

**IONIA COUNTY BOARD OF COMMISSIONERS
BOARD OF COMMISSIONERS MEETING
JUNE 11, 2024 – 3:00 P.M.
101 WEST MAIN STREET
IONIA, MICHIGAN**

THIS MEETING WILL BE HELD IN PERSON AND ZOOM

AGENDA

- I. Call to Order**
- II. Pledge of Allegiance**
- III. Invocation**
- IV. Approval of Agenda**
 - A. Consideration of additional items
- V. Public Comment** (Three-minute time limit per-speaker – please state name/organization)
- VI. Action on Consent Calendar**
 - A. Approve minutes of the previous meeting (s)
 - B. Approve County Administrators mileage
- VII. Unfinished Business**
- VIII. New Business**
 - A. Approve 2025 Budget Calendar
 - B. Request Approval to accept bid for Emergency Culvert & Tile Line Jetting-Linda Pigue
 - C. Request to accept bid for Catch Basin Cleaning-Linda Pigue
 - D. Request approval of Area Agency on Aging of Western Michigan's 2025 Implementation Plan-Patrick Jordan
 - E. Discussion on Road Director title
- IX. Department Reports**
 - A. Central Dispatch-Written Report
- X. Reports of Officers, Boards, and Standing Committees**
 - A. Chairperson
 - B. Board of Commissioners
 - C. County Administrator
- XI. Reports of Special or Ad Hoc Committees**
- XII. Public Comment (3-minute time limit per speaker)**

XIII. Closed Session-NONE

XIV. Adjournment

Board and/or Commission Vacancies

- Economic Development Corporation/Brownfield Redevelopment Authority – Two- three-year terms.
- Central Dispatch-One-two-year Emergency Medical Representative and one-two-year Township Board Representative
- Solid Waste Planning Committee-one-two-year term serving as industrial waste generator representative, one-two year term serving as General Public Representative
- Area Agency on Aging of Western Michigan Advisory Council-one three-year term
- Land Bank Authority- one-three-year term

Appointments for consideration in the month of June 2024:

- Solid Waste

Appointments for consideration in the month of July 2024:

- NONE



IONIA COUNTY BOARD OF COMMISSIONERS

David Hodges, Chairman

May 28, 2024, 3:00 p.m.
Minutes

Members Present: County Commissioner David Hodges, County Commissioner Scott Wirtz, County Commissioner Larry Tiejema, County Commissioner Phil Hesche, County Commissioner Gordon Kelley, County Commissioner Jack Shattuck, County Commissioner Terence Frewen

Members Absent:

Other Present: County Administrator Patrick Jordan, County Finance Director Bernadette Blonde, County Clerk Greg Geiger

- I. Call to Order
Hodges called the meeting to order at 3:00 p.m.
- II. Pledge of Allegiance
Hodges led pledge of allegiance.
- III. Invocation
Hodges led the Invocation.
- IV. Approval of Agenda
Board discussed agenda, added closed session item, and modified order of new business.
Motion to Approve Agenda as Amended
Moved by Tiejema
Supported by Frewen
Motion carried by voice vote
- V. Public Comment
No Public Comment.
- VI. Action on the Consent Calendar
Consent Agenda was approved by unanimous consent.
- VII. Unfinished Business
No unfinished business.
- VIII. New Business



IONIA COUNTY BOARD OF COMMISSIONERS

David Hodges, Chairman

Board discussed Resolution in honor of Rhonda Lake. Hodges presented the Resolution and recommended approval.

Motion to Approve Resolution in Honor of Rhonda Lake

Moved by Shattuck

Supported by Tiejema

Motion carried by roll call vote

Yes – Hodges, Wirtz, Tiejema, Hesche, Kelley, Shattuck, Frewen

No –

Board discussed Resolution in honor of Suana McDaniels. Hodges presented the Resolution and recommended approval

Motion to Approve Resolution in Honor of Suana McDaniels

Moved by Frewen

Supported by Wirtz

Motion carried by roll call vote

Yes – Hodges, Wirtz, Tiejema, Hesche, Kelley, Shattuck, Frewen

No –

Board discussed appointment of Cindy Cotter to the Park Advisory Board for a two-year term.

Motion to Appoint

Moved by Wirtz

Supported by Frewen

Motion carried by voice vote

Board discussed approval of the 2024 L-4029 Tax Rates. Equalization Director Tony Meyaard presented the request and recommended approval.

Motion to Approve 2024 L-4029

Moved by Shattuck

Supported by Tiejema

Motion carried by voice vote

Board discussed renewal of contract with Blue Cross Blue Shield of Michigan for inmate insurance. Sheriff Noll presented the contract and recommended renewal.

Motion to Renew Contract

Moved by Tiejema

Supported by Kelley

Motion carried by voice vote

Board discussed extension of chip seal and fog seal contract. Road Department Director Pigue presented the contract and recommended extension.



IONIA COUNTY BOARD OF COMMISSIONERS

David Hodges, Chairman

Motion to Extend Contract

Moved by Frewen

Supported by Wirtz

Motion carried by voice vote

Board discussed extension of crack seal contract. Road Department Director Pigue presented the contract and recommended extension.

Motion to Extend Contract

Moved by Frewen

Supported by Tiejema

Motion carried by voice vote

Board discussed ARPA fund allocation to the Road Department. Kelley presented the request and recommended approval. Road Department Director Pigue presented additional information on future Road Department budgets.

Motion to Approve

Moved by Kelley

Supported by Tiejema

Motion carried by voice vote

Board discussed replacement of Road Department's bay one rear lift host. Road Department Fleet Supervisor Wes Schafer presented the request and recommended approval.

