

# Monthly Report

## February Activity

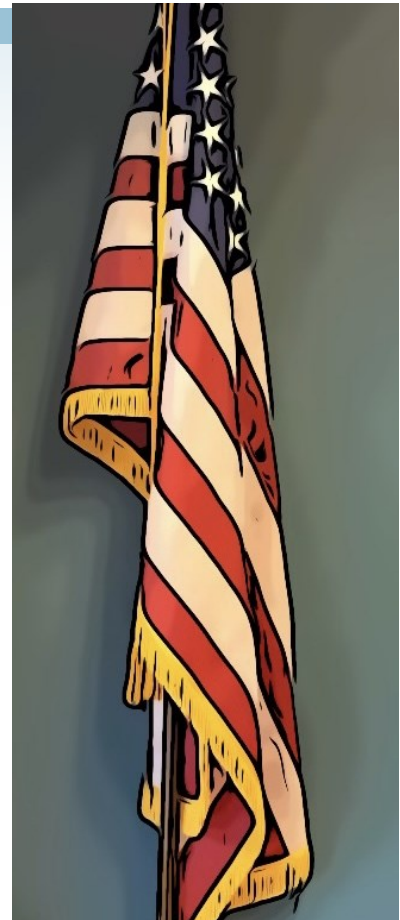
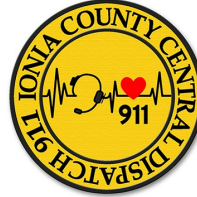
911 Calls— 1396

Administrative Calls— 4424

Text to 911— 3

911 Hang up Calls— 19

Calls for Service— 2850



## Unit Responses / Activities

Law Enforcement— 1937

Fire— 346

EMS— 544

## Higher Volume Calls for Service Received

Ambulance Transport— 78

Burglary— 10

CSC— 24

Domestic Assault— 22

Fraud— 23

Health & Safety Animal— 56

Larceny— 28

Medical Priority 1— 224

Medical Priority 3— 133

Non-Criminal— 42

Property Damage Accidents— 168

Suspicious Situations— 139

Assault— 16

Civil Dispute— 87

Disorderly Conduct— 39

Fire All Other— 31

General Assist— 164

Juvenile Complaints— 25

MDOP— 7

Medical Priority 2— 65

Mental Health Related— 23

Phone/Internet Harass— 27

Structure Fire— 16

Weapons Offense— 5

## Special Programs Available

Smart 911— Share Medical Information with your 911 call.

[Smart911.com](http://Smart911.com)



What 3 Words— App that provides location information to a 10 meter square.

[What3words.com](http://What3words.com)



## Ionia County Central Dispatch

Mission: Ionia County Central Dispatch is committed to enhancing the protection of life and property of Ionia County by providing efficient, reliable, responsive and professional public safety communications.

Vision: To become the leader in public safety dispatching by providing state-of-the-art dispatching services.

Value Statement: Building a proud record in public safety communications through service, excellence, and courtesy.

## Ionia County Central Dispatch

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Ionia MI 49946

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FOIA Requests - 911 Records Only  
Form available at:  
<http://ioniacounty.org/foia>

Send or Email to:  
CentralDispatch@ioniacounty.org

## Agency Individual Responses / Activity

Belding Fire— 69  
Berlin-Orange Fire— 22  
Clarksville Fire— 5  
Freeport Fire— 1  
Hubbardston Fire— 12  
Ionia Department Public Safety Fire— 89  
Lake Odessa Fire— 41  
Lyons-Muir Fire— 16  
Orleans Fire— 16  
Pewamo Fire— 8  
Portland Fire— 4  
Ronald Fire— 13  
Saranac Fire— 42  
Sunfield Fire— 8  
Life EMS— 449  
Portland EMS— 95  
Animal Control— 46  
Belding Police— 255  
Department of Natural Resources Law— 1  
Ionia County Sheriff's Office— 617  
Ionia Department Public Safety Law— 308  
Lake Odessa Police— 56  
Michigan State Police— 557  
Portland Police— 143

## Central Dispatch Activity

Two new programs were launched this month.

TEXTY which replaces our text to 911 program, allows for new and improved functionality.

What 3 Words has been put in place to help find a callers location when other methods of locating a caller have failed.

