IONIA COUNTY BOARD OF COMMISSIONERS
BOARD OF COMMISSIONERS MEETING

NOVEMBER 24, 2026 – 3:00 P.M.
101 WEST MAIN STREET
IONIA, MICHIGAN

THIS MEETING WILL BE HELD IN PERSON AND TEAMS

AGENDA

I. Call to Order

II. Pledge of Allegiance

III. Invocation

IV. Approval of Agenda
- A. Consideration of additional items

V. Public Comment (Three-minute time limit per-speaker – please state name/organization)

VI. Action on Consent Calendar
- A. Approve minutes of the previous meeting (s)
- B. Approve per diem and mileage
- C. Approve payments of Common Cash and General Fund Payroll for the month of October 2026- $ 1,684,529.44
- D. Approve payments of Health Department payroll and accounts payable for the month of October 2026-$ 202,831.29
- E. Approve payments of Road Department payroll and accounts payable for the month of October 2026- $ 5,164,088.91
- F. Approval of payments from Trust and Agency for the month of October 2026- $ 6,318,165.42

VII. Unfinished Business

VIII. New Business
- A. Request to Purchase and Install 800 MHZ Radios – Sheriff Noll
- B. FOIA Appeal- Paul Mason- Chad Shaw
- C. Resolution to Authorize Contract Signatories for MDOT Contract 26-5403 – Heather Melchert
- D. Request Approval to Renew Paving Contract – Heather Melchert
- E. Request Approval to Renew Paving Marking Contract 27-07 – Heather Melchert
- F. Request Approval to Renew Crack Seal Contract 27-04 – Heather Melchert
- G. Request Approval to Renew Chip and Fog Seal Contract 27-03- Heather Melchert
- H. Request Approval to Renew Diesel Fuel Contract 27-18- Heather Melchert

I. Request Approval to Renew Roadside Mowing Local Gravel Roads Contract 27-10- Heather Melchert
J. Request Approval of Contract 27-05 for Roadside and Guardrail Brush Spraying- Heather Melchert
K. County Administrator Review

IX. Department Reports

A. Public Defenders
B. Commission on Aging -Written Only

X. Reports of Officers, Boards, and Standing Committees

A. Chairperson
B. Board of Commissioners
C. County Administrator

XI. Reports of Special or Ad Hoc Committees

XII. Public Comment (3-minute time limit per speaker)

XIII. Closed Session

XIV. Adjournment

Board and/or Commission Vacancies

- **Board of Public Works**
- **Community Corrections Advisory Board-Ionia Community Mental Health Representative**
- **Construction Board of Appeals**
- **Economic Development Corporation/Brownfield Redevelopment Authority**
- **Land Bank Authority**
- **Midwest Michigan Trail Authority**
- **WMRPC Comprehensive Economic Development Strategy Committee**

Appointments for consideration in the month of October 2026:

- **None**

Appointments for consideration in the month of November 2026:

- **None**

IONIA COUNTY BOARD OF COMMISSIONERS

Terence M. Frewen, Chairman

November 10, 2026, 3:00 p.m.
Minutes

Members Present: County Commissioner David Hodges, County Commissioner Scott Wirtz, County Commissioner Robert Simpson, County Commissioner Phil Hesche, County Commissioner Gordon Kelley, County Commissioner Jack Shattuck, County Commissioner Terence M. Frewen

Members Absent:

Others Present: County Administrator Chad Shaw, County Clerk Greg Geiger

I. Call to Order

Frewen called the meeting to order at 3:00 pm.

II. Pledge of Allegiance

Frewen led the Pledge of Allegiance.

III. Invocation

Hodges led the invocation.

IV. Oath of Office

Clerk administered the Oath of Office to Simpson.

V. Approval of Agenda

Board discussed the agenda and added items regarding jail heat pumps and FOIA Appeal.

Motion to Approve the Agenda as amended
Moved by Hodges
Motion carried by voice vote

VI. Public Comment

Tom Walker commented on online budget accessibility and the county website.

VII. Action on Consent Calendar

Board discussed the consent calendar.

Motion to Approve the Consent Calendar
Moved by Simpson
Motion carried by voice vote

VIII. Unfinished Business

No unfinished business.

IX. New Business

Board discussed the 2027 Budget during the scheduled budget hearing.

Motion to Open 2027 Budget Hearing
Moved by Shattuck
Motion carried by voice vote

2027 Budget Hearing. Board discussed increasing employee contribution to healthcare costs to 7% from 5%. Board discussed fund balance percentage. Board discussed use of reserves to balance budget. Board discussed healthcare costs. Board discussed surplus over last two to three budget cycles. Board discussed healthcare opt out amount.

Tom Walker commented on healthcare bids. Colin Calley commented on a balance budget. Judith Clark commented on the budget process.

Board discussed fund balance and use of fund balance in budget process.

Motion to Close 2027 Budget Hearing
Moved by Kelley
Motion carried by voice vote

Board discussed the adoption of the 2027 Budget Recommendations. Shaw presented the budget and recommended approval with a 7% employee contribution to healthcare costs.

Motion to Adopt the 2027 Budget Resolution and increase Employee Healthcare Contribution to 7%
Moved by Kelley
Motion carried by roll call vote
Yes — Wirtz, Simpson, Kelley, Shattuck, Frewen
No — Hodges, Hesche

Board discussed the adoption of the 2027 Road Department Budget Resolution.

Motion to Adopt the 2027 Road Department Budget Resolution
Moved by Hodges
Motion carried by roll call vote
Yes — Hodges, Wirtz, Simpson, Kelley, Shattuck, Frewen
No — Hesche

Board discussed the adoption of the 2027 Ionia County General Appropriations Act.

Motion to Adopt the 2027 Ionia County General Appropriations Act
Moved by Shattuck
Motion carried by roll call vote
Yes — Wirtz, Simpson, Kelley, Shattuck, Frewen
No — Hodges, Hesche

Board discussed a request for approval to purchase culverts. Heather Melchert presented the request and recommended approval.

Motion to Approve the Purchase of Culverts
Moved by Shattuck
Motion carried by voice vote

Board discussed a request for approval of Amendment #1 to the agreement with the Michigan Department of Health and Human Services for the Michigan Department of Environment, Great Lakes, and Energy (EGLE) Drinking Water and Onsite Wastewater Management program. Health Department Director Haleigh Leslie presented the amendment and recommended approval.

Motion to Approve Amendment #1 to the Agreement with the Michigan Department of Health and Human Services for EGLE Drinking Water and Onsite Wastewater Management
Moved by Hodges
Motion carried by voice vote

Board discussed a request for approval of Amendment #1 with the Michigan Department of Health and Human Services decreasing funding from the PFAS grant. Health Department Director Haleigh Leslie presented the amendment and recommended approval.

Motion to Approve Amendment #1 with the Michigan Department of Health and Human Services Decreasing PFAS Grant Funding
Moved by Simpson
Motion carried by voice vote

Board discussed a request for Board signature on an agreement with Odessa Township to host a congregate meal site at the Odessa Township Hall. Carol Hanulcik presented the agreement and recommended approval.

Motion to Approve and Sign the Agreement with Odessa Township to Host a Congregate Meal Site
Moved by Shattuck
Motion carried by voice vote

Board discussed a request for approval of the annual purchase of shelf-stable meals. Carol Hanulcik presented the request and recommended approval.

Motion to Approve the Annual Purchase of Shelf-Stable Meals
Moved by Wirtz
Motion carried by voice vote

Board discussed a request for approval and signature on Contract Amendment No. 61.54 FY27.2 with the Area Agency on Aging of Western Michigan (AAAWM). Carol Hanulcik presented the amendment and recommended approval.

Motion to Approve and Sign Contract Amendment No. 61.54 FY27.2 with AAAWM
Moved by Hodges
Motion carried by voice vote

Board discussed a request for approval of a change order on the Administration Building Façade Restoration project. Scott DeRuischer presented the change order and recommended approval.

Motion to Approve the Change Order on the Administration Building Façade Restoration
Moved by Wirtz
Motion carried by voice vote

Board discussed a request for approval of the Veterans Court Grant Contract. County Administrator Chad Shaw presented the contract and recommended approval.

Motion to Approve the Veterans Court Grant Contract
Moved by Hodges
Motion carried by voice vote

Board discussed a request for approval of the Sobriety Court Grant Contract. County Administrator Chad Shaw presented the contract and recommended approval.

Motion to Approve the Sobriety Court Grant Contract
Moved by Wirtz
Motion carried by voice vote

Board discussed a request for approval of a contract with BS&A. County Administrator Chad Shaw presented the contract and recommended approval.

Motion to Approve the Contract with BS&A
Moved by Hodges
Motion carried by voice vote

Board discussed replacement of heat pumps at the Ionia County jail. Board discussed financing and long-term strategy for replacements. Board discussed revolving approval for future heat pump failures.

Motion to Approve Ionia County Jail Heat Pump Replacement Bids to Replace Two Failed Heat Pumps
Moved by Kelley
Motion carried by voice vote

Motion to Approve Emergency Allowance for not to Exceed $18,000 for Future Heat Pump Failures with Administrator Authorization and Notification to the Board Chair
Moved by Hodges
Motion carried by voice vote

Board discussed FOIA appeal.

Motion to Acknowledge Receipt of FOIA Appeal
Moved by Shattuck
Motion carried by voice vote

X. Department Reports

No Department Reports.

XI. Reports of Officers, Boards, and Standing Committees

Frewen commented on MDHHS meeting, update on Board bylaws, potential committee assignments, acknowledgment of Veterans Day.
Hesche commented on election night.
Shaw commented on new Veterans' Service Officer, Brownfield projects, Veterans' Day, welcoming Commissioner Simpson, BS&A software update and opening day of hunting season.

XII. Reports of Special or Ad Hoc Committees

No reports of special or ad hoc committees.

XIII. Public Comment

Tom Walker commented on fund balance.
Gordon Kelley commented on marriage of daughter and new additions to his family.

XIV. Closed Session

No Closed Session

XV. Adjournment

Board discussed adjournment.

Motion to Adjourn
Moved by Shattuck
Motion carried by voice vote

Terence M. Frewen, Chairman

Greg Geiger, County Clerk

County of Ionia

Request for Per Diem and Mileage

Commissioner Frewen

October, 2026

Board/Commission	Date	Hours	Per Diem	Miles	Mileage
Commissioners Afternoon Meeting	10/13/2026	2	$50.00	38.6	$29.34
Commissioners Afternoon Meeting	10/27/2026	1.5	$50.00	38.6	$22.30
Budget Mtg. 1	10/19/2026	2	$50.00	38.6	$29.34
Budget Mtg. 2	10/20/2026	3	$50.00	38.6	$29.34
Budget Mtg. 3	10/27/2026	1.5	$50.00	0	
Audit Committee					$0.00
Finance Committee	10/20/26	cancelled			$0.00
Grievance Committe					$0.00
					$0.00
Airport Board	10/13/2026	1	$50.00		$0.00
DHHS Board Meeting	10/01/26	absent			
SMART					$0.00
Tax Allocation					$0.00
County Commissioner Miderm Essentials	10/7/2026	35	$100.00	50.2	$38.15
				166	
			$400.00		
					$148.46
				$548.46	

Signed Terence M. Frewen ***Date***

Per Diem Rates: $50 for meetings up to three hours; $75 for meetings more than three hours

Mileage for 2026 is 72.5 cents

Mileage for 2024 is 70 cents

County of Ionia
Request for Per Diem and Mileage

Commissioner Kelley

October 2026

Board/Commission	Date	Hours	Per Diem	Miles	Mileage
Commissioners Meeting	10/13	1-1/2	50		
Commissioners Meeting	10/27	1-1/4	50		
Special Board Meeting Budget	10/19	2-1/4	50		
Budget	10/20	2-1/2	50		
Road Department Advisory					
Road Department Advisory					
Facilities Committee					
Grievance Committee					
Personnel Committee	10/1	1-1/4	50		
Personnel chair Insurance	10/6	1-3/4	50		
Brownfield Redevelopment Authority	10/27	1-1/4	50		
Eight-CAP Governing Board					
ICEA					
West Michigan Regional Planning Comm					
M-66 Corridor Committee	10/30	1-3/4	50		
Other: Budget	10/27	1-1/2	50		
Greater Ionia Development					
Ionia City Brownfield Redevelopment Auth					
Township Officials	10/24	1-1/2	50	38	28.88

Total Per Diem Requested: 500-

Total Mileage Requested: 28.88

JKelley

Signed

~~10/~~ 11/2/2026

Date

Per Diem Rates: $50 for meetings up to three hours; $75 for meetings more than three hours

Mileage for 2025 is ~~72~~.5 cents per mile.