Motion to Approve

Moved by Frewen

Supported by Tiejema

Motion carried by voice vote

Board discussed replacement of Road Department's state trunkline pickup truck. Road Department Fleet Supervisor Wes Schafer presented the request and recommended approval.

Motion to Approve

Moved by Kelley

Supported by Frewen

Motion carried by voice vote

IX. Department Reports

Board received report from Public Defender's Office.

Board received report from the Commission on Aging.

X. Reports of Officers, Boards, and Standing Committees



IONIA COUNTY BOARD OF COMMISSIONERS

David Hodges, Chairman

Hodges commented on personnel committee schedule and Board salaries.

Kelley commented on rails to trails bylaws and membership.

Frewen commented on David Highway Bridge, Grand River Highway overlay, grant funding for M66 sidewalk, Finance Committee's role, National Association of Counties.

Tiejema commented on Finance Committee's role, capital fund budget, MERS program.

Jordan commented on opioid steering committee, Morrison Lake Improvement Board, Reuters interview regarding Avian Flu,

- XI. Reports of Special or Ad Hoc Committees
No Special or Ad Hoc Committee reports.

- XII. Public Comment
No public comment

- XIII. Closed Session

Board discussed entering Closed Session

Motion to Enter Closed Session

Moved by Shattuck

Supported by Kelley

Motion carried by roll call vote

Yes – Hodges, Wirtz, Tiejema, Hesche, Kelley, Shattuck, Frewen

No –

Closed Session

Motion to Exit Closed Session

Moved by Tiejema

Supported by Wirtz

Motion carried by voice vote

Board discussed merging Sheriff's Office MERS pension division.

Motion to Merge Pension Divisions

Moved by Frewen

Supported by Tiejema

Motion carried by voice vote



IONIA COUNTY BOARD OF COMMISSIONERS

David Hodges, Chairman

XIV. Adjournment

Motion to Adjourn at 5:15 p.m.

Moved by Wirtz

Supported by Shattuck

Motion carried by voice vote

David Hodges, Chairman

Greg Geiger, County Clerk

COUNTY TRAVEL EXPENSE VOUCHER

Date Submitted June 3, 2023

Name: Patrick Jordan

Period Covered:

From: 5/20/2042

1-Jun

Address:

Account #

DAY OF MONTH	DESCRIPTION	PRIVATE AUTOMOBILE		MEALS	OTHER EXPENSES	DAILY TOTAL
		MILES	AMOUNT			
#####	r/t to Greenville for meeting	48	32.16			
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	Summary Totals	48	32.16		0.00	32.16

I HEREBY CERTIFY THAT ALL ITEMS OF EXPENSE INCLUDED IN THIS STATEMENT WERE

INCURRED IN THE DISCHARGE OF AUTHORIZED OFFICIAL BUSINESS; THAT THE AMOUNTS ARE

CORRECT; AND THAT THEY REPRESENT PROPER CHARGES AGAINST THE COUNTY.

NATURE OF OFFICIAL BUSINESS

SIGNED

APPROVED

Extension & Additions

Checked

Mileage Checked

Expenditure Checked

**IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION**

Request Approval of Fiscal Year 2025 Budget Calendar
June 11, 2024

CONTACT:

Bernadette Blonde, Finance Director

DESCRIPTION:

The proposed FY2025 budget calendar is attached for the Board's consideration. The calendar proposes Board budget work sessions in late August and September with budget adoption in October. The calendar is similar to those followed in preparing the budgets for the past couple of years.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None

FINANCIAL ANALYSIS:

None

LEGAL REVIEW:

None

DEADLINE:

None

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

I move to approve the Fiscal Year 2025 Budget Calendar as presented.

ADMINISTRATOR'S RECOMMENDATION:

The Administrator recommends approval.

Ionia County

2025 Budget Calendar

June 11, 2024	Board Adoption of 2025 Budget Calendar
June 28, 2024	Letter to funded Agencies informing them that appropriations will remain the same or be reduced
July 15, 2024	Initial budget material distributed to Departments
July 29, 2024	Departmental Concerns and Pressures due Departmental Capital Budget Requests due Funding Requests from Agencies due
July 29- Aug 16	Administrator/Finance Director formulates Budget Recommendation Budget Meetings with Departments
August 27, 2024	Initial Budget Proposal due to Departments
August 27, 2024	Recommendation due to Board of Commissioners
Aug 28- Sept 27	Board Budget Sessions
October 16, 2024	Publication of Budget Hearing Notice
October 22, 2024	Public Hearing and Adoption of General Appropriations Act
January 1, 2025	Effective date of General Appropriations Act

**IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION**

Title: Emergency Culvert & Tile Line Jetting
Date: June 11, 2024

CONTACT: Linda Pigue, Managing Director, Tanner Roe, Road Supervisor

DESCRIPTION:

The Road Department issued a Request for Proposal (RFP) for Emergency Culvert & Tile Line Jetting. We received responses from 6 Bidders. We are requesting approval to award the contract to the low bidder, CL Trucking & Excavating, LLC.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None

FINANCIAL ANALYSIS:

Emergency Culvert and Tile Line Jetting services are a necessary part of maintaining the County Road System and funds are included in the Department's 2024 budget.

LEGAL REVIEW:

None

DEADLINE:

June 11, 2024

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request Board approve awarding the contract to CL Trucking & Excavating, LLC and authorize Linda Pigue, Managing Director to sign the contract..

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY ROAD COMMISSION
CONTRACT # 17-16 EMERGENCY CULVERT & TILE LINE JETTING
Thursday, March 16, 2017 @ 1:00 p.m.

