

*These volunteers have  
made a real difference...  
And so could you*

*"A woman at a senior center had a small Social Security check as her only income. She and her family didn't know about a program that would cover her Medicare premiums. When she saw more than \$100 added to her Social Security check, she hugged my neck. Things will be a little better for her now."*



*"I helped a friend get a drug card for his mother. The card reduced the cost of one drug from \$100 to \$20. Every time he sees me he thanks me, and he tells other people about what I did."*

*"Every time I help someone understand their choices I think about how confusing it was when I first enrolled in Medicare. I'm proud of being able to make it easier for others."*

## About MMAP

MMAP is part of the national network of State Health Insurance Assistance Programs (SHIP) and Senior Medicare patrols (SMP). It is dedicated to providing objective and confidential health benefits counseling services and is not affiliated with, nor does it receive funding from, the insurance industry.

Each year MMAP, through its dedicated volunteers and staff, provides an invaluable service to Michigan's communities, including:

- Counseling people with Medicare through the annual prescription drug plan enrollment period
- Connecting with seniors who have limited incomes to help them save money on health care costs
- Promoting Medicare fraud awareness

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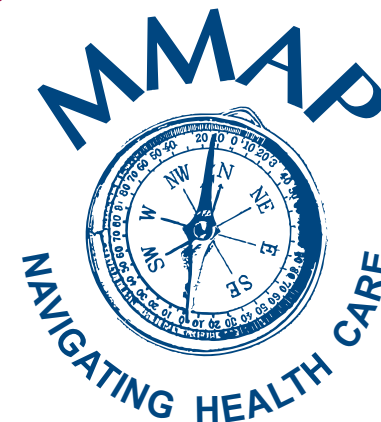
LOCAL HELP FOR PEOPLE WITH MEDICARE



# Join the MMAP Volunteer Team and Help Your Community

Become part of a dynamic and supportive team helping seniors and persons with disabilities to save money and access benefits.

800-803-7174



# About the MMAP Volunteer Team

Would you like to **make a difference** in your community?

**Learn** new things? Solve **puzzles**? Meet new **people**? Have **fun**?

The Michigan Medicare/Medicaid Assistance Program (MMAP) is looking for **someone just like you** to volunteer!



MMAP provides volunteers with an orientation, job shadowing opportunities and a free training course to help you prepare to counsel beneficiaries. You will learn to navigate the available resources to assist people in selecting Part D plans, Medicare Advantage plans and Medigap plans. Volunteers receive written material, hands-on training and mentoring from their MMAP coordinator and fellow team members.

As a MMAP volunteer, you will participate in update trainings throughout the year and receive up-to-date information about what's happening with Medicare and MMAP.

Volunteers can be confident knowing they will always have support on local and statewide levels because they are part of a growing team of dedicated members.

## **The MMAP Mission**

*To educate, counsel and empower Michigan's older adults and individuals with disabilities, and those who serve them, so that they can make informed health benefit decisions.*



## **Volunteer Opportunities**

### **Counselor**

- Help people apply for and access public benefit programs
- Educate people about the Medicare and Medicaid programs

### **Outreach Technician**

- Promote community awareness of the MMAP program and its services
- Represent MMAP at local community events

### **Administrative Assistant**

- Provide administrative support for fellow MMAP Team Members
- Help with data collection and entry
- General office assistance

*Call today to join the MMAP team! 800-803-7174*