0.76

County of Ionia
Request for Per Diem and Mileage

Commissioner Hodges

Oct, **2026**

Board/Commission	Date	Hours	Per Diem	Miles	Mileage
Commissioners Meeting	10-13		50.00	38	
Commissioners Meeting	10-27		50.00	38	
Special Board Meeting - Suicide Meeting	10-6		50.00	38	
Facilities Committee					
Finance Committee					
Community Mental Health	10-19		50.00	38	
MSU Extension Council					
Park Advisory Board					
Road Staff Liaison					
West Michigan Regional Planning Comm					
Other: Budget Meeting	10-19		50.00	38	
	10-20		50.00	38	
	10-27		50.00	0	

Total Per Diem Requested: $350.00

Total Mileage Requested: $173.28

David R Hodges
Signed

11-1-26
Date

Per Diem Rates: $50 for meetings up to three hours; $75 for meetings more than three hours

Mileage for 2025 is 72.5 cents per mile.

.76

County of Ionia
Request for Per Diem and Mileage

Commissioner Hesche

October 2026

Board/Commission	Date	Hours	Per Diem	Miles	Mileage
Commissioners Meeting	10.13			24	
Commissioners Meeting	10.27			24	
Special Board Meeting Budget	10.19			24	
	10.20			24	
~~Grievance Hearing Committee~~ Budget	10.27			[redacted] 0	
Personnel Committee	10.1.26			24	
Board of Public Works					
Lake Board-Morrison Lake					
Mid West Trail Authority	10.22			24	
Road Department Meeting	10.5.26			24	
SMART					
COA	10.15			24	
Twp Officers Mtg	10.21			42	
Other					
				294	

Total Per Diem Requested: [redacted]

Total Mileage Requested: 294 Miles

Signed

Nov. 9, 26

Date

Per Diem Rates: $50 for meetings up to three hours; $75 for meetings more than three hours

County of Ionia
Request for Per Diem and Mileage

Commissioner Shattuck

Oct. **2026**

Board/Commission	Date	Hours	Per Diem	Miles	Mileage
Commissioners Meeting	10-8	13	50.00		13.00
Commissioners Meeting	10-27		50.00		13.00
Special Board Meeting					
Personnel Committee	10-1		50.00		13.00
" "	10-15				
Airport Board	10-23		50.00		0
Airport Zoning Board					
Bargaining Committee	10-18		50.00		13.00
~~Board of Public Works~~ " "	10 26		75.00		14.00
Lake Board-Jordan Lake					
MAC Workers' Comp Board	10-22		0		
Materials Mangement	10-29		—		
Parks Advisory Board					
Other: Budget	10-19		50.00		13.00
" "	10-20		50.00		13.00
" "	10-27		50.00		0

Total Per Diem Requested: 475.00

Total Mileage Requested: 92.00

Jack Shattuck
Signed

10-27-26
Date

Per Diem Rates: $50 for meetings up to three hours; $75 for meetings more than three hours

Mileage for 2025 is 72.5 cents per mile.

County of Ionia
Request for Per Diem and Mileage

Commissioner Wirtz

October **2026**

Board/Commission	Date	Hours	Per Diem	Miles	Mileage
Commissioners Meeting	10-13-26		50	13	9.43
Commissioners Meeting	10-27-26		50	13	9.43
Special Board Meeting					
Audit Committee					
Facilites Committee					
Airport Board	10-13-26		50		
Airport Zoning Board					
ACSET	10-26-26		50	80	58.00
Community Correction Advisory Board	10-9-26		50	13	9.43
Long Lake Board	10-26-26		50	8	
Mid West Trail Authority	10-22-26		50		
Other:					
Road Dept. Meeting	10-5-26		50	15	10.88
Budget Meeting	10-19-26		50	13	9.43
" "	10-20-26		50	13	9.43
" "	10-27-26				

Total Per Diem Requested: $500

Total Mileage Requested: $116.03

Scott Wirtz

Signed

11-5-26

Date

Per Diem Rates: $50 for meetings up to three hours; $75 for meetings more than three hours

Mileage for 2025 is 72.5 cents per mile.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Purchase and Install 800 MHZ Radios
11/24/26

CONTACT:
Sheriff Charlie Noll

DESCRIPTION:
Request to move forward and purchase 800 MHZ radios for Sheriff's Office patrol cars and portable radios for deputies. The 800 MHZ radios will put us in compliance with Federal FBI CJIS Security Policy and MSP enforcement rules

OTHER DEPARTMENTS/AGENCIES AFFECTED:
Minimal. Central dispatch already has 800 MHZ capability as do the other LE agencies. The portable radios quoted 800 MHZ radios and will allow Deputies to monitor and contact fire departments within the county as needed.

FINANCIAL ANALYSIS:
Of the four options presented by Motorola, we are looking at option 4. This is a 7-year term lease with an annual payment of $41,393.15. These are the only radios that marry with both our current body and in car cameras. Both are for the Motorola brand 800 MHZ radios. No penalty to pay off early if the county is able to.

LEGAL REVIEW:
None.

DEADLINE:
11/24/26 Board meeting

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):
Request the Ionia County Board of Commissioners approve the lease of 26 800 MHZ radios from Motorola for patrol cars and portable radios for deputies while on patrol with encryption.

ADMINISTRATOR'S RECOMMENDATION:
Administrator Recommends the Approval of this Request.

MOTOROLA SOLUTIONS

QUOTE-3831099

09/23/2026

IONIA COUNTY SHERIFF
133 E ADAMS ST
IONIA, MI 48846

RE: Motorola Quote for Ionia Sheriff- N70 (26)

Dear Andrew Bucholtz,

Motorola Solutions is pleased to present IONIA COUNTY SHERIFF with this quote for quality communications equipment and services. The development of this quote provided us the opportunity to evaluate your requirements and propose a solution to best fulfill your communications needs.

This information is provided to assist you in your evaluation process. Our goal is to provide IONIA COUNTY SHERIFF with the best products and services available in the communications industry. Please direct any questions to Claire Christopher at Claire.Christopher@motorolasolutions.com.

We thank you for the opportunity to provide you with premier communications and look forward to your review and feedback regarding this quote.

Sincerely,

Claire Christopher

Billing Address:
IONIA COUNTY SHERIFF
133 E ADAMS ST
IONIA, MI 48846
US

Shipping Address:
IONIA COUNTY SHERIFF
133 E ADAMS ST
IONIA, MI 48846
US

Quote Date:09/23/2026
Expiration Date:12/11/2026
Quote Created By:
Claire Christopher
Claire.Christopher@motorolasolutions.com

End Customer:
IONIA COUNTY SHERIFF

Contract: 35115 - STATE OF MICHIGAN - MA# 190000001544
AGREEMENT: STATE OF MICHIGAN

Line #	Item Number	Description	Qty	Term	List Price	Sale Price	Ext. Sale Price
	APX™ N70	APX N70					
1	H35UCT9PW8AN	PORTABLE RADIO APX N70 7/800 MODEL 4.5	26		$5,365.00	$3,755.50	$97,643.00
1a	BD00037AB	ADD: AUDIO BUNDLE	26		$401.00	$280.70	$7,298.20
1b	BD00001AA	ADD: CORE BUNDLE	26		$3,323.00	$2,326.10	$60,478.60
1c	H499KC	ENH: SUBMERSIBLE (DELTA T)	26		$0.00	$0.00	$0.00
1d	H38DA	ADD: SMARTZONE OPERATION	26		$0.00	$0.00	$0.00
1e	Q361CD	ADD: P25 9600 BAUD TRUNKING	26		$0.00	$0.00	$0.00
1f	Q806CH	ADD: ASTRO DIGITAL CAI OPERATION	26		$0.00	$0.00	$0.00
1g	QA00580BA	ADD: TDMA OPERATION	26		$0.00	$0.00	$0.00
1h	QA09001AM	ADD: WIFI CAPABILITY	26		$0.00	$0.00	$0.00
1i	QA03399AK	ADD: ENHANCED DATA	26		$0.00	$0.00	$0.00
1j	Q387CB	ADD: MULTICAST VOTING SCAN	26		$0.00	$0.00	$0.00
1k	BD00010AB	ADD: SECURITY BUNDLE	26		$1,227.00	$858.90	$22,331.40
1l	H797DW	SOFTWARE LICENSE ENH: DVP-XL ENCRYPTION AND ADP	26		$0.00	$0.00	$0.00
1m	QA01767BL	ADD: P25 LINK LAYER AUTHENTICATION	26		$0.00	$0.00	$0.00

Any sales transaction following Motorola's quote is based on and subject to the terms and conditions of the valid and executed written contract between Customer and Motorola (the ""Underlying Agreement"") that authorizes Customer to purchase equipment and/or services or license software (collectively ""Products""). If no Underlying Agreement exists between Motorola and Customer, then Motorola's Standard Terms of Use and Motorola's Standard Terms and Conditions of Sales and Supply shall govern the purchase of the Products.

Motorola Solutions, Inc.: 500 West Monroe, United States - 60661 ~ #: 36-1115800

Line #	Item Number	Description	Qty	Term	List Price	Sale Price	Ext. Sale Price
1n	Q498BN	SOFTWARE LICENSE ENH: ASTRO 25 OTAR W/ MULTIKEY	26		$0.00	$0.00	$0.00
1o	Q15AK	ADD: AES/DES-XL/DES-OFB ENCRYPTION AND ADP	26		$0.00	$0.00	$0.00
1p	QA07680AA	ADD: MULTI SYSTEM OTAR	26		$0.00	$0.00	$0.00
1q	QA09006AA	ADD: ADAPTIVE NOISE SUPPRESSION	26		$0.00	$0.00	$0.00
1r	QA08676AA	ADD: ADAPTIVE SPEAKER VOLUME	26		$0.00	$0.00	$0.00
1s	QA01833AH	ADD: EXTREME 1-SIDED NOISE REDUCTION	26		$0.00	$0.00	$0.00
1t	QA08853AA	ADD: CPS ENABLEMENT*	26		$0.00	$0.00	$0.00
1u	QA09028AA	ADD: VIQI VC RADIO OPERATION	26		$0.00	$0.00	$0.00
1v	QA10089AA	ADD: INTELLIGENT NOISE REDUCTION	26		$0.00	$0.00	$0.00
1w	QA09017AA	ADD: LTE WITH ACTIVE SERVICE AT&T US*	26		$0.00	$0.00	$0.00
1x	QA09113AA	ADD: BASELINE RELEASE SW	26		$0.00	$0.00	$0.00
2	LSV01S03060A	APX N70 DMS ESSENTIAL	26	7 YEARS	$454.36	$454.36	$11,813.36
3	PSV01S03059A	APX NEXT PROVISIONING WITH CPS*	1		$0.00	$0.00	$0.00
4	PMNN4816A	PORTABLE RADIO BATTERY IMPRES 2 LI-ION IP68 3200T	26		$225.50	$169.13	$4,397.38
5	PSV01S02944A	PROVISIONING SUPPORT*	1		$0.00	$0.00	$0.00
6	SSV01S01476A	SMARTLOCATE	26	5 YEARS	$375.00	$375.00	$9,750.00
7	SSV01S06235A	~~SMARTTRANSLATE~~	~~26~~	~~5 YEARS~~	~~$375.00~~	~~$375.00~~	~~$9,750.00~~
8	SSV01S01907A	SMARTMAPPING	26	5 YEARS	$375.00	$375.00	$9,750.00
9	SSV01S01906A	~~SMARTMESSAGING~~	~~26~~	~~5 YEARS~~	~~$375.00~~	~~$375.00~~	~~$9,750.00~~
10	PMMN4172ABLK	XVE500M DIV 1 REMOTE SPEAKER MICROPHONE, BLACK WITHOUT KNOB, UL, GCAI MINI	26		$756.00	$567.00	$14,742.00
11	PMPN4604B	CHARGER, DESKTOP SINGLE UNIT IMPRES 2 FAST, US/NA	26		$221.65	$166.24	$4,322.24

Any sales transaction following Motorola's quote is based on and subject to the terms and conditions of the valid and executed written contract between Customer and Motorola (the ""Underlying Agreement"") that authorizes Customer to purchase equipment and/or services or license software (collectively ""Products""). If no Underlying Agreement exists between Motorola and Customer, then Motorola's Standard Terms of Use and Motorola's Standard Terms and Conditions of Sales and Supply shall govern the purchase of the Products.

Motorola Solutions, Inc.: 500 West Monroe, United States - 60661 ~ #: 36-1115800

Subtotal	$350,311.26
Total Discount Amount	$88,285.08
Grand Total	$262,026.18(USD)

Notes:

- The Pricing Summary is a breakdown of costs and does not reflect the frequency at which you will be invoiced.

- Additional information is required for one or more items on the quote for an order.

  Motorola's quote (Quote Number: _____ Dated: _____) is based on and subject to the terms and conditions of the valid and executed written contract between Customer and Motorola (the "Underlying Agreement") that authorizes Customer to purchase equipment and/or services or license software (collectively "Products"). If no Underlying Agreement exists between Motorola and Customer, then the following Motorola's Standard Terms of use and Purchase Terms and Conditions govern the purchase of the Products which is found at http://www.motorolasolutions.com/product-terms.