Tabulation

Bidder	Portal to Portal One Man Crew Price Per Hour	Portal to Portal Two Man Crew Price Per Hour	Notes
Plummer's Environmental Services Byron Center, MI	\$345.00	\$395.00	
Elite Pipeline Services Allendale, MI	\$200.00	\$295.00	
CL Trucking & Excavating Ionia, MI	\$152.00	\$196.00	

Board Action 03/22/2017:

The Board reviewed and discussed the 2017 Emergency Culvert & Tile Line Jetting bid tabulation and recommendation. Motion by Robert Dunton and seconded by Albert Almy to approve the bid award as recommended to CL Trucking, low bidder. Motion carried.

**IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION**

Title: Catch Basin Cleaning

Date: June 11, 2024

CONTACT: Linda Pigue, Managing Director

DESCRIPTION:

The Road Department issued a Request for Proposal (RFP) for Catch Basin Cleaning. We received responses from 5 Bidders. We are requesting approval to award the contract to the low bidder, Rogue Industrial Services, LLC

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None

FINANCIAL ANALYSIS:

The Road Department's 2024 budget includes funding for Catch Basin Cleaning, 179 county Basins and 600 State Trunkline Basins. The bid was \$21,659 for the County Basins and \$72,600 for the State Trunkline Basins.

LEGAL REVIEW:

None

DEADLINE:

June 11, 2024

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board award the contract to Rogue Industrial Services, LLC and authorize Managing Director, Linda Pigue, to sign the contract.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY ROAD DEPARTMENT
 TABULATION
 CONTRACT # 24-02 CATCH BASIN CLEANING
 Monday, June 3, 2024 @ 2:00 p.m.

CONTRACTOR	179 LOCAL/PRIMARY COST PER BASIN TOTAL EST CONTRACT	600 TRUNKLINE COST PER BASIN TOTAL EST CONTRACT	TOTAL ESTIMATED CONTRACT
Pipeline Management Co. LLC Milford , MI	\$225.00 \$40,275.00	\$325.00 \$195,000.00	\$235,275.00
Greenscape General Contracting Lake, MI	\$140.00 \$25,060.00	\$140.00 \$84,000.00	\$109,060.00
Plummer's Environmental Services Byron Center, MI	\$239.00 \$42,781.00	\$289.00 \$173,400.00	\$216,181.00
Waste Recovery Systems Wyoming, MI	\$175.00 \$31,325.00	\$200.00 \$120,000.00	\$151,325.00
Rogue Industrial services LLC Bloomfield Hills, MI	\$121.00 \$21,659.00	\$121.00 \$72,600.00	\$94,259.00

**IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION**

June 11, 2024

CONTACT:

Patrick Jordan, County Administrator

DESCRIPTION:

Area Agency on Aging of Western Michigan is asking for our approval of their Annual Implementation Plan for fiscal year 2025. This is an annual approval the Board of Commissioners gives prior to the Plan being submitted to the State of Michigan Commission on Services to the Aging. This plan will secure funding for programs and services that benefit older adults and caregivers in Ionia County from Oct. 1, 2024 through Sept. 30, 2025.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

COA.

FINANCIAL ANALYSIS:

This Plan provides funding for our programs and services for older adults served by COA.

LEGAL REVIEW:

DEADLINE:

None

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Motion to approve Plan and send written approval to AAAM.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends.



The Source for Seniors

May 20, 2024

David Hodges County Board Chair
Ionia County Board of Commissioners
4833 Flat River Trail
Belding, MI 48809

Dear Commissioner Hodges,

Enclosed is the Area Agency on Aging of Western Michigan's (AAAWM) proposed Annual Implementation Plan (AIP) for fiscal year 2025.

Upon approval by the State of Michigan Commission on Services to the Aging in August 2024, this plan will secure funding for programs and services that benefit older adults and caregivers, in Ionia County from October 1, 2024, to September 30, 2025.

We kindly request your County Commission's written approval of this plan. Please ensure your response is received by AAAWM on or before July 19, 2024. If we do not hear from you by this date, we will assume the County Commission's implied approval of the plan.

Please send your response to:

Sheri Harris, Director of Advocacy and Planning
3215 Eaglecrest Drive NE
Grand Rapids, MI 49525

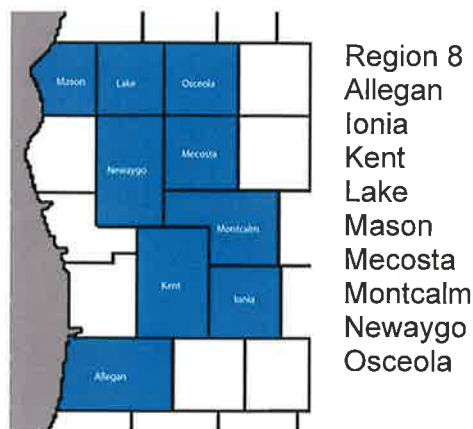
Alternatively, you can email a response to: Sherih@aaawm.org

If the Commission does not support the AIP, please let me know. If there are any questions, please feel free to contact me. I can be reached via email at sherih@aaawm.org, fax at 616-456-5692, or by phone at 616-222-7015.

Sincerely,

Sheri Harris, Director of Advocacy and Planning

Through internal expertise, external partnerships, and advocacy, The Area Agency on Aging of Western Michigan (AAAWM), provides older adults, adults with disabilities, and their caregivers equitable access to services that promote independence and dignity in their communities.



