

Monthly Report

May Activity

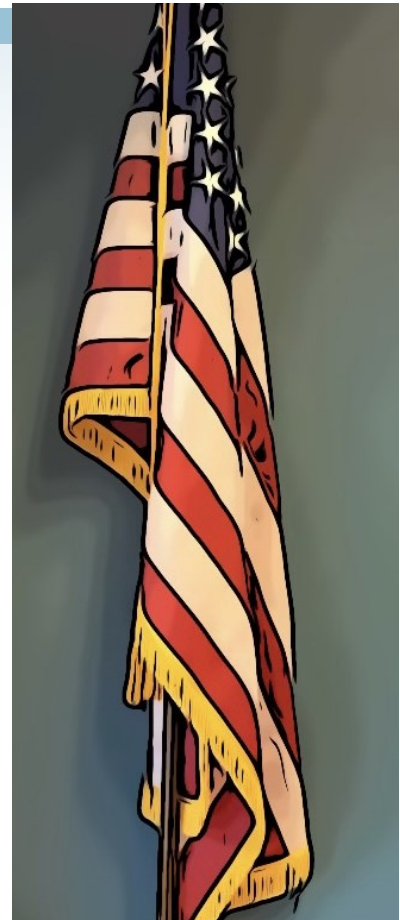
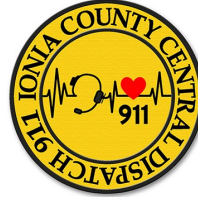
911 Calls— **2059**

Administrative Calls— **5472**

Text to 911— **4**

911 Hang up Calls— **34**

Calls for Service— **3144**



Unit Responses / Activities

Law Enforcement— **2004**

Fire— **337**

EMS— **594**

Higher Volume Calls for Service Received

Ambulance Transport— 107

Burglary— 18

CSC— 16

Domestic Assault— 51

Fraud— 32

Health & Safety Animal— 108

Larceny— 44

Medical Priority 1— 214

Medical Priority 3— 126

Non-Criminal— 54

Personal Injury Accident— 22

Structure Fire— 6

Traffic Offense All Other— 196

Verbal Domestic— 31

Wires Down/Arching—15

Assault— 29

Civil Dispute— 113

Disorderly Conduct— 71

Fire All Other— 50

General Assist— 157

Juvenile Complaints— 52

MDOP— 42

Medical Priority 2— 71

Mental Health Related— 50

Phone/Internet Harass— 23

Property Damage Accident—113

Suspicious Situations— 203

Tree Down— 10

Weapons Offense— 9

Special Programs Available

Smart 911— Share Medical Information with your 911 call.

Smart911.com



What 3 Words— App that provides location information to a 10 meter square.

What3words.com



Ionia County Central Dispatch

Mission: Ionia County Central Dispatch is committed to enhancing the protection of life and property of Ionia County by providing efficient, reliable, responsive and professional public safety communications.

Vision: To become the leader in public safety dispatching by providing state-of-the-art dispatching services.

Value Statement: Building a proud record in public safety communications through service, excellence, and courtesy.

Ionia County Central Dispatch

545 Apple Tree Drive
Ionia MI 49946

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP
(616) 527-5611
llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck
(616) 522-0911
cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth
(616) 527-5613
kbooth@ioniacounty.org

Supervisor: Mike Ketchum
(616) 527-5612
mketchum@ioniacounty.org

FOIA Requests - 911 Records Only
Form available at:
<http://ioniacounty.org/foia>

Send or Email to:
CentralDispatch@ioniacounty.org

Agency Individual Responses / Activity

Belding Fire— **53**
Berlin-Orange Fire— **29**
Clarksville Fire— **8**
Freeport Fire— **1**
Hubbardston Fire— **8**
Ionia Department Public Safety Fire— **87**
Lake Odessa Fire— **32**
Lyons-Muir Fire— **12**
Orleans Fire— **21**
Pewamo Fire— **6**
Portland Fire— **12**
Ronald Fire— **8**
Saranac Fire— **58**
Sunfield Fire— **2**
Life EMS— **506**
Portland EMS— **88**
Animal Control— **2**
Belding Police— **381**
Department of Natural Resources Law— **1**
Ionia County Sheriff's Office— **816**
Ionia Department Public Safety Law— **385**
Lake Odessa Police— **92**
Michigan State Police— **577**
Portland Police— **133**

Central Dispatch Activity

Two staff members attended the National Emergency Number Association (NENA) and Association of Public-Safety Communications Officials (APCO) state conference, receiving training in several aspects of 911.