  The Parties hereby enter into this Agreement as of the Effective Date.

Motorola Solutions, Inc.	Customer
By: _____	By: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

- Unless otherwise noted, this quote excludes sales tax or other applicable taxes (such as Goods and Services Tax, sales tax, Value Added Tax and other taxes of a similar nature). Any tax the customer is subject to will be added to invoices.

Any sales transaction following Motorola's quote is based on and subject to the terms and conditions of the valid and executed written contract between Customer and Motorola (the ""Underlying Agreement"") that authorizes Customer to purchase equipment and/or services or license software (collectively ""Products""). If no Underlying Agreement exists between Motorola and Customer, then Motorola's Standard Terms of Use and Motorola's Standard Terms and Conditions of Sales and Supply shall govern the purchase of the Products.

Motorola Solutions, Inc : 500 West Monroe, United States - 60661 – #: 36-1115800

APX N70 Portable Radio Solution Description

Overiview



The APX N70 offers affordable, next generation communications for without compromising P25 interoperability or voice and data quality. It offers a durable design with "pick-up-and-go" functionality, optimizing ease-of-use and focused communications in almost all environments.

Durable and Easy To Use

The APX N70 enhances operations with a full color transflective glass display with touch technology for easy operation with gloves on. The touchscreen includes a high velocity user interface with large touch targets, shallow menu hierarchy, home screen information at a glance, and access to integrated apps. Additionally, the N70 offers extended battery life, a shorter antenna, and Bluetooth compatibility with audio accessories, promoting efficient communications between first responders.

Mission-Critical Audio

For first responders in mission-critical situations, the APX N70 offers high dynamic range microphones and an adaptive sound engine that minimizes background noise and promotes clarity, amplifying intelligible voice communication between first responders.

ESSENTIAL AND SECURE P25 COMMUNICATIONS

The APX N70 is certified compliant with P25 standards and supports digital and analog trunking, FDMA and TDMA, and Integrated Voice and Data. P25 communications over the N70 are safe and secure–it offers software and hardware encryption, single- and multi key encryption, and P25 Authentication, protecting communications during daily operations.

Reliable Connectivity

Using the APX N70 lets first responders stay connected across disparate networks. It can be equipped with LTE, Wi-Fi®, Bluetooth®, and GPS features, bringing future-ready applications, services, and best-in-class connectivity to everyday users. APX N70 radios support 7/800 MHz frequency bands across radio systems with minimal intervention by the radio user.

Managing and Provisioning Devices

APN N70 provides users greater awareness and faster radio management through Customer Programming Software ("CPS"), Radio Management ("RM"), or the Radio Central programming. These tools transform accurate data into smarter action by enabling dispatchers and network managers to keep radios in the field, make informed operational decisions, and, above all, protect first responders' focus and safety.

Customer Programming Service

CPS is a proprietary, Windows-based application used to configure APX subscriber radios in offline situations. The CPS application offers drag-and-drop, clone-wizard, and basic import/export functions that allow for the addition of new software and feature enhancements. APX N radios can be programmed one-at-a-time on a local PC, *via* secure USB port

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Motorola Solutions, Inc : 500 West Monroe, United States - 60661 ~ #: 36-1115800

connection, with TLS-PSK based encryption. Once loaded, subscriber radios are read, and edited, and copdeplugs and templates can be saved and duplicated to program other fleet radios.

Radio Management

Batch Programming is available through the RM software for simultaneous programming and upgrading throughout the radio fleet. With Batch Programming, up to 16 radios can be programmed at once over a Wi-Fi connection. This reduces programming time and ensures that the radio fleet is always up-to-date and ready-to-use in the field.

Device Management Services

Device Management Services ("DMS") packages provide programming, management, and maintenance services to maximize the effectiveness of this APX N70 solution, while reducing maintenance risk, workload, and total cost of ownership. DMS tackles a range of customer needs, whether the solution is self-maintained or managed by Motorola Solutions.

Using Motorola Solutions' cloud-based Radio Central Programming, APX N70 supports faster provisioning and deployment to get devices in the hands of first responders and out into the field. Parameters such as talk groups, interface options, and security keys can be programmed remotely within minutes. The DMS package provides access to batch programming with Radio Central Programming or one-at-a-time basic programming with Customer Programming Service, described below.

Radio Central

Radio Central Programming streamlines the APX N70 out-of-the-box experience with a few simple steps. Users will power on the device and view a boot-up animation. Status bar icons on the front display indicate when a connection is made and an update download is initiated. If the APN N70 device is being started for the first time, a "peek-in" device management notification will indicate that the default configuration is detected. When the update download is complete, the device reboots and installs the update. When the install is complete, the device goes back to the full home screen and notifies the user that the update is complete. From power on to provisioning, the process takes less than a minute. For Encryption and Authentication users, a KVL needs to be connected to the radio to use those services.

APX N70 also features Touchless Key Provisioning ("TKP"), leveraging Radio Central and Key Management Facility to add encryption keys remotely. This streamlined, one-time process reduces the time and effort spent enabling encryption. TKP delivers the initial encryption keys to APN N70 radios. Users can provision encryption on one radio or on batches of radios, further speeding up the encryption process for radio fleets.

The figure below illustrates APX N70's faster provisioning process.

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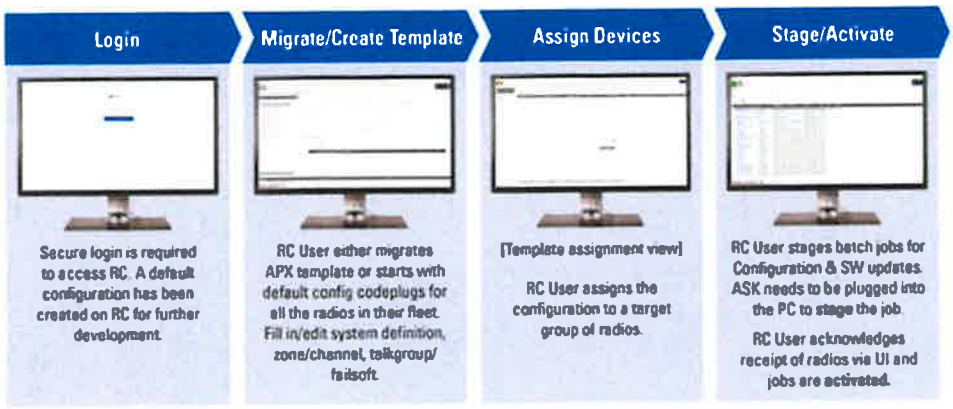


Figure 1: APX N70 Provisioning via Radio Central

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APX N-Series Device Management Services - Essential Statement Of Work

Overview

Device Management Servces ("DMS") efficiently maintains the Customer's device fleet while helping to keep devices up-to-date and fully operational in the field.

DMS Essential services provide basic hardware and software support.

This Statement of Work ("SOW"), including all of its subsections and attachments is an integral part of the applicable agreement ("Agreement") between Motorola Solutions, Inc. ("Motorola Solutions") and Customer ("Customer").

In the event of a conflict between the terms and conditions of the Agreement and the terms and conditions of this SOW, this SOW will control as to the inconsistency only. The SOW applies to the device specifically named in the Agreement.

HardwareRepair

Hardware Repair provides repair coverage for internal and external device components that do not work in accordance with published specifications. Repair services are performed at a Motorola Solutions-operated or supervised facility. The device will be repaired to bring it to compliance with its specifications, as published by Motorola Solutions at the time of delivery of the original device.

For malfunctioning devices that must be replaced, Motorola Solutions will attempt to read the codeplugs from those devices. If successful, Motorola Solutions will load the codeplug to any replacement devices. If not, Motorola Solutions will load a factory codeplug, and the Customer will need to load the previous codeplug.

Motorola Solutions will load factory available firmware to any replacement devices, which may not match the Customer's firmware version.

Motorola Solutions Responsibilities

- Repair or replace malfunctioning device, as determined by Motorola Solutions.
- Complete repair or replacement with a turnaround time of five business days in-house, provided the device is delivered to the repair center by 9:00 a.m. (local repair center time). Turnaround time represents thetime a product spends in the repair process, and does not include time in transit to and from the Customer's site. Business days do not include US holidays or weekends.
- If applicable, apply periodically-released device updates, in accordance with an Engineering Change Notice.
- Provide two-way air shipping when a supported Motorola Solutions electronic system, such as MyView Portal, is used to initiate a repair. A shipping label will be generated via the electronic system.

Customer Responsibilities

- For non-contiguous renewals, Customer must provide a complete list, preferably in electronic format, of all hardware serial numbers to be covered under the Agreement to Motorola Solutions.
- Initiate device repairs, as needed.
  - When initiating a repair via a supported Motorola Solutions electronic system, label each package correctly with the shipping label and Return Material Authorization ("RMA") number generated by the electronic system.
  - When initiating a repair via paper Return Material Form ("RMF"), the RMF must be completed for each device, included in the package with the device, and shipped to the Motorola Solutions depot specified on the RMF.
- Remove any data or other information from the device that the Customer wishes to destroy or retain prior to sending the device for repair.

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- If a malfunctioning device must be replaced and the Customer has loaded information for that device to Motorola Solutions' cloud environment, the Customer will need to remove the information for the malfunctioning device and add information for the replacement device to the applicable cloud environment.

Limitations And Exclusions

The Customer will incur additional charges at the prevailing rates for any activities that are not included or are specifically excluded from this service scope, as described below. Motorola Solutions will notify the Customer and provide a quotation of any incremental charges related to such exclusions prior to completing the repair and said repair will be subject to Customer's acceptance of the quotation.

- Replacement of consumable parts or accessories, as defined by product, including but not limited to batteries, cables, and carrying cases.
- Repair of problems caused by:
  - Natural or manmade disasters, including but not limited to internal or external damage resulting from fire, theft, and floods.
  - Third-party software, accessories, or peripherals not approved in writing by Motorola Solutions for use with the device.
  - Using the device outside of the product's operational and environmental specifications, including improper handling, carelessness, or reckless use.
  - Unauthorized alterations or attempted repair, or repair by a third party.
- Non-remedial work, including but not limited to administration and operator procedures, reprogramming, and operator or user training.
- Problem determination and/or work performed to repair or resolve issues with non-covered products. For example, any hardware or software products not specifically listed on the service order form are excluded from service.
- File backup or restoration.
- Completion and test of incomplete application programming or system integration if not performed by Motorola Solutions and specifically listed as covered.
- Accidental damage, chemical or liquid damage, or other damage caused outside of normal device operating specifications, except if optional Accidental Damage Coverage was purchased.
- Cosmetic imperfections that do not affect the functionality of the device.
- Software support for unauthorized modifications or other misuse of the device software is not covered.

Motorola Solutions is not obligated to provide support for any device that has been subject to the following:

- Repaired, tampered with, altered or modified (including the unauthorized installation of any software) — except by Motorola Solutions authorized service personnel.
- Subjected to unusual physical or electrical stress, abuse, or forces or exposure beyond normal use within the specified operational and environmental parameters set forth in the applicable product specification.
- If the Customer fails to comply with the obligations contained in the Agreement, the applicable software license agreement, and Motorola Solutions terms and conditions of service.

DeviceTechnicalSupport

Motorola Solutions' Device Technical Support service provides telephone consultation for device and accessory issues. Support is delivered through the Motorola Solutions Centralized Managed Support Operations ("CMSO") organization by a staff of technical support specialists.

For Device Technical Support, Motorola Solutions will respond to calls within two (2) hours during the support days. Support hours are 7 a.m. to 7 p.m. CST Monday through Friday, excluding US holidays. In addition, Customers may contact the Call Management Center (800-MSI-HELP) at any time (24 hours a day, seven days a week) and a Motorola Solutions representative will log a technical request in Motorola Solutions Case Management System on the Customer's behalf.

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Motorola Solutions Responsibilities

- Provide technical support for devices, assessing and troubleshooting reported issues.
- Receive and log Customer support requests, and assign a technical representative to respond to a Customer incident per the defined timeframes.

Customer Responsibilities

- Use the provided methods to contact Motorola Solutions technical support.
- Provide sufficient information to allow Motorola Solutions technical support agents to diagnose and resolve Customer issues.
- Provide contact information for field service technicians in the event that Motorola Solutions has to follow up.

Limitations And Exclusions

- Device support does not include Land Mobile Radio ("LMR") network, Wi-Fi, and LTE network troubleshooting.

Software Maintenance

Motorola Solutions is continually developing new features and functionality for our portfolio of public-safety-grade radios. By purchasing software maintenance, the Customer can take advantage of these firmware releases and future-proof their communications investment.