AAAWM was established in April of 1974, one of sixteen regional Area Agencies on Aging on Michigan at that time and one of over 600 area agencies in the nation. The Planning Service Area (PSA) of the Area Agency on Aging of Western Michigan (AAAWM) (Region 8) is comprised of nine counties: Allegan, Ionia, Kent, Lake, Mason, Mecosta, Montcalm, Newaygo, and Osceola.

We understand that the aging process is unique for everyone, and we are committed to offering tailored services to meet the needs of all older adults.

As of March 2024, AAAWM is finalizing our new agency Strategic Plan for 2024-2026. We reformatted the plan to be a more intentional and easier to disseminate document to reference by all staff and community partners. In this plan, we have updated AAAWM's mission and values and added a new vision statement.

Our overarching goals for the next three years include engaging in new initiatives and partnerships by diversifying funding, expanding to meet unfulfilled needs, and launching the Essential Care at Home program. We plan to build brand awareness by increasing referrals and implementing a new database to track those referrals and strengthen outreach and support region wide.

We will work to have a greater impact on policy changes and improve our legislative influence by representing those we serve and communicating their needs. Lastly, to maintain a collaborative and productive workforce we will be updating our recruitment, hiring, onboarding, development, and retention practices along with providing staff more agency educational opportunities.

Specifically for 2024, a few initiatives we have planned are to enter at least one new partnership emphasizing the need for senior housing, we will be creating a Return on Investment (ROI) procedure for outreach initiatives and through advocacy we will help pass the Long-Term Care

Ombudsman (LTCO) increased funding of \$3 million to add 33 new LTCO positions state-wide. In FY24, with the financial support of American Plan Rescue Act (ARPA) funding, we are implementing a database that will create efficiencies in monitoring spending, tracking outcomes, processing contracted partner payments, and running reports. The database is planned to be fully implemented by October 1, 2024.

We continue to monitor the Older Americans Act funding and anticipated end to the ARPA dollars at the end of FY24. We maintain ongoing conversations with our partner agencies and review spending monthly to ensure spending is on track and identify any spending trends throughout the year. Our OAA spending is currently on track with our sustainability plan factoring in the end of ARPA to ease any funding cliff in the coming years.

Beginning in Fiscal Year 25, new Caregiver Service Standards will be implemented, prompting us to revamp our Caregiver Supplemental program to address urgent needs within this framework. We plan to utilize a Caregiver Resource Grant, in Fiscal Year 24 to support the introduction of this program. Moreover, over the past two years, we have successfully run the Grandparent Back-to-School Gift Card Program to assist grandparents who are raising their grandchildren with the expenses of school supplies. Given its success, we intend to make this an ongoing annual initiative under the Caregiver Supplemental program starting in Fiscal Year 25.

In the last couple years, we have seen two adult day center partners close their doors leaving an increased need for this service. In FY25, we have one new adult day center apply for Kent County Senior Millage funds with the potential of also applying for Older Americans Act funding in FY26. This additional partnership would help address the increased need for adult day care with the previous centers closing. We will continue to have conversations with our current adult day partners regarding the demand and their capacity and foster conversations with potential new partners.

We often think of nutrition services as being a Home Delivered meal or Congregate meal and though these are essential, we know nutrition needs are beyond a meal. In preparation for an FY26 start, we are exploring options and partnerships to introduce additional nutrition services to our region including nutrition education and counseling to support further nutrition needs for clients and their caregivers.

AAAWM is dedicated to enhancing its Options Counseling services as a cornerstone of our commitment to comprehensive care. Collaborating closely with community partners, we are diligently expanding our network to offer clients an extensive array of community resources. This collaborative effort ensures that individuals seeking assistance can access vital services tailored to their specific needs and circumstances. Furthermore, we are prioritizing the reinforcement of our firewalls to maintain the integrity and impartiality of our services. This proactive measure ensures that we uphold the highest standards of ethical conduct, guaranteeing that our clients receive unbiased guidance and support in navigating their options. Our unwavering dedication to transparency and conflict-free service provision underscores our

mission to empower individuals to make informed decisions and achieve their desired outcomes with confidence.

Emphasis on serving those in greatest social and/or economic need has always been priority. This expectation is communicated to partners regularly, reflected in our policies and procedures and discussed when seeking new partnerships. We want our services to reach those in most need and we seek out partnerships that serve a diverse population. We are taking a close look at our FY23 year-end service data to identify areas we can improve and increase our impact throughout the region. We work closely with partners to emphasize the importance of collecting data and using prioritization tools to ensure we are serving those most in need.

AAAWM is actively exploring innovative strategies to leverage Social Determinants of Health (SDOH) data effectively in reaching underserved communities. Our focus is on understanding the intricate interplay between social, economic, and environmental factors that impact health outcomes. This proactive stance underscores our commitment to advancing health equity and ensuring that our services are accessible and responsive to the diverse realities of these communities.

AAAWM is dedicated to broadening its presence in educational events, with a strategic focus on attending expos and marketing events, particularly targeting underserved communities. This deliberate approach allows us not only to showcase our services but also to engage in meaningful discussions and cultivate relationships. By actively participating in these events, we aim to foster connections and bridge gaps within these communities, ultimately contributing to their empowerment and access to essential resources.

The Area Agency on Aging of Western Michigan values diversity, equity, and inclusion (DEI); which is why we welcome individuals from all walks of life to work, partner, or participate with us. As an agency, we strive to provide an environment where all involved feel valued, celebrated, and heard. By committing to DEI, we foster growth and innovation while fulfilling our mission.

