekly Fire Pager Test	4
School Alert Test	4	Total	4312

Core Values

D.I.S.P.A.T.C.H.E.R

Dedication: We are committed to serving our community with unwavering focus and purpose.

Integrity:
We act with honesty, transparency, and fairness in every interaction.

Service:
We provide exceptional support to ensure public safety and peace of mind.

Professionalism: We maintain the highest standards in conduct, performance, and communication.

Accountability: We take responsibility for our actions and decisions to build trust.

Teamwork: We collaborate effectively to achieve the best outcomes for those we serve.

Compassion: We respond with empathy, care, and understanding in every situation.

Honor:
We uphold trust and respect as the foundation of our service.

Excellence: We strive for continuous improvement and superior performance.

Reliability:
Being dependable when it We are dependable and ready when it matters most.

Individual Agency Response Activity

- **Belding Fire – 97 –** (870)
- **Berlin-Orange Fire – 52 –** (532)
- **Clarksville Fire - 16 –** (173)
- **Hubbardston Fire - 9 –** (89)
- **Ionia Department Public Safety Fire - 107 –** (1099)
- **Odessa Twp Fire – 36–** (399)
- **Lyons-Muir Fire - 16 –** (127)
- **Orleans Fire – 25 –** (210)
- **Pewamo Fire - 9 –** (132)
- **Portland Fire - 22 –** (201)
- **Ronald Fire - 15 –** (168)
- **Roxand Fire - 1 –** (16)
- **Saranac Fire - 61 –** (620)
- **Sunfield Fire – 5 –** (119)
- **Life EMS - 571 –** (5552)
- **Portland EMS - 111 –** (1177)
- **Animal Control - 82 –** (698)
- **Belding Police - 257 –** (2,865)
- **Department of Natural Resources Law – 6 –** (25)
- **Ionia County Sheriff's Office - 1085 –** (10,964)
- **Ionia Department Public Safety Law - 521 –** (4,515)
- **Lake Odessa Police - 81 –** (804)
- **Michigan State Police - 573 –** (6880)
- **Portland Police – 195 –** (1757) (YTD)

Ionia County Central Dispatch

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FOIA Requests

911 Records Only
No Police Reports

Form available at:
http://ioniacounty.org/foia
Send or Email to:
CentralDispatch@ioniacounty.org