

Monthly Report

May Activity

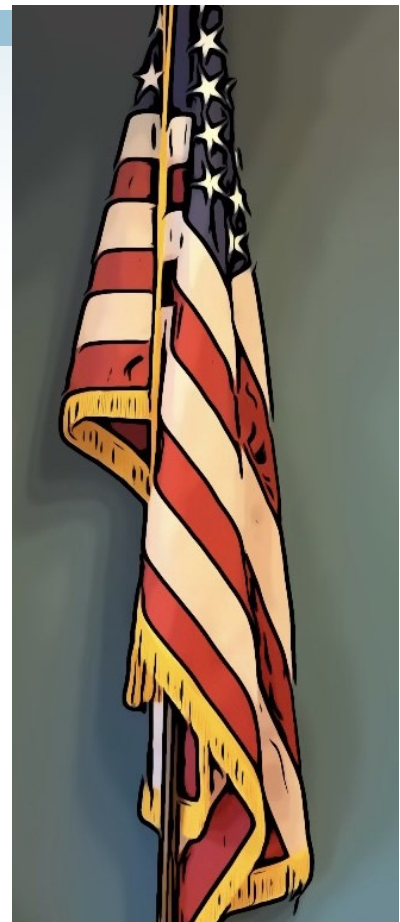
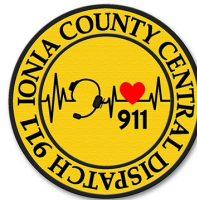
911 Calls— **1757**

Administrative Calls— **4463**

Text to 911— **2**

911 Hang up Calls— **29**

Calls for Service Processed— **2873**



Unit Responses / Activities

Law Enforcement— **1784**

Fire— **359**

EMS— **451**

Higher Volume Calls for Service Received

Ambulance Transport— 75

Burglary— 18

CSC— 15

Domestic Assault— 27

Fraud— 30

Health & Safety Animal— 102

Larceny— 63

Medical Priority 1— 226

Medical Priority 3— 144

Non-Criminal— 53

Personal Injury Accident— 31

Structure Fire— 12

Traffic Offense All Other— 188

Tree Down— 17

Vehicle Fire— 6

Weapons Offense— 11

Assault— 23

Civil Dispute— 101

Disorderly Conduct— 73

Fire All Other— 40

General Assist— 138

Juvenile Complaints— 58

MDOP— 35

Medical Priority 2— 78

Mental Health Related— 44

Phone/Internet Harass— 26

Property Damage Accident—96

Suspicious Situations— 207

Traffic Stops— 522

Trespassing— 33

Verbal Domestic— 28

Special Programs Available

Smart 911— Share Medical Information with your 911 call.

Smart911.com



What 3 Words— App that provides location information to a 10 meter square.

What3words.com



Ionia County Central Dispatch

Mission: Ionia County Central Dispatch is committed to enhancing the protection of life and property of Ionia County by providing efficient, reliable, responsive and professional public safety communications.

Vision: To become the leader in public safety dispatching by providing state-of-the-art dispatching services.

Value Statement: Building a proud record in public safety communications through service, excellence, and courtesy.

Ionia County Central Dispatch

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Ionia MI 49946

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NON-EMERGENCY: (616) 527-0400

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FOIA Requests - 911 Records Only
Form available at:
<http://ioniacounty.org/foia>

Send or Email to:
CentralDispatch@ioniacounty.org

Agency Individual Responses / Activity

Belding Fire— **77**
Berlin-Orange Fire— **27**
Clarksville Fire— **15**
Freeport Fire— **0**
Hubbardston Fire— **6**
Ionia Department Public Safety Fire— **88**
Lake Odessa Fire— **37**
Lyons-Muir Fire— **8**
Orleans Fire— **11**
Pewamo Fire— **5**
Portland Fire— **14**
Ronald Fire— **9**
Saranac Fire— **57**
Sunfield Fire— **5**
Life EMS— **449**
Portland EMS— **88**
Animal Control— **5**
Belding Police— **277**
Department of Natural Resources Law— **0**
Ionia County Sheriff's Office— **778**
Ionia Department Public Safety Law— **344**
Lake Odessa Police— **46**
Michigan State Police— **449**
Portland Police— **167**

Central Dispatch Activity

- Contract signed with Motorola for infrastructure 800MHz Fire Radio Project
- Contract approved for Architect services for Call Center Remodel project.
- Job offer made to fill open position, returning us to full staffing in July.
- Texty program assisted with processing a property damage accident (PDA) call translating text from English to Chinese