AAAWM increased service to the African American population from FY2022 to Fy2023 by 1% (443 unduplicated individuals). Our service to LGBTQ+ seniors increased by .09% during that timeframe and also had an increase of 31 individuals self-identify as transgender. While we do not currently have a year's worth of demographic data to look at for FY2024, we anticipate that our agency will continue to increase its service to BIPOC, LGBTQ+ and veteran seniors through our ongoing plan which you will find below.

1. Collaborate with community partners: Partner with community organizations that serve BIPOC and LGBTQ+ seniors to build trust, develop culturally sensitive programming, and ensure that services are accessible.
2. Hire diverse staff: Hire staff that reflects the diversity of the communities we serve. We have made improvements to our hiring process such as posting job openings in community newsletters and websites that are sent out to a diverse group of individuals.

We are also asking a question surrounding diversity and inclusion in all interviews to see how staff can advocate for and bring diversity and inclusion into their role.

3. Provide training: Provide training to staff and volunteers on cultural competency, including understanding different cultural norms, beliefs, and values. This will help ensure that services are culturally sensitive and welcoming to all.
4. Engage in ongoing outreach: Engage in ongoing outreach to veteran, BIPOC and LGBTQ+ seniors through community events, social media, and other outreach efforts. This will help increase awareness of the services available and encourage seniors to access them. AAAWM has booths at Grand Rapids Pride Festival and Rock the Block (catered to BIPOC) and look to attend more cultural events.

The Area Agency on Aging of Western Michigan (AAAWM) is committed to educating our staff, providers, and caregivers on implicit bias, cultural competencies, and root causes of racism. When individuals begin employment at AAAWM, they are required to take an asynchronous course provided by MiGen (Michigan LGBTQ+ Elders Network). This course topic is titled, "Introduction: Serving LGBT Older Adults." This course covers using inclusive language and walks through how to engage with older adults in the LGBT+ community. AAAWM staff are also required to take 2 virtual courses annually addressing these topics. Those courses are titled "Cultural Competence" and "Understanding Privilege."

AAAWM offers trainings for our partner agencies (providers) throughout the year and includes topics on implicit bias and cultural competencies. For example, we provided a training on how to address microaggressions in the workplace. AAAWM has offered workshop topics through Family Caregiver University and the Caregiver Resource Network that fall within the categories of implicit bias and cultural competencies as well and will continue to do so. If staff, service partners, or caregivers' express interest or need for a specific training topic, a training will be identified and provided at our agency, or information will be shared if there is a training provided by another organization that an individual may attend.

In preparation for any reduction in federal funding, AAAWM has planned to seek alternative funding options. One funding stream is the Kent County Senior Millage, which in FY24 has provided over \$15 million in direct service to supports older adults in Kent County. The state Caregiver Resource Grant is being used to expand services to support caregivers and help bridge other gaps in need region wide. AAAWM is seeking two transportation grants that will help our current transportation partners with rising costs in addition to support possible service expansion. AAAWM's plan, is to use carryover dollars from regular OAA funding to lessen the impact of the loss of ARPA funding in FY25 and FY26. AAAWM continues to monitor the current OAA partner spending to ensure sustainability over the coming years to avoid any funding cliff.

In Fiscal Year 24, our advocacy efforts centered on fostering stronger relationships with legislators in our region, enhancing communications, and increasing engagement to bolster our advocacy initiatives. Noteworthy achievements include co-hosting a coffee hour with one legislator and collaborating on an event focused on scam prevention with the Attorney General. Additionally, we successfully lobbied for an \$.85 increase in the wage of Direct Care workers. Federally, we advocated for the reauthorization of the Older Americans Act.

For FY 25, our focus remains steadfast on advancing critical priorities. Firstly, we aim to fortify the Ombudsman program by securing a \$3 million expansion, facilitating the addition of 33 new Ombudsmen statewide. This endeavor aligns with our commitment to ensuring the needs of long-term care facility residents are met effectively. Concurrently, we advocate for a \$4.00 per hour increase in pay for Direct Care Workers, acknowledging the indispensable role they play in the healthcare ecosystem. Moreover, we advocate for adjustments to the MI Choice Medicaid participant asset limits to reflect inflation and labor costs, thus enhancing accessibility to essential services.

In FY25, we are taking a multifaceted approach to advocacy, spanning ten key priorities. Foremost among these is the expansion of the Ombudsman program, alongside initiatives to bolster Direct Care Worker wages and promote health equity. Additionally, we champion administrative enhancements within the MI Choice Program, aimed at optimizing service delivery and improving outcomes for program participants.

Reflecting back over the past year, AAAWM and our contracted partners have had many successes to celebrate. Our FY23 year-end data for Older Americans Act shows that our network of partners served 16,760 clients which is a 13% increase from FY22. We continue to see an increase in clients served post-pandemic with clients welcoming back in-home help, using transportation to get around more, and senior centers are back open and providing in-person programming.

FY23 was the second year we conducted the Back-to-School Gift Card Program which provides financial assistance for purchasing school items for grandparents raising grandchildren. In FY23 we assisted 48 households and one household consisting of a grandfather and three grandchildren, sent in a handwritten note thanking AAAWM for the assistance which “helped a great deal” to purchase their school supplies. In FY23, our Disease Prevention/Health Promotion department re-branded to “Engaging Wellness”. This has been a region-wide effort in increasing the marketing for the classes and adding new locations to ensure we have at least one in each of our counties. We have seen an increase in attendance for these classes with the additional marketing push.