Motorola Solutions Responsibilities

- Test all firmware releases to minimize software defects.
- Announce new firmware releases and post release notes in a timely manner via MyView Portal.
- Provide firmware updates. Motorola Solutions makes no guarantees as to the frequency or timing of firmware updates.
- Provide upgrade capability through supported Programming Tools.
- Provide programming and service tools and technical support through the firmware support window.
- Provide documentation via MyView Portal with each release detailing new features, bug fixes, and any known issues.

Customer Responsibilities

- Periodically check MyView Portal for firmware update announcements.
- Keep the radio fleet updated with firmware versions within the support window.

MyView Portal Access

MyView Portal is the single location to track the status of subscriptions and service contracts, including start and end dates. This portal includes order, RMA, and technical support ticket status, as well as a consolidated download site for software and documentation.

Outside of pre-announced maintenance periods, MyView Portal will be available on a best effort 24/7 basis. Motorola Solutions cannot guarantee the availability of Internet networks outside of our control.

Motorola Solutions Responsibilities

- Provide a web accessible, secure portal to view the Customer's data.
- Provide the Customer with login credentials for the site.
- Provide end-user training for the site.
- Provide technical support to answer end user questions between the hours of 8 a.m. to 5 p.m. CST Monday through Friday, excluding US holidays.

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- Keep the site updated with the latest Customer information.

CUSTOMER RESPONSIBILITIES

- Provide Motorola Solutions with contact information for administrative users.
- Administer user access.
- Provide Internet access for users to access the site.
- Attend available MyView Portal training.
- Protect login information against unauthorized use.
- Provide Motorola Solutions with updated equipment information, as needed.

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MOTOROLA SOLUTIONS

Purchase Order Checklist NA OM

Marked as PO/ Contract/ Notice to Proceed on Company Letterhead (PO will not be processed without this)
PO Number/ Contract Number
PO Date
Vendor = Motorola Solutions, Inc.
Payment (Billing) Terms/ State Contract Number
Bill-To Name on PO must be equal to the *Legal* Bill-To Name
Bill-To Address
Ship-To Address (If we are shipping to a MR location, it must be documented on PO)
Ultimate Address (If the Ship-To address is the MR location then the Ultimate Destination address must be documented on PO)
PO Amount must be equal to or greater than Order Total
Non-Editable Format (Word/ Excel templates cannot be accepted)
Tax Exemption Status
Signatures (As required)

NOTE: When an email order is submitted a confirmation is sent from Motorola AutoNotify referencing a **case number**.
Once checklist is complete, order still must go through **Order Validation/Credit Approval**

MOTOROLA SOLUTIONS

Date: November 2, 2026

Financing proposal for: **Ionia County, MI**

Motorola Customer Financing recognizes that each opportunity presents unique issues and characteristics. Therefore, our approach involves understanding our customer's operational goals and financial objectives. ***Should you feel another financing structure is required, Motorola Customer Financing would welcome the opportunity to work with you.***

Transaction Type: Municipal Lease-Purchase Agreement / Tax Exempt Financing

Lessor: Motorola Solutions, Inc. (or its Assignee)

Lessee: **Ionia County, MI**

Amount: $230,826.18
Down Payment: $0.00
Balance to Finance: $230,826.18

Equipment: As per the Motorola Solutions equipment proposal.

Title, Insurance, & Maintenance Title to the equipment will vest with the Lessee, and the Lessee will be responsible to insure & maintain the equipment as outlined in the lease contract.

Taxes: Personal property, sales, leasing, use, stamp, or other taxes are for the account of the Lessee.

	Option One	Option Two	Option Three	Option Four
Lease Term:	Three Years	Four Years	Five Years	Seven Years
Payment Frequency:	Annual	Annual	Annual	Annual
Lease Rate:	6.09%	6.07%	6.05%	6.03%
Lease Factor:	0.374733	0.289054	0.237719	0.179326
Lease Payment:	$86,498.17	$66,721.28	$54,871.86	$41,393.15
Payment Structure:	Arrears	Arrears	Arrears	Arrears
Payment Commencement:	First payment due one year after contract execution.	First payment due one year after contract execution.	First payment due one year after contract execution.	First payment due one year after contract execution.

Please be advised the rates above are indicative of current market conditions and should be used for INFORMATIONAL PURPOSES ONLY. The actual lease rates will be locked on a mutually agreed upon date closer to the actual order date and will reflect then-current market conditions.

Program Highlights:

Lease Payments are subject to annual appropriation, so the Lessee ***DOES NOT*** pledge its full faith and credit.

Low, tax exempt financing interest rates...the most ***cost effective & convenient*** way for State & Locals to raise cash.

No pre-payment penalties provided payment is made in-full on a regularly scheduled lease payment date.

Eliminate miscellaneous financing costs associated with bonding...***NO*** special counsel fees, underwriter's fees, origination costs, or reserve fund requirements. ***Every dollar you borrow gets allocated towards your project.***

Qualifications:

Receipt of a properly executed documentation package.

The interest portion of the Lease Payments shall be excludable from the Lessor's gross income pursuant to Section 103 of the Internal Revenue Code.

Receipt of a copy of the last 2 year's audited financial statements and current year's budget from the Lessee.

This proposal should not be construed as a commitment to finance. It is subject to final credit approval.

For questions concerning this quote, please contact:

Jake Sanders
Motorola Solutions Credit Company LLC
201-482-9858
jake.sanders1@motorolasolutions.com

Elliott, Jami

From: Paul Mason <pdmason67@gmail.com>
Sent: Wednesday, October 28, 2026 11:31 AM
To: FOIAcoordinator
Subject: FOIA — Ionia County Finance/Payroll CMET account ledgers and regular-duty costs, FY2014 and FY2018

Follow Up Flag: Follow up
Flag Status: Flagged

To the County FOIA Coordinator:

Under the Michigan Freedom of Information Act, MCL 15.231 et seq., I request existing county financial and administrative records concerning county participation in the Central Michigan Enforcement Team (CMET), Operation HEMP, and medical-marijuana compliance or eradication work during fiscal years covering August 4, 2014 and July 26, 2018. Two associated MSP reports are CMT-0000151-14 (August 4,
2014) and CMT-0000170-18 (July 26, 2018); these case numbers are search aids only and county financial ledgers need not reference them.

Ionia Sheriff on September 16, 2026 produced payroll/general ledger activity for Frederick Straubel (2014) and Chelsea Kasul (2018) but denied additional records. The payroll records were transmitted by County Payroll (Sue Barnaby), suggesting a distinct county Finance/Payroll repository. I am requesting a separate county-administration search rather than repetition of the Sheriff's CMET case-file search.

Please produce the following existing records:

1. Existing payroll register entries, labor distribution, general-ledger source transactions, pay-period audit reports and time-accounting codes for Ionia Sheriff's personnel supporting CMET or helicopter-assisted drug enforcement around August 4–5, 2014 and July 26–27, 2018; include ordinary patrol, special-duty, overtime and compensatory-time codes where tied to task-force support and not just CMET-coded staff.
2. Existing account-code definitions and source documentation for the two county payroll/GL screenshots produced September 16, 2026; include original report titles, source account codes and ledger transaction references, with protected personal information redacted.
3. FY2014–15 and FY2017–18 county grant-revenue, reimbursement, journal, interagency receivable/payable and expenditure account detail relating to CMET, state medical-marihuana oversight grant, Byrne/JAG, DCE/SP and sheriff drug task force; include copies of surviving grant schedules and underlying expense allocation documents.
4. Existing county motor-pool vehicle assignments, fuel-card or fleet billing records charged to CMET/drug-task-force costs for the dates identified, if retained by Finance rather than the Sheriff; do not re-request AVL/GPS data.
5. Existing records identifying any cost-sharing, agreement, or fund transfer with MSP, Mecosta, Newaygo, Montcalm or federal entities for CMET wages or vehicles during those fiscal years.
6. The applicable Finance/HR retention schedules and any existing disposition records for these ledger, payroll, grant and fleet series.

The objective is to locate records maintained by county administration, finance, payroll, treasury, grants, human resources or purchasing, SEPARATE from sheriff investigative case files. Please search ordinary county-wide account and payroll systems using CMET, Central Michigan Enforcement Team, HEMP, DCE/SP, drug task force, narcotics task force, medical marihuana grant, intergovernmental reimbursement, assignment and relevant fund/account identifiers. No individual medical, home-address, or private employee data is requested; redact exempt personal details where necessary.

For any records already released or searched in a prior FOIA response, identify that determination instead of duplicating the work. Please provide nonexempt records electronically. If projected costs exceed $25, provide an itemized estimate before fee-bearing processing so the request may be narrowed. Nothing in this request withdraws or modifies prior requests or appeals.

Respectfully,
Paul Durham Mason
Sweetitis Farms LLC
Lake Odessa, Michigan
pdmason67@gmail.com

Elliott, Jami

From: Paul Mason <pdmason67@gmail.com>
Sent: Friday, October 30, 2026 3:18 PM
To: FOIAcoordinator
Subject: Supplement — Ionia CMET July–September 2018 reimbursement and DCE/SP overtime

Ionia County FOIA Coordinator,

Please associate this supplement with my pending October 28, 2026 CMET finance FOIA without duplicative searches or charges.

Mecosta Fund 205 ledger page 56 shows an Ionia County officer-wage reimbursement invoice for exactly $3,399.00, reference JUL-SEPT/2018, paid October 19, 2018. Please provide Ionia's source invoice, receipt/deposit record, accounts-receivable entry, payroll allocation and reimbursement calculation.

Please also provide existing duty assignments, time records and overtime/payroll coding for Ionia's CMET-assigned personnel on July 26–27, 2018, and any FY2018 DCE/SP or Operation HEMP eradication-overtime receipts and related fund/account identifiers. These records are sought to establish assignments and funding, not to assume attendance at CMT-0000170-18.

Please identify any prior production of the same documents and provide an itemized estimate before fees exceed $25. Existing FOIAs remain unchanged.

Respectfully,
Paul Mason
Sweetitis Farms LLC

Ionia County Administration

Chad Shaw, County Administrator

Courthouse, 101 West Main Street, Ionia, MI 48846
616.527.5300 Fax: 616.527.5380
cshaw@ioniacounty.org

Paul Durham Mason
Sweetitis Farms LLC
4887 Clinton Trail
Lake Odessa, MI 48849
pdmason67@gmail.com

RE: Freedom of Information Act (FOIA) Requests

This letter is in response to your FOIA request received on October 28, 2026, and supplemented on October 30, 2026. . You requested existing Ionia County financial and administrative records concerning County participation in the Central Michigan Enforcement Team (CMET), Operation HEMP, and medical-marijuana compliance or eradication work during fiscal years covering August 4, 2014 and July 26, 2018. Your requests specifically stated:

Please produce the following existing records:

1. Existing payroll register entries, labor distribution, general-ledger source transactions, pay-period audit reports and time-accounting codes for Ionia Sheriff's personnel supporting CMET or helicopter-assisted drug enforcement around August 4–5, 2014 and July 26–27, 2018; include ordinary patrol, special-duty, overtime and compensatory-time codes where tied to task-force support and not just CMET-coded staff.

2. Existing account-code definitions and source documentation for the two county payroll/GL screenshots produced September 16, 2026; include original report titles, source account codes and ledger transaction references, with protected personal information redacted.

3. FY2014–15 and FY2017–18 county grant-revenue, reimbursement, journal, interagency receivable/payable and expenditure account detail relating to CMET, state medical-marihuana oversight grant, Byrne/JAG, DCE/SP and sheriff drug task force; include copies of surviving grant schedules and underlying expense allocation documents.
4. Existing county motor-pool vehicle assignments, fuel-card or fleet billing records charged to CMET/drug-task-force costs for the dates identified, if retained by Finance rather than the Sheriff; do not re-request AVL/GPS data.

5. Existing records identifying any cost-sharing, agreement, or fund transfer with MSP, Mecosta, Newaygo, Montcalm or federal entities for CMET wages or vehicles during those fiscal years.

6. The applicable Finance/HR retention schedules and any existing disposition records for these ledger, payroll, grant and fleet series.

The objective is to locate records maintained by county administration, finance, payroll, treasury, grants, human resources or purchasing, SEPARATE from sheriff investigative case files. Please search ordinary county-wide account and payroll systems using CMET, Central Michigan Enforcement Team, HEMP, DCE/SP, drug task force, narcotics task force, medical marihuana grant, intergovernmental

Ionia County Administration
Chad Shaw, County Administrator
Courthouse, 101 West Main Street, Ionia, MI 48846
616.527.5300 Fax: 616.527.5380
cshaw@ioniacounty.org

reimbursement, assignment and relevant fund/account identifiers. No individual medical, home-address, or private employee data is requested; redact exempt personal details where necessary.

[Supplement:]

Mecosta Fund 205 ledger page 56 shows an Ionia County officer-wage reimbursement invoice for exactly $3,399.00, reference JUL-SEPT/2018, paid October 19, 2018. Please provide Ionia's source invoice, receipt/deposit record, accounts-receivable entry, payroll allocation and reimbursement calculation.

