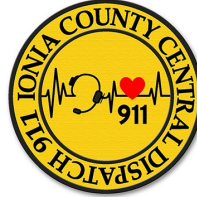


# Monthly Report

## August Activity

- 911 Calls— **2097**
- Administrative Calls— **5714**
- Text to 911— **19**
- 911 Hang up Calls— **27**
- Calls for Service Processed— **3220**

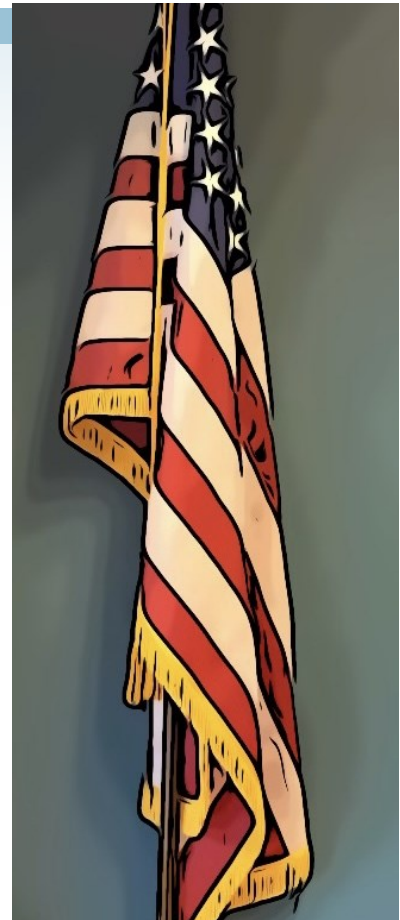


## Unit Responses / Activities

- Law Enforcement— **2225**
- Fire— **365**
- EMS— **645**

## Priority/Higher Volume Calls for Service Received

- |                                |                              |
|--------------------------------|------------------------------|
| Ambulance Transport— 93        | Assault— 29                  |
| Burglary— 6                    | Civil Dispute— 86            |
| CSC— 27                        | Disorderly Conduct— 67       |
| Domestic Assault— 26           | Fire All Other— 51           |
| Fraud— 17                      | General Assist— 151          |
| Health & Safety Animal— 111    | Juvenile Complaints— 57      |
| Larceny— 58                    | MDOP— 36                     |
| Medical Priority 1— 256        | Medical Priority 2— 62       |
| Medical Priority 3— 168        | Mental Health Related— 52    |
| Non-Criminal— 56               | Phone/Internet Harass— 30    |
| Personal Injury Accident— 23   | Property Damage Accident— 89 |
| Structure Fire— 7              | Suspicious Situations— 249   |
| Traffic Offense All Other— 181 | Traffic Stops— 706           |
| Tree Down— 84                  | Trespassing— 17              |
| Vehicle Fire— 4                | Verbal Domestic— 22          |
| Weapons Offense— 12            |                              |



## Special Programs Available

Smart 911— Share Medical Information with your 911 call.

[Smart911.com](http://Smart911.com)



What 3 Words— App that provides location information to a 10 meter square.

[What3words.com](http://What3words.com)



## Ionia County Central Dispatch

**Mission:** Ionia County Central Dispatch is committed to enhancing the protection of life and property of Ionia County by providing efficient, reliable, responsive and professional public safety communications.

**Vision:** To become the leader in public safety dispatching by providing state-of-the-art dispatching services.

**Value Statement:** Building a proud record in public safety communications through service, excellence, and courtesy.

## Ionia County Central Dispatch

545 Apple Tree Drive  
Ionia MI 49946

EMERGENCY: 911

NON-EMERGENCY: (616) 527-0400

ADMINISTRATION: (616) 522-0911

Director: Lance Langdon, ENP  
(616) 527-5611  
llangdon@ioniacounty.org

Office Manager: Cathi Brodbeck  
(616) 522-0911  
cbrodbeck@ioniacounty.org

Supervisor: Kevin Booth  
(616) 527-5613  
kbooth@ioniacounty.org

Supervisor: Mike Ketchum  
(616) 527-5612  
mketchum@ioniacounty.org

FOIA Requests - 911 Records Only  
Form available at:  
<http://ioniacounty.org/foia>

Send or Email to:  
CentralDispatch@ioniacounty.org

## Agency Individual Responses / Activity

Belding Fire—**58**  
Berlin-Orange Fire— **20**  
Clarksville Fire— **17**  
Freeport Fire— **0**  
Hubbardston Fire— **10**  
Ionia Department Public Safety Fire— **98**  
Lake Odessa Fire— **42**  
Lyons-Muir Fire— **16**  
Orleans Fire— **22**  
Pewamo Fire— **12**  
Portland Fire— **11**  
Ronald Fire— **11**  
Saranac Fire— **41**  
Sunfield Fire— **7**  
Life EMS— **542**  
Portland EMS— **103**  
Animal Control— **25**  
Belding Police— **385**  
Department of Natural Resources Law— **2**  
Ionia County Sheriff's Office— **795**  
Ionia Department Public Safety Law— **345**  
Lake Odessa Police— **29**  
Michigan State Police— **458**  
Portland Police— **186**

## Central Dispatch Activity

- Test pagers being evaluated by Fire Agencies. LOFD moving to 800MHz Pager
- Update to the Center's web page is about complete
- 911 Field Day being planned for October 12th. (Formerly Open House)
- August 29th storm generated over 100 calls for service