In FY23, we were able to use a state grant to translate our most frequently used service materials to the most spoken languages in our region and in FY24, we are working on translating caregiver-specific resources to those same languages with the Caregiver Resource Center grant. This will increase access to service information for both caregivers and clients. We are also in process of updating our phone system and marketing for in-person classes and trainings to make interpreter services and accommodations more readily available. Another success in FY24 has been signing with Salesforce to implement a database to track spending, process provider payments, better track outcomes, and create reports. This database will save staff time by making data entry more automated, reduce potential for human error, and lessen the time it takes to pay providers.

We have a new Regional Direct Service Request for Dementia Friends this planning year. It is our hope that we will expand the Dementia Friends Michigan program by adding more Dementia

Champions to facilitate sessions. AAAWM will also be networking with other Area Agencies in Michigan to train their staff to be able to run their own Dementia Friends program in their region. This will all lead to an increase in community knowledge about Dementia and Dementia Resources. There is a plan to continue to host an informational session that provide dementia education, raises awareness, challenges stigma surrounding dementia, and share community resources and supports.

AAAWM is looking to begin delivering Primary Care Services throughout our PSA. These services will be delivered in the community, where residents reside. This program is a comprehensive initiative aimed at evolving healthcare delivery by providing essential medical and behavioral health services, as well as care management, to individuals in the comfort of their homes. This innovative approach integrates home and community-based services with medical and behavioral care to address the social determinants of health, enhance health outcomes, and elevate the quality of life for participants. At the heart of this program are person-centered principles and an interdisciplinary team approach, which involves collaboration among medical, behavioral, and social care professionals, alongside the patient and/or their caregivers. The overarching goal is to achieve tangible outcomes like reducing emergency room visits, minimizing hospitalizations, and prolonging participants' ability to live independently within their communities.

Some foreseeable challenges in FY25 include the continued need for direct care workers and increased pay to maintain and grow the industry. Unit rate increases were given to contracted partners in FY23 to assist in maintaining and expanding their workforce but additional support for legislation to increase the DCW wage is crucial.

We will continue to strategically allocate funding for the Older Americans Act and monitor spending to ensure sustainability of funds over the next couple years to avoid a funding cliff with ARPA dollars ending at the end of FY24. We continue to see the need for the expanded service definitions that were developed during the pandemic allowing for services to be delivered in a variety of ways.

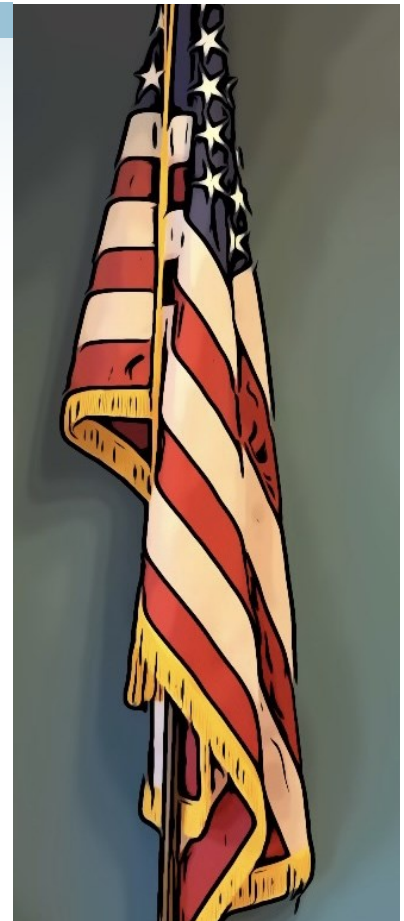
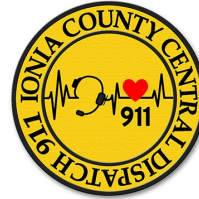
AAAWM is proactively devising strategies to address the increasing demand for services amid limited resources and static funding, which are inadequate to meet the growing needs. In response to these challenges, we are pursuing innovative solutions to enhance resource allocation, improve service delivery, and boost efficiency, all while maintaining the high quality of care our clients expect and deserve.

Monthly Report

May Activity

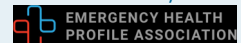
911 Calls— **1914**
Administrative Calls— **5943**
Text to 911— **13**
911 Hang up Calls— **163**
Calls for Service Initiated — **3484**

Total Mental Health Calls — **47**
Suicidal Calls — **15**
988 Calls Received — **1**
988 Calls Transferred — **0**
CPR Performed — **4**
Stroke Related Calls — **8**
Child birth calls — **0**



Special Programs Available

Share Medical Information with your 911 call.



www.emergencyprofile.org

What 3 Words— App that provides location information to a 10 meter square.

What3words.com



Unit Responses / Activities

Law Enforcement— **2501**

Fire— **375**

EMS— **608**



Statistics— All Dispatch Activity/Calls for Service.

May - 4600			
CALL FOR SERVICE TYPE	TOTAL	CALL FOR SERVICE TYPE	TOTAL
911 Hang up Call	163	Lost Property / Found	19
988 Calls	1	MDOP	28
Abandoned Vehicle	16	MED 1	216
Active Violence Incident	0	MED 2	67
Alarm	21	MED 3	128
Ambulance Transport	108	Medical Call / Amb Dispatch	7
Assault	31	Mental Health	47
Assist Jail	2	Missing Person	12
Assist Medical	0	Motor Vehicle Theft / UDAA	10
Assist Other Agency	14	Non Criminal	81
Assist Outside Agency	18	OWI / OUID	16
Bomb Threat	0	PDA Traffic	123
Burglary	8	Phone / Internet Harassment	29
Burn Permit	66	PIA Traffic	25
Civil Dispute	85	PPO Violation	7
Conservation / Wildlife	37	Property Check	5
CSC - Criminal Sexual Conduct	24	Repossession	11
Disorderly Conduct	86	Request - Wrecker	3
Domestic Assault	36	Road Closure	31
DPW Request	8	Robbery / Hold up	0
Drugs	13	Spam to Center	718
Duplicate Call	1	Structure Fire	10
Family Abuse / Neglect	29	Suspicious Situations	220
Fire All Other	35	Test Call / System Test	20
Fireworks	3	Thunder Storm/Tornado Warning	0
Follow Up	170	Traffic / Officer Stop	230
Fraud	32	Traffic Offense All Other	721
General Assist	218	Tree Down	18
Grass / Wildland Fire	9	Trespassing	15
Health & Safety / Animal	107	Vehicle Fire	11
Hit and Run	15	Verbal Domestic	22
Homicide	0	Vin Inspections / All Inspections	8
Juvenile Problems & Runaways	43	Warrant Arrest / Fugitive	63
Kidnapping	0	Weapons Offenses All	7
Larceny	44	Wires Down / Arching	13
Liquor / MIP	0	Unclassified	216