Please also provide existing duty assignments, time records and overtime/payroll coding for Ionia's CMET-assigned personnel on July 26–27, 2018, and any FY2018 DCE/SP or Operation HEMP eradication-overtime receipts and related fund/account identifiers. These records are sought to establish assignments and funding, not to assume attendance at CMT-0000170-18.

Your request is granted in part, and denied in part. The County has already provided you the existing payroll records requested in Item #1, and the retention schedule records requested in Item #6, and as you requested, will not provide duplicate records.

As to your requests in Item #2-5, and the supplemental request, the County certifies that the requested records do not exist under the name given, or by any other name known by the County. MCL 15.235(5)(b). Those records, to the extent that they did exist, were destroyed upon the expiration of the applicable retention schedule.

Because this constitutes a partial denial of your request, pursuant to Section 10 of the Freedom of Information Act, you are entitled to appeal any denial of a request and, if you prevail in such an appeal, attorney's fees, costs, and disbursements shall be awarded. Enclosed please find a complete copy of Section 10 of the Act for your reference.

Sincerely,

Jami Gallagher

FOIA Coordinator

Elliott, Jami

From: Paul Mason <pdmason67@gmail.com>
Sent: Friday, November 6, 2026 6:09 PM
To: FOIAcoordinator
Subject: FORMAL FOIA APPEAL — Ionia County CMET Financial Records — November 3, 2026 Partial Denial
Attachments: FOIA Response ltr 11.3.2026.pdf; 2026-10-30 - Mecosta County FOIA - Fund 205 CMET General Ledger Activity 2014-2019 - 192 pages.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

To the Head of the Ionia County Public Body
Via: Jami Gallagher, FOIA Coordinator

Please forward this formal administrative FOIA appeal to the head of the public body and confirm receipt and the proper appeal recipient.

Pursuant to MCL 15.240(1)(a), I appeal Ionia County's November 3, 2026 partial denial of my October 28 FOIA request, supplemented October 30, concerning CMET financial, payroll, reimbursement, and administrative records for 2014 and 2018.

The denial certifies that records responsive to Items 2–5 and my supplement do not exist under the names supplied or other names known to the county, and states that records which previously existed were destroyed under applicable retention schedules.

Mecosta County's Fund 205 general ledger (page 56) identifies a $3,399 Ionia County officer-wage reimbursement for July–September 2018, paid October 19, 2018. I specifically requested the related Ionia invoice, receipt/deposit, accounts-receivable entry, payroll allocation, and reimbursement calculation. This third-party entry does not prove that Ionia still possesses those records, but warrants a targeted search using the amount, period, payment date, and parties.

Please reconsider whether County Finance, Payroll, Treasury, HR, grants, purchasing, archived accounting systems, and relevant transaction indexes were reasonably searched. Please identify the particular retention schedule and record series supporting the destruction explanation for each denied category, including any responsive existing disposition documentation. Also reconsider whether the earlier payroll production fully answered the specific October 30 supplemental requests concerning July 26–27, 2018 assignments and payroll coding.

I request that the head of the public body reverse the partial denial to the extent a further reasonable search is warranted; direct that search; produce any additional nonexempt responsive records; and issue a written determination stating the grounds for any remaining denial within the period prescribed by MCL 15.240.

I seek existing records only and do not ask the County to create new records. This appeal is separate from any other complaint or inquiry.

Attachments:

1. Ionia County November 3, 2026 partial denial (2 pages).
2. Mecosta County Fund 205 general ledger 2014–2019 (192 pages; relevant entry identified as ledger page 56).

Respectfully,
Paul Durham Mason
Sweetitis Farms LLC
Lake Odessa, Michigan
pdmason67@gmail.com

County of Ionia Board of Commissioners

County of Ionia

State of Michigan

Resolution to Authorize Contract Signatories

MDOT Contract 26-5403

WHEREAS, the MICHIGAN DEPARTMENT OF TRANSPORTATION is planning asphalt reconstruction work along Highway M-66 from Tuttle Road to Wells Street and wishes to enter into a contract agreement with Ionia County and the Ionia County Road Department to accomplish the following:

The COUNTY has requested that the DEPARTMENT perform additional work for and on behalf of the COUNTY in connection with the Highway M-66 construction located and described as follows: Non-motorized path construction work along Highway M-66 from Tuttle Road northerly to the Grand River Bridge and along the north side of Tuttle Road from Highway M-66 easterly approximately 2,950 feet and signed and marked crosswalk and rapid rectangular flashing beacon with smart lighting at the intersection of Tuttle Road and Ionia State Park Road, including retaining walks, fencing, and railing work; together with necessary related work, located within Ionia Township, Ionia County, Michigan.

NOW, THEREFORE, BE IT RESOLVED that Heather Melchert, Ionia County Road Department Director of Operations, and Chad Shaw, Ionia County Administrator shall be authorized to sign the agreement for the Ionia County Road Department and Ionia County.

BE IT FURTHER RESOLVED that true copies of this resolution will be sent to the Michigan Department of Transportation.

Approved this day, November 24th, 2026 by vote of the Ionia County Board of Commissioners.

Signature: _____

Title: _____

Date: _____

If you require assistance accessing this information or require it in an alternative format, contact the Michigan Department of Transportation's (MDOT) Americans with Disabilities Act (ADA) coordinator at www.Michigan.gov/MDOT-ADA.

SPECIAL TRUNKLINE	DA	
NON-ACT-51	Control Section	ST 34032
ADDED WORK	Job Number	214339CON
	Fed Project #	26A1162
	Contract	26-5403

THIS CONTRACT is made by and between the MICHIGAN DEPARTMENT OF TRANSPORTATION, hereinafter referred to as the "DEPARTMENT"; and the COUNTY OF IONIA, MICHIGAN,, a Michigan municipal corporation, hereinafter referred to as the "COUNTY"; for the purpose of fixing the rights and obligations of the parties in agreeing to construction improvements in conjunction with the DEPARTMENT'S construction on Highway M-66, within Ionia Township, Ionia County, Michigan.

WITNESSETH:

WHEREAS, the DEPARTMENT is planning asphalt reconstruction work along Highway M-66 from Tuttle Road to Wells Street; and

WHEREAS, the COUNTY has requested that the DEPARTMENT perform additional work for and on behalf of the COUNTY in connection with the Highway M-66 construction, which additional work is hereinafter referred to as the "PROJECT" and is located and described as follows:

Non-motorized path construction work along Highway M-66 from Tuttle Road northerly to the Grand River Bridge and along the north side of Tuttle Road from Highway M-66 easterly approximately 2,950 feet and signed and marked crosswalk and rapid rectangular flashing beacon with smart lighting at the intersection of Tuttle Road and Ionia State Park Road, including retaining walks, fencing, and railing work; together with necessary related work, located within Ionia Township, Ionia County, Michigan; and

WHEREAS, the DEPARTMENT presently estimates the PROJECT COST as hereinafter defined in Section 1 to be: $343,900; and

WHEREAS, the parties hereto have reached an understanding with each other regarding the performance of the PROJECT work and desire to set forth this understanding in the form of a written Contract.

NOW, THEREFORE, in consideration of the premises and of the mutual undertakings of the parties and in conformity with applicable law, it is agreed:

1. The parties shall undertake and complete the construction of the PROJECT in accordance with this Contract. The term "PROJECT COST", as herein used, is hereby defined

as the cost of the construction of the PROJECT including the costs of physical construction necessary for the completion of the PROJECT as determined by the DEPARTMENT, construction engineering (CE), and any and all other expenses in connection with any of the above.

2. The cost of alteration, reconstruction and relocation, including plans thereof, of certain publicly owned facilities and utilities which may be required for the construction of the PROJECT, shall be included in the PROJECT COST; provided, however, that any part of such cost determined by the DEPARTMENT, prior to the commencement of the work, to constitute a betterment to such facility or utility, shall be borne wholly by the owner thereof.

3. The COUNTY will approve the design intent of the PROJECT and shall accept full responsibility for the constructed PROJECT functioning as a part of the COUNTY'S facilities. The COUNTY is solely responsible for any input which it provides as it relates to the design of the PROJECT functioning as part of the COUNTY'S facilities.

4. The DEPARTMENT will administer all phases of the PROJECT and will cause to be performed all the PROJECT work.

Any items of PROJECT COST incurred by the DEPARTMENT may be charged to the PROJECT.

5. The PROJECT COST shall be charged to the COUNTY 100 percent and paid in the manner and at the times hereinafter set forth. Such cost is estimated to be as follows:

$343,900

The CE costs will be apportioned in the same ratio as the actual direct construction costs.

6. The DEPARTMENT shall maintain and keep accurate records and accounts relative to the cost of the PROJECT. The DEPARTMENT may submit progress billings to the COUNTY on a monthly basis for the COUNTY'S share of the cost of work performed to date, less all payments previously made by the COUNTY not including payments made for a working capital deposit. No monthly billings of a lesser amount than $1,000 shall be made unless it is a final or end of fiscal year billing. All billings will be labeled either "Progress Bill Number _____", or "Final Billing". Payment is due within 30 days of receipt of invoice. Upon completion of the PROJECT, payment of all items of PROJECT COST and receipt of all Federal Aid, the DEPARTMENT shall make a final billing and accounting to the COUNTY.

The COUNTY will deposit with the DEPARTMENT the following amount which will be used by the DEPARTMENT as working capital and applied toward the end of the project for the contracted work and cost incurred by the DEPARTMENT in connection with the PROJECT:

DEPOSIT - $68,800

The total deposit will be billed to the COUNTY by the DEPARTMENT and shall be paid by the COUNTY within 30 days after receipt of invoice.

7. Pursuant to the authority granted by law, the COUNTY hereby irrevocably pledges a sufficient amount of funds received by it from the Michigan Transportation Fund to meet its obligations as specified herein. If the COUNTY shall fail to make any of its required payments when due, as specified herein, the DEPARTMENT shall immediately notify the COUNTY of the fact of such default and the amount thereof, and, if such default is not cured by payment within ten (10) days, the DEPARTMENT is then authorized and directed to withhold from the first of such monies thereafter allocated by law to the COUNTY from the Michigan Transportation Fund sufficient monies to remove the default, and to credit the COUNTY with payment thereof, and to notify the COUNTY in writing of such fact.

8. Upon completion of the PROJECT, the COUNTY shall accept the facilities constructed as built to specifications within the construction contract documents. It is understood that the COUNTY shall own the facilities and shall operate and maintain the facilities in accordance with all applicable Federal and State laws and regulations, including, but not limited to, Title II of the Americans with Disabilities Act (ADA), 42 USC 12131 et seq., and its associated regulations and standards, and DEPARTMENT Road and Bridge Standard Plans and the Standard Specifications for Construction at no cost to the DEPARTMENT.

9. Any and all approvals of, reviews of, and recommendations regarding contracts, agreements, permits, plans, specifications, or documents, of any nature, or any inspections of work by the DEPARTMENT pursuant to the terms of this Contract are done to assist the COUNTY. Such approvals, reviews, inspections and recommendations by the DEPARTMENT shall not relieve the COUNTY of its ultimate control and shall not be construed as a warranty of their propriety or that the DEPARTMENT is assuming any liability, control or jurisdiction.

The providing of recommendations or advice by the DEPARTMENT does not relieve the COUNTY of its exclusive jurisdiction of the highway and responsibility under MCL 691.1402 et seq., as amended.

When providing approvals, reviews and recommendations under this Contract, the DEPARTMENT is performing a governmental function, as that term is defined in MCL 691.1401 et seq., as amended, which is incidental to the completion of the PROJECT.

The DEPARTMENT, by executing this Contract, and rendering services pursuant to this Contract, has not and does not assume jurisdiction of the highway, described as the PROJECT for purposes of MCL 691.1402 et seq., as amended. Exclusive jurisdiction of such highway for the purposes of MCL 691.1402 et seq., as amended rests with the COUNTY.

10. In connection with the performance of PROJECT work under this Contract the parties hereto (hereinafter in Appendix "A" referred to as the "contractor") agree to comply with the State of Michigan provisions for "Prohibition of Discrimination in State Contracts", as set forth in Appendix A, attached hereto and made a part hereof. The parties further covenant that they will comply with the Civil Rights Acts of 1964, being P.L. 88-352, 78 Stat. 241, as

amended, being Title 42 U.S.C. Sections 1971, 1975a-1975d, and 2000a-2000h-6 and the Regulations of the United States Department of Transportation (49 C.F.R. Part 21) issued pursuant to said Act, including Appendix "B", attached hereto and made a part hereof, and will require similar covenants on the part of any contractor or subcontractor employed in the performance of this Contract. The parties will carry out the applicable requirements of the DEPARTMENT'S Disadvantaged Business Enterprise (DBE) program and 49 CFR, Part 26, including, but not limited to, those requirements set forth in Appendix C.

