

# Monthly Report

## March Activity

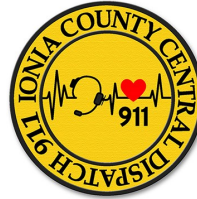
911 Calls— **1726**

Administrative Calls— **5027**

Text to 911— **3**

911 Hang up Calls— **36**

Calls for Service— **3246**



## Unit Responses / Activities

Law Enforcement— **2340**

Fire— **354**

EMS— **570**

## Higher Volume Calls for Service Received

Ambulance Transport— 110

Burglary— 9

CSC— 22

Domestic Assault— 32

Fraud— 32

Health & Safety Animal— 71

Larceny— 49

Medical Priority 1— 208

Medical Priority 3— 120

Non-Criminal— 31

Personal Injury Accident— 17

Structure Fire— 13

Traffic Offense All Other— 147

Verbal Domestic— 23

Wires Down/Arching— 11

Assault— 23

Civil Dispute— 68

Disorderly Conduct— 46

Fire All Other— 38

General Assist— 142

Juvenile Complaints— 71

MDOP— 15

Medical Priority 2— 73

Mental Health Related— 63

Phone/Internet Harass— 37

Property Damage Accidents— 93

Suspicious Situations— 191

Tree Down— 33

Weapons Offense— 4

## Special Programs Available

Smart 911— Share Medical Information with your 911 call.

[Smart911.com](http://Smart911.com)



What 3 Words— App that provides location information to a 10 meter square.

[What3words.com](http://What3words.com)



## Ionia County Central Dispatch

**Mission:** Ionia County Central Dispatch is committed to enhancing the protection of life and property of Ionia County by providing efficient, reliable, responsive and professional public safety communications.

**Vision:** To become the leader in public safety dispatching by providing state-of-the-art dispatching services.

**Value Statement:** Building a proud record in public safety communications through service, excellence, and courtesy.

## Ionia County Central Dispatch

545 Apple Tree Drive  
Ionia MI 49946

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP  
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Office Manager: Cathi Brodbeck  
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Supervisor: Kevin Booth  
(616) 527-5613  
kbooth@ioniacounty.org

Supervisor: Mike Ketchum  
(616) 527-5612  
mketchum@ioniacounty.org

FOIA Requests - 911 Records Only  
Form available at:  
<http://ioniacounty.org/foia>

Send or Email to:  
CentralDispatch@ioniacounty.org

## Agency Individual Responses / Activity

Belding Fire— **63**  
Berlin-Orange Fire— **30**  
Clarksville Fire— **18**  
Freeport Fire— **1**  
Hubbardston Fire— **6**  
Ionia Department Public Safety Fire— **90**  
Lake Odessa Fire— **38**  
Lyons-Muir Fire— **10**  
Orleans Fire— **19**  
Pewamo Fire— **12**  
Portland Fire— **8**  
Ronald Fire— **7**  
Saranac Fire— **44**  
Sunfield Fire— **10**  
Life EMS— **496**  
Portland EMS— **74**  
Animal Control— **8**  
Belding Police— **280**  
Department of Natural Resources Law— **1**  
Ionia County Sheriff's Office— **736**  
Ionia Department Public Safety Law— **383**  
Lake Odessa Police— **76**  
Michigan State Police— **640**  
Portland Police— **360**

## Central Dispatch Activity

Updates to software for 911 Phones and CAD system, and EMD system were completed.

Statewide Tornado Drill Canceled due to weather.

Selected intern from Hartland's Program, for center.

Dispatcher Lisa, completed Advanced Dispatch Class, meeting state requirements withing first year of employment.