Central Dispatch Activities

- Phase 2 of the remodel project continues waiting on some materials to arrive and be installed
- Motorola has submitted their final invoice for the radio console upgrades
- Natalie, Jeremiah, Roy and Lance Attended Michigan NENA/APCO 2024 Conference in Muskegon.
- Residents of Sherwood Forrest received a presentation from ICCD and ICSO.
- PFN & Indigital Upgraded our MEVO system for use with 911 and Texty.
- Our most senior dispatcher Becky celebrated her 30th anniversary working for Ionia County Central Dispatch, working to get everyone the help they need for 30 years, Amazing!

Information received from callers is often incorrect. This often results in the 911 Dispatcher providing incorrect location or other information to First Responders.

Inside 9-1-1 Focus Stories

How are 911 services funded in Michigan?

Funding for 911 services are provided at the state and local/county levels. At the state level a 911 surcharge is levied on all devices that can access 911. A portion of the funds received by the State of Michigan are dispersed to the 911 Centers specifically for training of 911 Dispatchers. Another portion is for operations and is determined by the population of the county.

At the County level, a local surcharge is levied and for Ionia County the amount is \$3.00 per month per device that can access 911. This amount is set by each county and requires a vote of the residents to set the amount of the surcharge. Ionia Central Dispatch is funded totally through 911 Surcharge Funds.

These funds are limited to only be used for 911 Center operations per FCC regulations.

Some local/counties have a millage attached to the property taxes to raise funding. With millage funds based on the ballot language, the funds may be used outside of the 911 center, for public safety.

Other Jurisdictions use both a millage and surcharge funds to provide for 911 services.

How are 911 funds used in Ionia County?

Each year the 911 Center reports to the State of Michigan as to how the funds that were received and spent.

The State 911 surcharge funds received in 2023, \$212,989.00

Local 911 Surcharge funds received in 2023, \$1,724,019.28.

Miscellaneous income; rent, FOIA reimbursement, bank interest, local agency reimbursements. \$33,180.00

Total expenses for 2023, 911 operations \$1,857,618.77.

Some of the expenses in 2023 are related to the remodel project of the 911 center, which were initially approved for ARPA funding. The BOC approved the project to be paid for through the centers fund balance, opening the allocated ARPA funds to cover a portion of the cost for new radios and pagers that were badly needed.

Costs/expenses to operate the center include but are not limited to; the facilities, wages, benefits, equipment /systems used to process the 911 calls; radio, CAD, recorders, utilities, various maintenance contracts to keep the systems operational.

Ionia County Central Dispatch

Mission: To enhance the quality of life in Ionia County for all people, providing professional, efficient, courteous, and responsive public safety communications.

Vision: To be the example for other Public Safety Dispatch Centers providing exceptional service.

Our Values: D.I.S.P.A.T.C.H.E.R.

D. Detail-oriented: Able to pay close attention, notice the minor details.

I. Innovative: Share new ideas that can improve ICCD for the better, embrace change.

S. Strong Work Ethic: Consistently performing our job to the best of our ability.

P. Professionalism: Communicating respectfully, effectively, and appropriately leading by example.

A. Adaptability: Flexibility, responding effectively to changes or various situations.

T. Teamwork: Work together toward a collective goal with good communication, patience, and dedication.

C. Caring: Feeling or showing concern for or kindness to others.

H. Honesty: Uprightness, fairness, truthfulness, sincerity, or frankness in communications and deeds.

E. Empathy: Connecting with someone, sensing people's emotions or feelings.

R. Respectful: Being appreciative, considerate, polite and gracious to all those we serve and serve with.

Ionia County Central Dispatch

545 Apple Tree Drive, Ionia MI 48846

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP, CMCP
(616) 527-5611 llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck
(616) 522-0911 cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth (Day Shift)
(616) 527-5613 kbooth@ioniacounty.org

Supervisor: Natalie Hearld (Day Shift)
(616) 527-5612 nhearld@ioniacounty.org

Supervisor: Jeremiah Wittenbach (Night Shift)
(616) 527-5617 jwittenbach@ioniacounty.org

Supervisor: Roy McCarver (Night Shift)
(616) 527-5616 rmccarver@ioniacounty.org

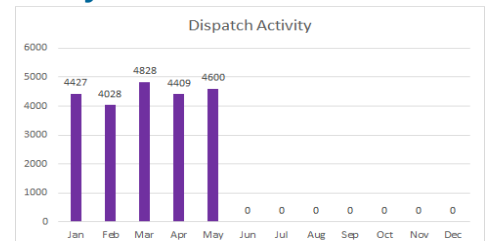
FOIA Requests - 911 Records Only-No Police Repts.
Form available at: <http://ioniacounty.org/foia>
Send or Email to: CentralDispatch@ioniacounty.org