11. This Contract shall become binding on the parties hereto and of full force and effect upon the signing thereof by the duly authorized officials for the COUNTY and for the DEPARTMENT; upon the adoption of a resolution approving said Contract and authorizing the signatures thereto of the respective officials of the COUNTY, a certified copy of which resolution shall be attached to this Contract.

IN WITNESS WHEREOF, the parties hereto have caused this contract to be executed as written below.

COUNTY OF IONIA

By
Title:

By
Title:

MICHIGAN DEPARTMENT
OF TRANSPORTATION

By_____

For Department Director MDOT



If you require assistance accessing this information or require it in an alternative format, contact the Michigan Department of Transportation's (MDOT) Americans with Disabilities Act (ADA) coordinator at www.Michigan.gov/MDOT-ADA.

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Michigan Department
of Transportation
3971 (02/2026)

APPENDIX A
PROHIBITION OF DISCRIMINATION IN STATE CONTRACTS

In connection with the performance of work under this contract, the contractor agrees as follows:

1. In accordance with Public Act 453 of 1976 (Elliott-Larsen Civil Rights Act), the contractor shall not discriminate against an employee or applicant for employment with respect to hire, tenure, treatment, terms, conditions, or privileges of employment or a matter directly or indirectly related to employment because of race, color, religion, national origin, age, sex, height, weight, or marital status. A breach of this covenant will be regarded as a material breach of this contract. Further, in accordance with Public Act 220 of 1976 (Persons with Disabilities Civil Rights Act), as amended by Public Act 478 of 1980, the contractor shall not discriminate against any employee or applicant for employment with respect to hire, tenure, terms, conditions, or privileges of employment or a matter directly or indirectly related to employment because of a disability that is unrelated to the individual's ability to perform the duties of a particular job or position. A breach of the above covenants will be regarded as a material breach of this contract.

2. The contractor hereby agrees that any and all subcontracts to this contract, whereby a portion of the work set forth in this contract is to be performed, shall contain a covenant the same as hereinabove set forth in Section 1 of this Appendix.

3. The contractor will take affirmative action to ensure that applicants for employment and employees are treated without regard to their race, color, religion, national origin, age, sex, height, weight, marital status, or any disability that is unrelated to the individual's ability to perform the duties of a particular job or position. Such action shall include, but not be limited to, the following: employment; treatment; upgrading; demotion or transfer; recruitment; advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship.

4. The contractor shall, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, national origin, age, sex, height, weight, marital status, or disability that is unrelated to the individual's ability to perform the duties of a particular job or position.

5. The contractor or its collective bargaining representative shall send to each labor union or representative of workers with which the contractor has a collective bargaining agreement or other contract or understanding a notice advising such labor union or workers' representative of the contractor's commitments under this Appendix.

6. The contractor shall comply with all relevant published rules, regulations, directives, and orders of the Michigan Civil Rights Commission that may be in effect prior to the taking of bids for any individual state project.

7. The contractor shall furnish and file compliance reports within such time and upon such forms as provided by the Michigan Civil Rights Commission; said forms may also elicit information as to the practices, policies, program, and employment statistics of each subcontractor, as well as the contractor itself, and said contractor shall permit access to the contractor's books, records, and accounts by the Michigan Civil Rights Commission and/or its agent for the purposes of investigation to ascertain compliance under this contract and relevant rules, regulations, and orders of the Michigan Civil Rights Commission.

8. In the event that the Michigan Civil Rights Commission finds, after a hearing held pursuant to its rules, that a contractor has not complied with the contractual obligations under this contract, the Michigan Civil Rights Commission may, as a part of its order based upon such findings, certify said findings to the State Administrative Board of the State of Michigan, which State Administrative Board may order the cancellation of the contract found to have been violated and/or declare the contractor ineligible for future contracts with the state and its political and civil subdivisions, departments, and officers, including the governing boards of institutions of higher education, until the contractor complies with said order of the Michigan Civil Rights Commission. Notice of said declaration of future ineligibility may be given to any or all of the persons with whom the contractor is declared ineligible to contract as a contracting party in future contracts. In any case before the Michigan Civil Rights Commission in which cancellation of an existing contract is a possibility, the contracting agency shall be notified of such possible remedy and shall be given the option by the Michigan Civil Rights Commission to participate in such proceedings.

9. The contractor shall include or incorporate by reference, the provisions of the foregoing paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Michigan Civil Rights Commission; all subcontracts and purchase orders will also state that said provisions will be binding upon each subcontractor or supplier.

Revised February 2026

APPENDIX B

TITLE VI ASSURANCE

During the performance of this contract, the contractor, for itself, its assignees, and successors in interest (hereinafter referred to as the "contractor") agrees as follows:

- Compliance with Regulations: The contractor (hereinafter includes consultants) will comply with the Acts and the Regulations relative to non-discrimination in Federally-assisted programs of the U.S. Department of Transportation, the Federal Highway Administration (FHWA), as they may be amended from time to time, which are herein incorporated by reference and made a part of this contract.

- Nondiscrimination: The contractor, with regard to the work performed by it during the contract, will not discriminate on the grounds of race, color, or national origin in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The contractor will not participate directly or indirectly in the discrimination prohibited by the Acts and the Regulations, including employment practices when the contract covers any activity, project, or program set forth in Appendix B of 49 CFR Part 21.

- Solicitations for Subcontracts, Including Procurements of Materials and Equipment: In all solicitations, either by competitive bidding, or negotiation made by the contractor for work to be performed under a subcontract, including procurements of materials, or leases of equipment, each potential subcontractor or supplier will be notified by the contractor of the contractor's obligations under this contract and the Acts and the Regulations relative to nondiscrimination on the grounds of race, color, or national origin.

- Information and Reports: The contractor will provide all information and reports required by the Acts, the Regulations, and directives issued pursuant thereto and will permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the Recipient or the FHWA to be pertinent to ascertain compliance with such Acts, Regulations, and instructions. Where any information required of a contractor is in the exclusive possession of another who fails or refuses to furnish the information, the contractor will so certify to the Recipient or the FHWA, as appropriate, and will set forth what efforts it has made to obtain the information.

- Sanctions for Noncompliance: In the event of a contractor's noncompliance with the nondiscrimination provisions of this contract, the Recipient will impose such contract sanctions as it or the FHWA may determine to be appropriate, including, but not limited to:

- withholding payments to the contractor under the contract until the contractor complies; and/or
- cancelling, terminating, or suspending a contract, in whole or in part.

- Incorporation of Provisions: The contractor will include the provisions of paragraphs one through six in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Acts, the Regulations and directives issued pursuant 64 thereto. The contractor will take action with respect to any subcontract or procurement as the Recipient or the FHWA may direct as a means of enforcing such provisions including sanctions for noncompliance. Provided, that if the contractor becomes involved in, or is threatened with litigation by a subcontractor, or supplier because of such direction, the contractor may request the Recipient to enter into any litigation to protect the interests of the Recipient. In addition, the contractor may request the United States to enter into the litigation to protect the interests of the United States.

If you require assistance accessing this information or require it in an alternative format, contact the Michigan Department of Transportation's (MDOT) Americans with Disabilities Act (ADA) coordinator at www.Michigan.gov/MDOT-ADA.

Revised September 2025

APPENDIX C

TO BE INCLUDED IN ALL FINANCIAL ASSISTANCE AGREEMENTS WITH LOCAL AGENCIES

Assurance that Recipients and Contractors Must Make
(Excerpts from US DOT Regulation 49 CFR 26.13)

- Each financial assistance agreement signed with a DOT operating administration (or a primary recipient) must include the following assurance:

    - The recipient shall not discriminate on the basis of race, color, national origin, or sex in the award and performance of any US DOT-assisted contract or in the administration of its DBE program or the requirements of 49 CFR Part 26. The recipient shall take all necessary and reasonable steps under 49 CFR Part 26 to ensure nondiscrimination in the award and administration of US DOT-assisted contracts. The recipient's DBE program, as required by 49 CFR Part 26 and as approved by US DOT, is incorporated by reference in this agreement. Implementation of this program is a legal obligation and failure to carry out its terms shall be treated as a violation of this agreement. Upon notification to the recipient of its failure to carry out its approved program, the department may impose sanctions as provided for under Part 26 and may, in appropriate cases, refer the matter for enforcement under 18 U.S.C. 1001 and/or the Program Fraud Civil Remedies Act of 1986 (31 U.S.C. 3801 et seq.).

- Each contract MDOT signs with a contractor (and each subcontract the prime contractor signs with a subcontractor) must include the following assurance:

    - The contractor, sub recipient or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this contract. The contractor shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of US DOT-assisted contracts. Failure by the contractor to carry out these requirements is a material breach of this contract, which may result in the termination of this contract or such other remedy as the recipient deems appropriate.

If you require assistance accessing this information or require it in an alternative format, contact the Michigan Department of Transportation's (MDOT) Americans with Disabilities Act (ADA) coordinator at www.Michigan.gov/MDOT-ADA.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: 27-22 HMA Paving (County Wide)

Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION:

The Road Department has a contract with Rieth-Riley Construction Company. The contract provides for four additional one-year renewals. This will be the first of four possible renewals.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None

FINANCIAL ANALYSIS:

The cost of paving is included in the Road Department 2027 budget. We will be reimbursed by the townships, cities or villages for any paving projects they request.

LEGAL REVIEW:

Not applicable.

DEADLINE:

November 24, 2026

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board approve the renewal of contract 27-22 HMA Paving (County Wide) with Rieth-Riley Construction. Dates of the contract will be 01/01/2027 to 12/31/2027.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: 27-07 Pavement Marking
Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION: The Road Department has a contract with Michigan Pavement Markings LLC. The contract provides for 4 one-year renewals. This will be the first of four possible renewals.

OTHER DEPARTMENTS/AGENCIES AFFECTED: None.

FINANCIAL ANALYSIS: The cost of pavement marking is included in the Road Department's 2027 budget.

LEGAL REVIEW: Not applicable.

DEADLINE: November 24, 2026.

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board approve the contract for renewal of 27-07 Pavement Markings. Dates to be 01/01/2027 to 12/31/2027

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: 27-04 Crack Seal
Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION: The Road Department has a contract with Fahrner Asphalt Sealers LLC for Crack Seal. The contract provides for four additional one-year periods. This will be the second of four renewals.

OTHER DEPARTMENTS/AGENCIES AFFECTED:
None.

FINANCIAL ANALYSIS:

Crack Seal is included in the Department's 2027 budget. The contract is also used for townships' and villages' local road projects, the cost of which are reimbursed by the townships or villages and is included in our 2027 budget.

LEGAL REVIEW:
None.

DEADLINE:

November 24, 2026

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board approve the renewal of contract 27-04 Crack Seal with Fahrner Asphalt Sealers LLC. Dates of the contract will be 01/01/2027-12/31/2027.

ADMINISTRATOR'S RECOMMENDATION:
County Administrator recommends approval.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: 27-03 Chip & Fog Seal
Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION: The Road Department has a contract with Fahrner Asphalt Sealers LLC for Chip and Fog Seal. The contract provides for four additional one-year periods. This will be the second of four renewals.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None.

FINANCIAL ANALYSIS:

Chip and Fog Seal is included in the Department's 2027 budget.

LEGAL REVIEW:

Not applicable.

DEADLINE:

November 24, 2026

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board approve the renewal of contract 27-03 Chip & Fog Seal with Fahrner Asphalt Sealers LLC. Dates of the contract will be 01/01/2027-12/31/2027.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: 27-18 Diesel Fuel
Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION: The Road Department has a contract with Petroleum Traders Corporation for diesel fuel. The contract includes the option for four additional one-year periods. This will be the fourth of four renewals.

OTHER DEPARTMENTS/AGENCIES AFFECTED:

None.

FINANCIAL ANALYSIS:

The purchase of diesel fuel is included in the Department's 2027 budget.

LEGAL REVIEW:

Not applicable.

DEADLINE:

November 24, 2026

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board approve contract renewal of 27-18 Diesel Fuel. Dates will be from 02/28/2027 to 02/27/2028.

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: Contract 27-10 Roadside Mowing Local Gravel Roads
Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION: The Road Department has a contract with S&L Landscape for Roadside Mowing (local gravel) roads. The contract provides for 4 one-year renewals, this will be the first of a possible four.

OTHER DEPARTMENTS/AGENCIES AFFECTED: None.

FINANCIAL ANALYSIS: The cost of roadside mowing of the local gravel roads is the responsibility of the townships that wish to participate.

DEADLINE: November 24, 2026.

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board authorize to renew the contract 27-10 Roadside Mowing (local gravel) roads with S&L Landscape. Dates of the contract will be 01/01/2027 to 12/31/2027

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY BOARD OF COMMISSIONERS
REQUEST FOR DISCUSSION/ACTION

Title: Contract #27-05 Roadside & Guardrail Brush Spraying
Date: November 24, 2026

CONTACT: Heather Melchert, Director of Operations

DESCRIPTION: The Road Department has a contract with Imperial Services for roadside and guardrail brush spraying. The contract provides for four one-year renewals. This will be the first of four possible renewals.

