

Monthly Report

May Activity

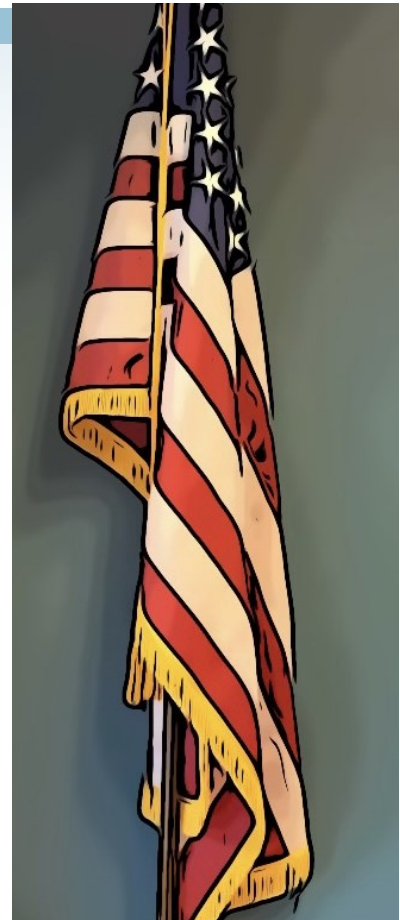
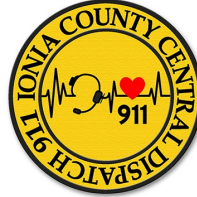
911 Calls— **2124**

Administrative Calls— **5730**

Text to 911— **17**

911 Hang up Calls— **41**

Calls for Service Processed— **3129**



Unit Responses / Activities

Law Enforcement— **2329**

Fire— **375**

EMS— **567**

Priority/Higher Volume Calls for Service Received

Ambulance Transport— 67

Burglary— 18

CSC— 13

Domestic Assault— 35

Fraud— 29

Health & Safety Animal— 114

Larceny— 51

Medical Priority 1— 214

Medical Priority 3— 127

Non-Criminal— 53

Personal Injury Accident— 34

Structure Fire— 9

Traffic Offense All Other— 169

Tree Down— 40

Vehicle Fire— 8

Weapons Offense— 10

Assault— 23

Civil Dispute— 100

Disorderly Conduct— 74

Fire All Other— 54

General Assist— 141

Juvenile Complaints— 40

MDOP— 41

Medical Priority 2— 89

Mental Health Related— 51

Phone/Internet Harass— 29

Property Damage Accident—100

Suspicious Situations— 280

Traffic Stops— 691

Trespassing— 27

Verbal Domestic— 22

Special Programs Available

Smart 911— Share Medical Information with your 911 call.

Smart911.com



What 3 Words— App that provides location information to a 10 meter square.

What3words.com



Ionia County Central Dispatch

Mission: Ionia County Central Dispatch is committed to enhancing the protection of life and property of Ionia County by providing efficient, reliable, responsive and professional public safety communications.

Vision: To become the leader in public safety dispatching by providing state-of-the-art dispatching services.

Value Statement: Building a proud record in public safety communications through service, excellence, and courtesy.

Ionia County Central Dispatch

545 Apple Tree Drive
Ionia MI 49946

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP
(616) 527-5611
llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck
(616) 522-0911
cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth
(616) 527-5613
kbooth@ioniacounty.org

Supervisor: Mike Ketchum
(616) 527-5612
mketchum@ioniacounty.org

FOIA Requests - 911 Records Only
Form available at:
<http://ioniacounty.org/foia>

Send or Email to:
CentralDispatch@ioniacounty.org

Agency Individual Responses / Activity

Belding Fire—**66**
Berlin-Orange Fire— **31**
Clarksville Fire— **17**
Freeport Fire— **0**
Hubbardston Fire— **12**
Ionia Department Public Safety Fire— **103**
Lake Odessa Fire— **35**
Lyons-Muir Fire— **13**
Orleans Fire— **12**
Pewamo Fire— **11**
Portland Fire— **12**
Ronald Fire— **14**
Saranac Fire— **40**
Sunfield Fire— **9**
Life EMS— **476**
Portland EMS— **91**
Animal Control— **5**
Belding Police— **297**
Department of Natural Resources Law— **0**
Ionia County Sheriff's Office— **779**
Ionia Department Public Safety Law— **442**
Lake Odessa Police— **67**
Michigan State Police— **615**
Portland Police— **129**

Central Dispatch Activity

- Added a 12th Dispatcher position to staffing and filled position.
- Hired Natalie back to full time Dispatcher, all positions full at this time.
- Test pagers received for FD review
- Working on an update to the Center's web page
- 911 Field Day being planned for October. (Formerly Open House)