Agency Individual Responses / Activity

Animal Control— 35	Total YTD 184
Belding Fire—89	Total YTD 403
Belding Police— 292	Total YTD 1414
Berlin-Orange Fire— 22	Total YTD 169
Clarksville Fire— 11	Total YTD 75
Department of Natural Resources Law— 3	Total YTD 15
Freeport Fire— 0	Total YTD 4
Hubbardston Fire— 12	Total YTD 39
Ionia County Sheriff's Office— 943	Total YTD 4205
Ionia Department Public Safety Law— 373	Total YTD 1806
Ionia Department Public Safety Fire— 77	Total YTD 419
Lake Odessa Fire— 32	Total YTD 169
Lake Odessa Police— 50	Total YTD 247
Life EMS— 512	Total YTD 2559
Lyons-Muir Fire— 15	Total YTD 83
Michigan State Police— 604	Total YTD 3257
Orleans Fire—13	Total YTD 77
Pewamo Fire— 14	Total YTD 50
Portland EMS— 96	Total YTD 468
Portland Fire— 18	Total YTD 91
Portland Police— 236	Total YTD 1147
Ronald Fire— 8	Total YTD 70
Roxand Fire— 1	Total YTD 7
Saranac Fire— 53	Total YTD 243
Sunfield Fire— 10	Total YTD 34

Central Dispatch Activity

A new dispatcher was hired this month, we welcome Howard to ICCD.



**IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION**

Title: Replace Tandem Flatbed Trailer
Date: May 28, 2024

CONTACT: Linda Pigue, Road Dept. Managing Director & Wes Shafer, Fleet Supervisor

DESCRIPTION:

The Road Department needs to replace our 2010 Tandem Flatbed Trailer. The frame of the trailer is almost rusted through, and the axles are in danger of detaching. One of the uses for the flatbed is to haul the skid-steer to work sites. The trailer has been removed from service. In the interim, we will use the trailer used by the ditching crew for culvert replacement. We are obtaining quotes and are requesting approval to use the lowest quote to purchase a new tandem axle flatbed trailer.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None

FINANCIAL ANALYSIS:

The Department's 2024 approved budget included \$165,000 for re-furbishing a dump truck. This will be deferred with \$111,034 being used to purchase two on-call/work-crew pickup trucks and the balance being used to purchase a new tandem axle flatbed trailer. The Department's budget is sufficient to cover the purchase.

LEGAL REVIEW:

N/A

DEADLINE:

May 28, 2024

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Recommend approval to purchase a tandem axle flatbed trailer.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

**IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION**

Title: Replace Two Pickup Trucks
Date: May 28, 2024

CONTACT: Linda Pigue, Road Dept. Managing Director & Wes Shafer, Fleet Supervisor

DESCRIPTION:

The Road Department needs to replace two pickup trucks that are used as on-call trucks and for work crews. The existing on-call & work-crew pickups are both 2010 models with 232,765 and 169,419 miles. When we brought them in for service, it was discovered that the gas tank on one could not be reattached due to the rusted frame and the other truck's gas tank is still attached but in danger of falling off due to a rusted frame. Both trucks have been removed from service and staff will not be allowed to use them. We are requesting approval to purchase via MIDEal two 3/4-ton 2024 Ford F-250 4x4 crew-cabs with a municipal light package for a total of \$111,034.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None

FINANCIAL ANALYSIS:

The cost of the new trucks is \$111,034. The Department's 2024 approved budget included \$165,000 for re-furbishing a dump truck. This will be deferred, and the funds will instead be used for replacing the two pickup trucks. The Department's budget is sufficient to cover the purchase.

LEGAL REVIEW:

N/A

DEADLINE:

May 28, 2024

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Recommend approval to purchase the pickup trucks.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

GORNO FORD

ROBERT ALDERMAN

Woodhaven Mi

ralderman@gornoford.com

Bus: 734-671-4017

IONIA COUNTY
ROAD COMMISSION
170 E. RIVERSIDE DR
IONIA, MI 48846
616-527-1700

ATT: WES SHAFER

06-6-24

2024 F-250 4X4 CREWCAB, SRW, MI CONTRACT# 071B7700181

160"WB
OXFORD WHITE
MED DARK SLATE VINYL
6.8L DEV V8 GAS ENGINE
LT245/75R17 BSW ALL-TERRAIN
3.73 ELOCK REAR AXLE
AM/FM/MP3 / CLK
RUNNING BOARDS
#10000 GVWR
POWER GROUP / PWR WINDOWS / DOOR LOCKS / REMOTE KEYLESS ENTRY
BACKGLASS DEFROST
120 VOLT / 400 WATT INVERTOR
POWER SLIDING REAR WINDOW / PRIVACY GLASS
SNOWPLOW / CAMPER PACKAGE
ROOF CLEARANCE LIGHTS
SPLASH GUARD FRONT AND REAR
UPFITTER SWITCHES
410 AMP ALT
TAILGATE STEP
DUAL BATTERIES
CHROME BUMPERS / GRILLE / HUBS / FOG LAMPS
DELIVERED TO IONIA COUNTY ROADS..... \$ 53,722.00
(MSRP \$ 57,902.00)

X2 TRUCKS

\$107,444.00

STOCK# T24127

VIN# RED48554

STOCK# T24129

VIN# RED48553

RECOMMENDED OPTIONS

MUNICIPAL LIGHTING PACKAGE

2 x \$ 1,795.00

Total

\$ 111,034