OTHER DEPARTMENTS/AGENCIES AFFECTED:
None.

FINANCIAL ANALYSIS:

The cost of brush spraying is included in our 2027 budget.

LEGAL REVIEW:

None

DEADLINE: November 24, 2026

SPECIFIC ACTION REQUESTED (PROPOSED BOARD MOTION):

Request the Board accept the renewal from Imperial Services for 27-05 Roadside and Guardrail Brush Spraying. Dates to be from 01/01/2027 to 12/31/2027

ADMINISTRATOR'S RECOMMENDATION:

Administrator recommends approval.

IONIA COUNTY PUBLIC DEFENDER OFFICE

Walt Downes, Chief Public Defender
Larry Lewis, Assistant Public Defender; Matthew Peterson, Assistant Public Defender; Joseph M. O'Connor, Assistant Public Defender; Alison Stoken, Paralegal; Melony Bigger, Paralegal; and Alyssa Nurenberg, Social Worker.

This past month has been busy with trainings for our attorneys and social worker. Walter Downes, Matthew Peterson and Joe O'Connor recently returned from the Criminal Defense Attorneys of Michigan (CDAM) Fall Conference at Shanty Creek Resort November 5-7. We had attorney Joe O'Connor attend a full additional day of training on evidence and criminal procedure to assist in his transition into public defender work.

Over 380 attorneys attended our training to be the largest training in CDAM's 50-year history. They have outgrown Shanty Creek Resort and they will move their Fall Conference to the Grand Traverse Resort next year. All three attorneys had some great training sessions and the opportunity to network with other public defenders from all over our state.

Our Social Worker Alyssa Nurenberg was at a training in Ann Arbor for social workers November 10-13. Likewise, she had some helpful trainings sessions for social workers over her three days of training, and she networked with other social workers from public defender offices from across our great state of Michigan.

Our revised FY27 grant began October 1, 2026. This coming year our attorneys and staff will receive training on representation of juvenile offenders, with our FY 28 grant will be providing the funding for an additional attorney and staff to represent indigent juveniles, in addition to our current adult indigent defendant caseloads. MIDC will be providing that information on its funding, implementation and required expansion of caseloads and responsibilities for all public defender offices this coming year.

MIDC continues to add more data gathering obligations on their Chief Public Defenders and Administrators across the state. We are now required to provide monthly caseload numbers for all attorneys in our system via EGaMS reporting system online with the state of Michigan. This is in addition to all of the other reporting and documentation quarterly to MIDC to be able to obtain and maintain their grant funding.



Semi-Annual Report

Close of Fiscal Year 2026

Ionia County Commission on Aging

115 Hudson Street Ionia MI 48846

(616) 527-5365 • iccoa@ioniacounty.org

Semi-Annual Report

The goal of the Ionia County Commission on Aging is to strengthen the well-being of all Ionia County Senior Citizens and to be the cornerstone of support services for their continued independence.

Services we provide are delivered in client homes, at our Senior Center in downtown Ionia, at our Blue Skies Adult Day Program hosted at the Easton United Methodist Church, and at other satellite sites throughout the county.

Numbers and analysis of services delivered in FY 2026 follow, along with our Outcomes and Measures Report, based on feedback received from clients in annual polling. This polling helped to develop agency goals for FY 2027, which are included in the report which follows.

FY 26 was a year of challenges and change. All staff are to be commended for their incredible hard work and resilience over the past year while we operated with several open positions. Covering the extra workload required teamwork, patience and dedication to our clients, which ICCOA staff demonstrated day in and day out.

Because of our team's commitment to the agency's goals, we didn't miss a step delivering meals, helping clients with services in the home, welcoming seniors to our Adult Day Program or helping them get to medical appointments with Transportation. We also hosted many special events at our Senior Center while hosting Wellness Classes 5 days per week.

It's important to shine a light on this extra effort and commend staff for their excellence and perseverance. I am deeply grateful to have such an extraordinary team and thank them for all they do.

Our vision for the future is encapsulated in our Senior Center in downtown Ionia. To respect our past and plan for the future, our facility is a welcoming destination for social interaction, enriching programming and a hub for information, where seniors have a voice and a hand in both content and community.

Thank you for your support of our efforts, and of our seniors, in Ionia County!

Carol Hanulcik

Director

Agency goals - fiscal year 2027

- Resolve HVAC issues between our kitchen and office space **before** summer 2027.

- Move forward on final renovations to our facility – create a confidential meeting space, upgrade our kitchen and add needed workspace for staff.

- Computer upgrades for all staff.

- Nutrition: Reopen our Lake Odessa Congregate Meal Site, develop a resource guide for specialty MOW menu options, update nutrition education resources to better engage clients.

- Direct Care Services: Launch Electronic Visit Verification, fill vacant staff hours, work to reduce or eliminate the waiting list for Direct Care Services.

- Transportation: Procure new dispatch software and replacement vehicles with MDOT funding.

- Senior Center: Recruit a 3rd SHIP counselor, launch a "wellness hub" in Portland, host senior-requested programming.

- Fill vacant positions/hours, and become "fully staffed," in order to meet increased need.

- Bring on more volunteers! Volunteers are needed now **more than ever** to help deliver meals, to help seniors get to medical appointments and the grocery store, to help at our Blue Skies Adult Day Program and to lead Senior Center Programming**. We want to hear from you!**

ICCOA Services Delivered

Fiscal Year 2026 Recap - *Oct 1, 2025 – Sept 30, 2026*[1]

Registered Clients[2] • **Demographics**			
Individuals Registered	FY 2026	1,791	Meals, Supportive Services
Average Age		76.3	
Average % fpl[3]		150.7%	
Transportation clients		232	

Eligibility for ICCOA services is not based on a client's ability to pay, but rather *on a client's need for assistance to remain in their home.*

Services are made possible through state and federal funding, client donations, transportation fares, fundraising, other community support and the Ionia County Senior Millage, which provides over half of all agency funding.

ICCOA services are an important part of a support system that helps seniors remain independent. But ICCOA services are rarely the only component. ICCOA services are supplemented by family, friends and other service providers, both non-profit and those that seniors pay for out-of-pocket.

Here seniors are experiencing significant pressure due to rising inflation. Year-over-year overall consumer inflation stands at 4.02% as of October 2026[4]. But the 2026 COLA adjustment for Social Security was only 2.8%.

This, plus continued growth of the senior population[5], tell us that the need for ICCOA services continues to grow.

Full Client & Caregiver Assessments Completed (HDM, DCS, ADP)

Fiscal year 2026	**951**
Fiscal year 2025	975
Fiscal year 2024	953
Fiscal year 2023	913

The number of full client assessments completed is one of the best indicators of need in our county. Assessments determine an individual's priority score, which indicates a client's need for assistance. Full Client/Caregiver assessments, performed in the home by a caseworker or onsite at our Adult Day Program, are required for Meals on Wheels, Homemaker, Respite Services and Adult Day Services.

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[1] *Numbers and units are preliminary and estimated.*

[2] *Not all clients who are helped by our agency are registered for services, and not all registered clients will receive a unit of service. Transportation clients are not included in this count, see Transportation Summary for more information.*

[3] https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines

[4] https://www.jec.senate.gov/public/index.cfm/republicans/inflation-update

[5] https://www.prb.org/resource/fact-sheet-aging-in-the-united-states/

Core Services, Departments and Staff

Units delivered are for the period October 1, 2025 – September 30, 2026

Nutrition

Home Delivered Meals (meals)

Fiscal year 2026	**77,718**	**468 individual clients**
Fiscal year 2025	75,062	466
Fiscal year 2024	76,609	474
Fiscal year 2023	73,200	479

Average age for this service FY 26: 77

The need for Meals on Wheels continued to expand in FY 26, with more meals delivered this year than in any year going back more than a decade.

The program also rolled out new nutritional standards and welcomed a new head, Joanna Urban. It's been quite a year!

And a successful one where we continued to maintain 5-day-per-week hot meal delivery service, now an exception among agencies like ours. We see the value in a regular check-in for seniors who are isolated and we will work to maintain this additional benefit moving forward.

The number of Congregate Meals served is lower due to our Lake Odessa site being closed for the full year.

Key goals for FY 27 include:

- Reopen our Lake Odessa Congregate Meal site (January 2027).
- Develop a resource guide for other providers with specialty menus (diabetic friendly, allergen-free, etc).
- Better engage clients with nutrition education via Lunch & Learns and updated materials.

Allocations for nutrition program employees total an FTE of approximately 8 that includes: 2 full-time cooks/kitchen managers, 2 kitchen aides, site hosts for our 6 congregate meal sites and nutrition transporters for our 7 established Meals on Wheels routes.

Congregate Meals (meals)[6]

Fiscal year 2026	**7,347**	**380 individual clients (Lake Odessa site closed)**
Fiscal year 2025	9,165	381
Fiscal year 2024	9,437	434
Fiscal year 2023	10,692	498 *(last year Congregate to Go was a funded service)*

Average age for this service FY 26: 75.7

[6] Meals adjusted to eligible meals served, Seniors 60+.

Direct Care Services – In-Home & Onsite
Including Respite, Homemaker, Home Health Aide, Memory Café, Adult Day Services and Respite Certificates.

Adult Day, Home Health, Homemaker and Respite hours

Fiscal year 2026	**8,704**	**214 individual clients (by caregiver)**
Fiscal year 2025	7,174	248
Fiscal year 2024	7,890	267
Fiscal year 2023	7,294	257

Average age for these services FY 26: 80.7

Direct Care Service hours grew in FY 26 thanks in large part to our Blue Skies Adult Day Program which grew to 2 days per week in April 2026. This successful expansion provided other benefits as well. Comparing FY 25 and FY 26 caregiver polling showed:

Respite Services	*FY 25*	*FY 26*
No change in caregiver's personal health score	*33%*	*44%*
Improvement in personal health	*19%*	*50%*
Decline in personal health	*48%*	*4%*

And the program helped us to reduce our waiting list for services, though we still have a way to go to meet current and increased need:

DCS Waiting List - FY 26			
Q1	*Q2*	*Q3*	*Q4*
76	*84*	*76*	*62*

Key Goals for FY 27 include:

- Launch Electronic Visit Verification for Direct Care Services, eliminating paper forms. Less paperwork = more staff time for services!
- Fill vacant allocated hours.
- Reduce or eliminate the waiting list for Homemaker and Respite Services.

Director Emily Gray is to be commended for her excellent leadership and rock-solid progress in growing services provided for seniors and their caregivers, while also taking on leadership for our Blue Skies Adult Day Program.

Allocations for direct care workers total an FTE of approximately 8. Current staff include 4 full-time DCWs (1 FT position vacant) and 6 part-time DCWs. Currently, just 75% of allocated hours for these services are filled.

Transportation
ICCOA Fleet including Staff and Volunteer Drivers

Transportation (one-way trips)[7]

Fiscal year 2026	**5,030**	**232 individual clients**
Fiscal year 2025	5,419	237
Fiscal year 2024	5,464	219
Fiscal year 2023	4,896	182

Average age for these services FY 26: 75.6 (assisted, 3B transportation only)

Transportation also welcomed a new program head, Ace Brown, at the end of the fiscal year. All staff are thrilled to have a point person for questions and feedback as we continue to provide *assisted* transportation, focusing specifically on seniors and the disabled, which complements the public transportation services provided by IDART in our county.

Two of our longest serving drivers retired in FY 26 along with our one volunteer. This led to a lower number of trips provided but not reduced need. With our new coordinator in place, we hope to increase service levels in FY 27.

Key goals for FY 27 include:

- Procure new dispatch software, and replace 3 vehicles, with funding from MDOT
- Onboard new drivers and volunteers to increase trips provided.

The goal for new dispatch software will be to increase transportation efficiency and make the service more available throughout the county. We will also look to combine more out-of-county trips in order to help more clients. Finally, we'll look to coordinate more closely with IDART to increase the number of clients, particularly seniors, assisted overall.

Ace leads a team with total allocations of 4.5 and manages both our Transportation and MOW fleet.

Senior Center Services

A senior center provides a broad range of group and individual activities and services that are designed to respond to the interrelated needs and interests of seniors in our county.

Services at ICCOA's Senior Center in Ionia include Wellness Classes 5 days per week, State Health Insurance Counseling (SHIP), free Tax Prep assistance, Memory Café and many more activities that are popular and provide important benefits to Ionia County Seniors.

But we also hear from seniors that they would like to access more services closer to home. With this in mind, we regularly provide services at satellite sites throughout the county and also provide wellness classes on Zoom. In FY 27 we're looking to expand on this where opportunities exist.

[7] One-way client trips include accompanying caregiver trips. Individual client total does not include caregiver count.

Key goals for Senior Center Services FY 27 include:

- Launch a "wellness hub" in Portland with weekly EnhanceFitness classes and study feasibility of adding a second "wellness hub" in another location.
- Launch additional programming that seniors have asked for in annual polling.
- Recruit a 3rd SHIP counselor to help during Medicare/Medicaid "open enrollment"

Select stats on Senior Center Services provided in FY 26:

- Disease Prevention Health Promotion - 4,188 client class sessions for Arthritis Exercise, EnhanceFitness, A Matter of Balance, Tai Chi and Drums Alive were delivered to 122 individual clients.
- Brief Bank – over 1,000 packages of incontinence and other supplies, and nearly 100 pieces of assistive equipment, were distributed to over 100 individual clients in FY 26, thanks to our partnership with EightCAP and donations from our community.
- Tax Prep Assistance – over 150 individuals were able to file their taxes for FREE with help from our AARP sponsored Tax Prep Team of volunteers.
- Senior Project Fresh – staff assisted over 80 individuals to sign up for Senior Project Fresh benefits, which are also funded in part with Ionia County Senior Millage funding.
- SHIP – 40 individuals were helped with Medicare/Medicaid by our State Health Insurance Program counselors.

Additional Senior Center Services include Caregiver Support Group, Coffee Klatch, Info and Referral, Memory Café, Euchre Group, Painting Group, Yarn Circle, educational programming plus many special and holiday meals.

Office staff include 6 full-time positions: ICCOA Director (Administrator), Adult Day and Direct Care Services Director, Nutrition Program Director, Transportation Coordinator, Wellness & Healthy Aging Specialist and one full-time position split between casework and administrative/program support.

Part-time positions include caseworkers, SHIP counselors/Senior Center staff and 4 remarkable part-time administrative/program aides who are versant in all areas of our program while providing direct client services along with supporting all ICCOA departments. Total FTEs are just under 10 currently.

ICCOA Volunteers remain an integral part of service delivery, and we are always interested in welcoming new volunteers into our program. Volunteers include Transportation Drivers, Tax Preparers, Meals on Wheels Drivers, Senior Center activity leaders and much more.

We encourage folks of all ages to call to learn more about how you can get involved.

Thank you for your support of the Ionia County Commission on Aging!

Achieved Program Outcomes FY 2026

The goal of the Ionia County Commission on Aging is to strengthen the well-being of all Ionia County Senior Citizens and to be the cornerstone of support services for their continued independence.

Services are provided in client homes, at our Senior Center in downtown Ionia, at our Blue Skies Adult Day Program and at satellite sites located throughout the county. We also host DPHP classes virtually on Zoom, which helps make it possible for clients to participate when they are unable to travel to our Ionia Senior Center or when there is inclement weather.

Each year we survey clients to learn how we might improve services. We also look for areas where there is a need to develop a service, or to find a new resource for seniors in our community. This feedback is key as we develop our goals in the new year.

Polling results and our analysis follow. Thank you for your support of our programming in Ionia County and throughout our region.

Our vision for the future is encapsulated in our Senior Center in downtown Ionia. To respect our past, and plan for the future, our facility is a welcoming destination for social interaction, enriching programming and a hub for information, where seniors have a voice and a hand in both content and community.

Carol Hanulcik
Director
The Ionia County Commission on Aging
November 2026

Supportive Services Programming

Direct Care Services: Respite and Homemaker

Homemaker Survey Results:

- 99% of responses indicated that Ionia County Commission on Aging (ICCOA) Homemakers performed all the tasks assigned (134 of 136 replies).

- 97% of replies indicated that they would recommend ICCOA Homemaker Services to others (132 of 136 replies).

- 99% of responses received indicated that ICCOA direct care workers providing homemaker services are respectful and communicate effectively (133 of 135 replies).

Respite Survey Results:

- 95% of respondents indicated services helped them accomplish the things they wanted to do (*20 of 21replies received answered yes, with one answering somewhat)*.
- 90% of caregivers reported relief as a result of receiving services (*19 of 21 responses, indicating 6 or higher on a 10-point scale, with 10 being extremely relieved; 2 additional replies indicated a 5 on the scale).*
- 78% of caregivers indicated a positive personal health score at the time of assessment, comparing their health to the same period last year (*indicating 5 or lower on a 10-point scale where 1 is very healthy, 32 of 41 replies).*
- For those clients who completed 2 surveys in the fiscal year (18 total), 44% indicated no change in their personal health score, 50% indicated improvement and 4% indicated decline.

Analysis: Our agency met or exceeded the targets set in all three standardized outcomes for Homemaker Services. Respite surveys showed a strong improvement in the results for caregivers compared to FY 25.

	FY 25	*FY 26*
No change in caregiver's personal health score	*33%*	*44%*
Improvement in personal health	*19%*	*50%*
Decline in personal health	*48%*	*4%*

In FY 26, we also continued to see growth in the number of Direct Care Service hours delivered, adding over 1,800 hours of Adult Day Services to the suite of services our agency provides to

seniors, caregivers and families in Ionia County - the highest number of service hours delivered since FY 2014.

Assisted Transportation

- 96% of respondents indicated they were better able to maintain their health – through medical appointments and/or community connections – thanks to transportation provided by the Ionia County Commission on Aging Assisted Transportation (55 of 57 responses).

- 100% of responses indicated clients were able to get to their scheduled appointment(s) on time when using transportation provided by the Ionia County Commission on Aging Assisted Transportation Program (49 of 49 responses).

- 100% of respondents said their experience with Ionia County Commission on Aging Transportation Services was positive (49 of 49 responses).

- 100% of responses indicated Ionia County COA Transportation has reduced their stress and helped them maintain their independence (49 of 49 responses).

We polled again this year about voice or text reminders, as we are in process of replacing our existing dispatch software and learned:

- 57% of respondents indicated they would be interested in receiving text notifications or reminders for their scheduled transportation from our agency (28 of 49 responses).

- 65% of respondents indicated they would be interested in receiving voice notifications or reminders for their scheduled transportation from our agency (32 of 49 responses).

Analysis: All standardized outcomes for Transportation were achieved. Thirteen respondents added a note expressing additional gratitude for the service.

Survey results include all transportation surveys returned, under all funding sources.

All transportation at our agency is provided with fleet vehicles. We believe this adds quality to the professional service we provide, where all drivers maintain current PASS Certification, hold a Chauffeur's License endorsement and receive additional training in assisting clients with boarding. In the coming year, our fleet should transition to 100% accessible vehicles (with a ramp).

Our goals for FY 27 are to collaborate more closely with our local Dial-A-Ride so that our assisted transportation is available for more clients who need this help.

Disease Prevention/Health Promotion or DP/HP
Including Arthritis Exercise, Drums Alive, EnhanceFitness™, A Matter of Balance and Tai Chi.

DP/HP is a core service at our agency. We host classes 5 days a week, at our Senior Center in Ionia, and provide Zoom classes for each discipline except A Matter of Balance.

Altogether this year we received 53 surveys, which showed:

- 100% of responses said that they would take the class again (53 of 53).
- 100% indicated they would recommend the class to others (53 of 53).
- 100% said they felt the class was fun and a good social experience (53 of 53).
- 88% said their overall fitness level had improved because of the class (46 of 52)
- 85% felt that their balance and stability had improved because of the class (45 of 53)
- 55% of respondents indicated they have attended via Zoom.

Additional comments and analysis:

Our surveys show how important DP/HP programming is to our clients and why our agency supports a robust schedule of classes 5 days per week.

We also provide classes via Zoom, so clients can continue to participate even if there is inclement weather or do not have transportation. 55% of respondents indicated they have used Zoom.

But results also showed many clients prefer an in-person class – only 9% indicated they'd like to learn how to Zoom - so our goal is to continue to bring classes to seniors, where they can easily access them. Our goal for FY 27 is a weekly, continuing, DPHP class in Portland

We also polled on additional classes our clients might like, and 4 individuals noted yoga or chair yoga. Adding this to our list of classes will be explored, along with more Drums Alive classes, also noted by respondents!

Senior Center Activities

Our Senior Center in Ionia hosts a variety of activities, programming and services. It is also a hub for information, where seniors can learn more about our services, and services provided by others in Ionia County.

The goal of polling is to learn where we can improve our services, to learn where we need to develop resources to meet additional needs, and to set goals for the new year.

We received 31 surveys back this year and results showed:

- 100% indicated ICCOA staff were courteous and helpful, (always 82%, usually 18%).
- 93% indicated they would recommend our agency to a friend.
- 92% indicated they were very or somewhat satisfied with our agency's range of services
- 85% replied that staff helped them gain access to appropriate services (always 67%, usually 19%).
- 76% indicated they found the information in our newsletter helpful (always or usually).
- Of 23 replies, 16 indicated they felt they had a voice in activities or services our COA offers, 3 said they were unsure and 4 respondents indicated they did not feel they had a voice.
- When asked to name other programming they'd like to see offered include respondents shared: WII bowling, crafts, field trips and more transportation!
- Over 40% of respondents added a personal note, to share how thankful they were for our services.

Analysis + goals for the new year:

Our goal for the new year is to continue to provide the resources and services our clients need, and to offer activities and programming that clients enjoy, that offer real benefits, with the resources we have available. A key goal for FY 27 is to recruit volunteers to help lead Senior Center Activities where possible.

Notes on Congregate and Home Delivered Meal Survey Results

Survey results for Congregate and Home Delivered Meals follow.

FY 26 saw the rollout of new nutritional standards. Our agency recognizes the positive effect these changes will have on those we serve but there can be a period of adjustment when changes are made. We feel this likely affected the number of neutral replies received, such as regarding the taste of the meals, while overall the replies are largely positive especially when neutral replies are included.

In FY 27 we hope to better engage participants with nutrition and healthy aging outreach and education. We are fortunate to have our new Nutrition Program Director, with a background in chronic disease prevention in vulnerable populations, to spearhead this. Plans are in the works for a number of lunch and learns on this topic, and to also distribute these new materials to Home Delivered Meals clients.

About 90% of clients for both programs indicated meals help them have enough food to meet their needs. We would like to see this number increase as well.

This report covers outcomes for Older Americans Act services including Homemaker, Respite, Assisted Transportation, Senior Center Services, Healthy Aging/Disease Prevention, Congregate and Home Delivered Meals. Additional funding for these services is provided with funding from the Ionia County Senior Millage, MDOT, and client and community donations.

Home Delivered Meal FY26 Outcomes

Instructions: Enter number of responses in the appropriate box. Percentages will automatically calculate.

	#	%
I enjoy the meals I receive.		
Agree	109	77%
Disagree	1	1%
Neutral	31	22%
The meals provide good value for the suggested donation.		
Agree	121	92%
Disagree	3	2%
Neutral	8	6%
Since participating in this program, I include more fruits and vegetables in my diet.		
Agree	108	77%
Disagree	7	5%
Neutral	26	18%
This program helps me have enough food to meet my needs.		
Agree	125	89%
Disagree	7	5%
Neutral	9	6%
The meals help me maintain my health and well-being.		
Agree	105	74%
Disagree	2	1%
Neutral	34	24%
The meals help me remain independent and continue living in my own home.		
Agree	108	77%
Disagree	28	20%
Neutral	5	4%
This program has helped me learn more about nutrition and healthy eating.		
Agree	72	50%
Disagree	18	13%
Neutral	54	38%
Overall, I am satisfied with this program.		
Agree	122	87%
Disagree	7	5%
Neutral	12	9%
Summary of Comments:		

Congregate Meal FY26 Outcomes

Instructions: Enter number of responses in the appropriate box. Percentages will automatically calculate.

	#	%
I enjoy the taste of the meals served at the meal site.		
Agree	30	77%
Disagree	0	0%
Neutral	9	23%
The meals provide good value for the suggested donation.		
Agree	36	92%
Disagree	0	0%
Neutral	3	8%
Because of this program, my food and nutrition needs are better met.		
Agree	35	90%
Disagree	1	3%
Neutral	3	8%
Participating in meals at the site helps reduce feelings of isolation or loneliness.		
Agree	33	85%
Disagree	1	3%
Neutral	5	13%
I feel welcomed, respected, and included at the meal site.		
Agree	37	95%
Disagree	0	0%
Neutral	2	5%
I have learned more about nutrition and healthy eating through this program.		
Agree	28	72%
Disagree	2	5%
Neutral	9	23%
Overall, this program meets my needs and expectations.		
Agree	33	85%
Disagree	0	0%
Neutral	6	15%
I am able to attend the meal site as often as I would like.		
Agree	38	97%
Disagree	0	0%
Neutral	1	3%
If not, what barriers make it difficult to attend? (Transportation, hours of operation, location, health concerns, caregiving responsibilities, etc.)		
Total Number of Responses	39	
Transportation	1	3%
Hours		0%
Location		0%
Other	1	3%
Summary of Comments:		